

Report of the Strategic Director – Environment and Sport to the meeting of the Keighley Area Committee to be held on Thursday 3 December 2015

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Subject:

Community engagement activities, April - September 2015

Summary statement:

This report provides information about community engagement activities undertaken by Keighley Area Co-ordinator's Office during April - September 2015.

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Portfolio:

Neighbourhoods & Community Safety

Overview and Scrutiny Area:

Corporate

1. SUMMARY

- 1.1 This report provides information about community engagement activities undertaken by Keighley Area Co-ordinator's Office during April - September 2015.

2. BACKGROUND

- 2.1 Following a review of Community Engagement carried out by Keighley Area Co-ordinator's Office earlier this year Keighley Area Committee, at its meeting held on 22 April 2015 resolved to:
"Keighley Area Committee requests that the Keighley Area Co-ordinator brings a further report to this Committee in 6 months time which details the action taken by the Area Co-ordinator's Office to develop community engagement in accordance with Option 2, as set out at Paragraph 9.2 of this report."
- 2.2 Option 2 and Paragraph 9.2 of that report stated that:
"The number of scheduled Neighbourhood Forums is reduced from 32 to 15 per year. Three Forums would be held per year in each Ward. Ward Officers will develop ways of improving the publicity, promotion, speakers, Agenda items, format and style of these Forums in order to catch the interest of local people, and to give the meetings a clear purpose in terms of consultation and engagement. Ward Officers will then be able to use more of their time to develop more and varied ways of engaging with the public, e.g. Special Forums – on a specific topic of current local interest, events and activities targeted at specific people groups (e.g. older people or parents with young children), stalls at events organised by local community groups (e.g. Galas and Fun Days) and digital engagement (e.g. Facebook, Twitter and local websites)."
- 2.3 Appendix A gives details of the community engagement activities that have been undertaken by Keighley Area Co-ordinator's Office (KACO) during the period April-September 2015. These have included 'traditional' Neighbourhood Forums, public meetings organised by KACO staff open to all but run on a different format to a Neighbourhood Forums, meetings targeted at particular 'people groups' (e.g. young people), attendance at meetings and other events organised by partner agencies or community groups, door-knocking and 'street consultations'.
- 2.4 This variety of approaches has proved much more effective at reaching a wider and more diverse range of the general public than normally attend Neighbourhood Forums.
- 2.5 The Area Co-ordinator's Office will continue to identify ways of making Neighbourhood Forums, and other forms of consultation and community engagement, relevant to the interests and character of each particular neighbourhood and works with elected Members on ways of increasing public attendance and engagement.
- 2.6 Ward Officers continue to have the flexibility to arrange public meetings in response to local issues that arise outside of the planned schedule of engagement activities, where a majority of Members representing the relevant Ward consider that a public meeting is required.
- 2.7 The importance of the use of the internet and Social Media (e.g. Facebook and Twitter) as a means of communication and consultation is recognised by KACO, and staff are

looking at ways of developing their knowledge and use of digital media as a means of community engagement alongside meetings, events and activities.

3. OTHER CONSIDERATIONS

No other considerations

4. FINANCIAL AND RESOURCE APPRAISAL

4.1 Neighbourhood Forums and other community engagement activities are provided within existing financial resources.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

No significant risks.

6. LEGAL APPRAISAL

6.1 There are no legal implications for Bradford Council arising from this report.

7. OTHER IMPLICATIONS

7.1 EQUALITY AND DIVERSITY

Efforts are made to find ways to make sure that Neighbourhood Forums and other community engagement activities are accessible to all sections of the community.

7.2 SUSTAINABILITY IMPLICATIONS

Public consultation and involvement in decision-making leads to more sustainable solutions to local issues.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

No significant impacts.

7.4 COMMUNITY SAFETY IMPLICATIONS

Crime and community safety issues are discussed frequently at Neighbourhood Forums which are attended by representatives from West Yorkshire Police.

