

Report of the Bradford East Area Coordinator to the meeting of Bradford East Area Committee to be held on Thursday 17 September 2015

Subject:

Street Cleansing – progress report

Summary statement:

This report provides a further update of Street Cleansing services in Bradford East in 2015 and provides current financial and staffing information.

Steve Hartley
Strategic Director of Environment and Sport

Report Contact: Louise Williams
Phone: (01274) 431066
E-mail: louise.williams@bradford.gov.uk

Portfolio:

Environment, Sport and Sustainability

Overview & Scrutiny Area:

Environment and Sport

1. SUMMARY

- 1.1 This report provides a further update of Street Cleansing services in Bradford East in 2015 and provides current financial and staffing information.

2. BACKGROUND

- 2.1 This report provides an update on the operation and performance of the Street Cleansing Service.

2.2 Performance

- 2.2.1 The service conducts regular surveys of each Ward to establish a local snapshot of environmental indicators for performance management purposes. The grading methodology is derived from the former Best Value National Performance Indicator - NI 195 indicator and the sample selection process has been adapted to specifically suit Ward based surveying.

- 2.2.2 In each Ward approximately six to eight priority streets are graded every month. These are areas of high pedestrian footfall, main roads or retail areas. In addition the monitoring officer will select a further seven to nine streets to include in the survey.

- 2.2.3 Grades for litter, detritus, graffiti, fly posting and weeds are awarded as follows:

A	None present
B+	Almost clear
B	Some present but not below acceptable standard
B-	Part of street falls below an acceptable standard (half-fail)
C	Street falls below acceptable standard
C-	Very poor condition
D	Street is completely affected

- 2.2.4 Appendix 1 shows the performance in terms of measured cleanliness with regards to litter, detritus, graffiti and fly posting from 2011 to 2015.

- 2.2.5 These indicators give an overall picture of the cleanliness of the Ward and serve as early warning signs for specific problems. They can also provide the information needed to move resources in order to target problematic areas.

- 2.2.6 In terms of litter the figures show a slight change in the number of litter fails overall from 17.6% to 18.6%. However, of note some wards have shown an increase in fails (Bradford Moor, Little Horton and Eccleshill), whilst Idle & Thackley, Bolton & Undercliffe and Bowling & Barkerend have shown improvements.

- 2.2.7 Detritus has shown an overall increase in the area from 7.1% to 9.0%. Of note Bolton & Undercliffe has seen a sharp increase from 4.0% to 9.1% and Eccleshill from 7.3% to 9.0%.

- 2.2.8 Graffiti has risen sharply in the area from 1.4% to 8.3% with increases in all wards with the exception of Bolton & Undercliffe and Fly posting also has risen from 0.1% to 5.5%.

2.3 Reports of Cleansing complaints. Appendix 2

2.3.1 Reports to the call centre for 2014/2015 to the previous year show mixed results with Bolton & Undercliffe, Eccleshill and Idle & Thackley showing slightly decreased calls whilst Bowling & Barkerend, Bradford Moor and Little Horton show increases in calls to the contact centre.

2.3.2 Fly tipping calls show a slight increase in Bolton & Undercliffe, Bowling & Barkerend, Eccleshill and Bradford Moor whilst Idle & Thackley and Little Horton show slight decreases in calls to the Contact Centre.

3. OTHER CONSIDERATIONS

3.1 Recently the roles of the Street Cleansing Managers and Warden Managers across the district have amalgamated to ensure closer working arrangements and relationships between the street cleansing and warden operations.

3.2 The service is currently developing new routes for the mechanical sweeping service with the intention of providing up to date routes based on frequency of clean. It will be the intention to provide a timetable of cleaning on the Council's app so that the public can see when streets will be swept. It is hoped to have new routes by December 2015.

4. FINANCIAL & RESOURCE APPRAISAL

4.1 The budget and staffing resources for Street Cleansing in Bradford East is provided from within the existing resources of Neighbourhood Service and Customer Services (see Appendix 3).

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

5.1 There are no significant risks arising out of the proposed recommendations in this report.

6. LEGAL APPRAISAL

6.1 There are no specific legal implications.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

7.1.1 The Street Cleansing Service provides coverage and support for all residents and visitors to Bradford East.

7.2 SUSTAINABILITY IMPLICATIONS

7.2.1 Sustainability considerations are an element in actions taken to address priorities within all ward plans supported by the work of Clean Teams.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

7.3.1 No significant implications. However in terms of waste collected Street Cleansing teams always separate and recycle materials where it is practicable to do so, thereby diverting waste for landfill.

7.4 COMMUNITY SAFETY IMPLICATIONS

7.4.1 There are no specific community safety implications.

7.5 HUMAN RIGHTS ACT

7.5.1 No direct implications arising from the Human Rights Act.

7.6 TRADE UNION

7.6.1 Management continue to meet regularly with the trade unions with regards the impact of the budget proposals affecting the service and staff.

7.7 WARD IMPLICATIONS

7.7.1 The work of the Clean Teams will help to address issues in all the wards within Bradford East.

8. NOT FOR PUBLICATION DOCUMENTS

8.1 None.

9. OPTIONS

9.1 The Area Committee has the option to redirect the Street Cleansing resources within the Bradford East area.

9.2 As a devolved service the Area Committee has the option to have significant input into shaping the Street Cleansing service particularly when developing the Ward Plans.

10. RECOMMENDATION

10.1 That the committee notes the content of the report.

11. APPENDICES

11.1 Appendix 1 – Performance – Litter, Detritus, Graffiti and Fly posting

11.2 Appendix 2 – Street Cleansing and Fly tipping Reports to the Contact Centre

11.3 Appendix 3 – Budget and Resources

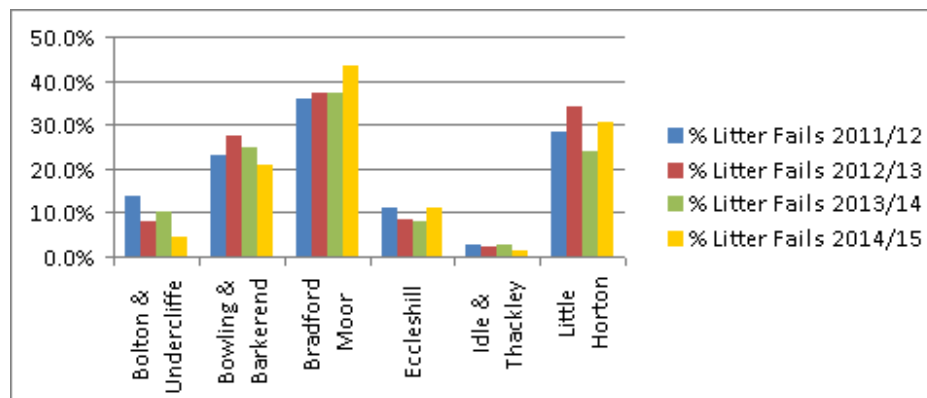
12. BACKGROUND DOCUMENTS

12.1 Report of the Bradford East Area Coordinator (Document Q) to the meeting of the Bradford East Area Committee on 23 July 2013.