7.5 HUMAN RIGHTS ACT

There are no Human Rights Act implications arising from this report.

7.6 TRADE UNION

There are no trade union implications arising from this report.

7.7 WARD IMPLICATIONS

The information in this report is relevant to all Wards in Keighley Area.

8. NOT FOR PUBLICATION DOCUMENTS

None.

9. OPTIONS

9.1 This report is provided primarily for information to, and comment by, the Area Committee.

10. RECOMMENDATIONS

10.1 That the Area Committee notes the constructive engagement with a wide range of the public undertaken through community engagement activities by Keighley Area Co-ordinator's Office in the period April - September 2015.

11. APPENDICES

Appendix A: Community Engagement – April to September 2015

12. BACKGROUND DOCUMENTS

Community Engagement Review, Document 'AZ', Keighley Area Committee, 22 April 2015

APPENDIX A**Community Engagement – April to September 2015****Craven Ward**

Event and Description	Date	Venue	Attendance	Outcome
Spencer Street Action Group	1 June 2015	Kings Arms Silsden	12	Local community engagement. Local issues raised Safer roads and neighbourhoods.
Friends of Silsden Town Hall – New Community Group	3 June 2015	Silsden Town Hall	25	Additional community activities in local settings. New opportunities for volunteering Promotion of wider community participation. More usage of local council buildings.
Steeton Hub Opening Event Community Regeneration	6 June 2015	Steeton Hub	12	New Building constructed. New opportunities for a diverse range of community activities.
Silsden Showcase Grand Depart Event – communities together.	11 July 2015	St James Church Hall	37	Direct community engagement with the wider public. Local issues and concerns addressed. Promotion of Bradford Council Services.

Ilkley Ward

Event and Description	Date	Venue	Attendance	Outcome
Ilkley Parish Council AGM	18 May 2015	Clarke Foley Ilkley	17	Traffic concerns, speeding, environmental issues addressed
Ilkley Neighbourhood Plan	29 May 2015	Clarke Foley Ilkley	30+	Public engagement, liaison
Ilkley Parish Council	1 June 2015	Ilkley Town Hall	Average 5	Update public realm improvements Chuggers
Ilkley Parish Council	13 July 2015	Ilkley Town Hall	Average 5	Parking issues, promote Green Dog Scheme – Ilkley Chat
Ilkley Parish Council	3 August 2015	Ilkley Town Hall	Average 5	Grove Road concerns – passed to highways

Keighley Central Ward

Event and Description	Date	Venue	Attendance	Outcome
Eco School UAK – establishment of new initiative	17 April 2015	UAK Beechcliffe	15	UAK Eco School established. Promotion of green activities and recycling. Promotion of green education with young people. Young people’s involvement in real community programmes outside of the school setting.
Friends of Burgess Field – New Community Group and community activities and Fun Day.	20 April 2015	Highfield Community Association	112	Additional local community activities. Green spaces improvements in an Urban setting.
Highfield Working Group – multi agency partnership group voluntary and statutory sectors.	22 April 2015 15 July 2015	Highfield Community Association	12 7	Local Multi – agency network established. Sharing knowledge volunteer and statutory sectors partners to address local area issues.
Day of Action Showfield – organised with other Council Departments and the local community.	12 May 2015	Showfield	12	Promote Cleaner Communities.
Keighley Reach Out Project – new partnership initiative	21 May 2015	Keighley Town Centre	10	Multi Agency street initiative established to support vulnerable people.
Highfield Community Association – celebration event.	27 May 2015	Highfield Community Centre	60	10 TH Anniversary Celebration Event. Bringing together local organisations voluntary and statutory sectors. Promote well being and community cohesion. Support for the wider community.
Fair Trade Keighley – promoting Keighley as a Fair	10 June 2015	Airedale Shopping Centre Office	7	Promotion of Keighley as a Fair Trade Town.

Trade Town.				Partners sharing knowledge and expertise from the statutory, voluntary and business sector. Promotion of local events raising awareness about Fair Trade
Town Centre Litter Campaign	1 July 2015	Keighley Town Centre	14	Cleaner streets
Door Knock reassurance Initiative by Fire Service and Council Wardens	10 July 2015	Knowle Park and Lund Park	100	Promotion of community safety and reassurance. Address issues of local fire setting and fly –tipping. Safer streets and neighbourhoods.
Belgrave Road Residents – support for flooding in local property.	20 July 2015	Highfield	10	Local residents water in property / blocked drains. Partnership work promoted with Yorkshire Water and Council. Supporting local communities.
Green Spaces Event – bringing parks groups together from across the ward	29 September 2015	Central Hall, Keighley	15	Central Ward network for local parks and green spaces developed. Volunteers and groups sharing skills and knowledge. Promotion of green spaces and park initiatives in local settings. Events to promote wider community participation. Promotion of community cohesion across neighbourhoods.

Keighley East Ward

Event and Description	Date	Venue	Attendance	Outcome
60 minute makeover – Community Clean Up	8 April 2015	Woodhouse, Springbank	15	Cleaner Streets, community pride

Dementia Friendly Keighley DFK 1 year on Event	23 April 2015	Central Hall Keighley	47	Stronger communities, raised awareness of programme
DFK Information Stand Raise awareness – enlist support	18 May 2015	Airedale Centre	19	Individuals spoken to re DFK = 3 new Dementia Friends
On Street Con(e)sultations Door knock - on street conversation with residents – promote Big Local, respond to Council queries	9 June 2015	Riverside Keighley	14	Referrals to Environmental Health (Noise) and Highways (road improvement). Wider engagement with BL programme
Children's Play consultation Exploring alternative provision	10 June 2015	Hainworth Wood CC	13	Promoting Scout Groups and volunteer recruitment
Parents meeting - Long Lee response to concern	11 June 2015	Long Lee School	9	Multi agency approach to issue
Hainworth Wood Activity for Young People	13 July 2015	Hainworth Wood Community Centre	11	Resident advice re planning a street party
Long Lee School parking problems multi agency response	15 July 2015	Long Lee School	9	Information exchange re potential solutions parking issues
On Street Con(e)sultations See above	29 July 2015	Pope St/Bronte St	5	Engagement with residents awareness of BL programme
On Street Con(e)sultations See above	4 August 2015	Clover Rise	17	Response to resident concerns (Highways) Engagement with BL programme
On Street Con(e)sultations See above	12 August 2015	Red Holt	21	Engagement with residents awareness of BL programme promotion 101 and OWL
On Street Con(e)sultations and clean up see above	13 August 2015	Dalton Lane	33	Improved outdoor space litter, weeds, fly tipping removed – future meeting agreed, litter bin provided
On Street Con(e)sultations and clean up see above	19 August 2015	Beeches Play Area Stockbridge	19	Clean Up – 20 bags rubbish removed, Environmental improvement
Hainworth Wood Community Fun Day	19 August 2015	Hainworth Wood Community Centre	150+	Community Cohesion and establishment of Tenants resident

				association
Family Fun day	20 August 2015	Surrey Street	16	Promote Big Local – advice re concerns –promote 101, OWL

Keighley West Ward

Event and Description	Date	Venue	Attendance	Outcome
Nashville Terriers – support for Neighbourhood Watch meeting	16 April 2015	Queen Elizabeth complex	9	Promotion of Green Dog Walker scheme, agreement to supply group with Smartwater to protect Yorkshire stone
Braithwaite Recycling Doorknocks – part of promotion involving speaking to every household in Braithwaite to encourage more people to recycling more materials	17 April, 15 May, 29 May, 26 June	Braithwaite Area	205	205 requests for bins, inserts or repairs, promotion of recycling to many more households, resulting in increased collection rates every week
Braithwaite Improvement Partnership – group aiming to improve play opportunities in Braithwaite	22 April, 23 July, 10 Sept		Average 8	Support for BIP bid for new play equipment
Whinfield Close Clean Up – multi agency clean up of dead end street and nearby paths\open land Properties within the boundary doorknocked in advance to encourage participation and uncover issues	12 June 2015	Whinfield Close	10 50	Street cleaner for a time, blocked up gully dug out, private landlord began clear up of adjacent land, Incommunities cleared tipping of adjacent land, edging of footpaths, encouraged active citizens who asked for further clean ups 50 properties doorknocked or leafleted
Oakbank Parents Evening – partners information stalls	24 June 2015	Oakbank School	239	Safer schools contacts, green dog walkers signed up, Youth Service

				Information, OWL/Neighbourhood Watch leaflets, Recycling, order for recycling bin/insert
Young People's Jobs and Training Drop In – aiming to engage young people unlikely to come into town	29 July 2015	Keith Thompson Centre	13	Young people attending this pilot event received information advice and guidance which they valued, but probably did not reach target audience
Bracken Bank Boosh – community fun day involving wide range of partners and info stalls, led by Keighley West CD worker	10 August 2015	Incommunities land off Central Avenue, Bracken Bank	45	Special forum included an Incommunities consultation exercise we contributed to, as well as the Green Dog Walker stand. 15 new Green Dog Walkers signed up.
Dog Micro Chipping Day – Dogs Trust and Council Dog Wardens offering free microchipping and health checks	18 August 2015	Keith Thompson Centre	55	55 dogs visited for either free health check or microchip, ten of which signed up to be Green Dog Walkers
Keith Thompson Centre Fun Day – support with survey on future of the centre	21 August 2015	Keith Thompson Centre	12	12 residents completed surveys regarding the future of the Keith Thompson Centre, adding to surveys already completed by management group
Yorkshire Housing Fun Day – free food and attractions eg bouncy castle, exotic animals. Promoting Green Dog Walkers and literacy	26 August 2015	Salisbury Road	28	2 signed up to Green Dog Walkers, 1 to Neighbourhood Watch, also arranged for Libraries Service to bring story corner
West Bank Community Clean Up – multi agency clean up of two streets involving residents, area office, streetsweeper and clean team and Yorkshire Housing	11 September 2015	West Bank Rise and Close	5	Litter and weeds removed from pavements, major improvement to top of West Bank Rise at bottom of slope up to Yorkshire Housing properties. Intelligence gathered about source of dog fouling and warden visits carried out as a result to advise of

Properties within the boundary doorknocked in advance to encourage participation and uncover issues			70	responsibilities. 70 properties doorknocked and leafleted
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Worth Valley Ward

Event and Description	Date	Venue	Attendance	Outcome
Friends of Central Park, Haworth	14 April 2015	Parkside Social Club, Haworth	15	Promotion of Green Dog Walkers scheme
Dog Fouling Doorknock to promote Green Dog Walkers and gather intelligence	29 and 30 April 2015	Providence Crescent, Oakworth	111	111 properties knocked/leafleted. Two properties visited regarding dog fouling based on intelligence gathered, one resident suggested a clean up of snicket which is dog fouling hotspot – carried out with three residents in May
Friends of Holden Park	6 May, 1 July, 2 Sep, 30 Sep	Holden Hall, Oakworth	Average 6	Promotion of Green Dog Walkers, development of Perk up your Park initiative, liaison with Parks and Landscapes to install new bins, seating etc
Dog Fouling Doorknock to promote Green Dog Walkers and gather intelligence	23 June 2015	Sun Street/Woodlands Rise, Haworth	96	96 properties knocked/leafleted One property visited regarding dog fouling based on intelligence gathered
Fairy Fest, Oakworth	8 August 2015	Holden Park	65	14 new green dog walkers signed up
Perk up your Park Clean Up Shared project with CD Worker	11 August 2015	Holden Park	20	Project is developing a team of resident volunteers to help keep the park cleaner; first clean up attracted 20 residents including Friend Of who will attend future clean ups.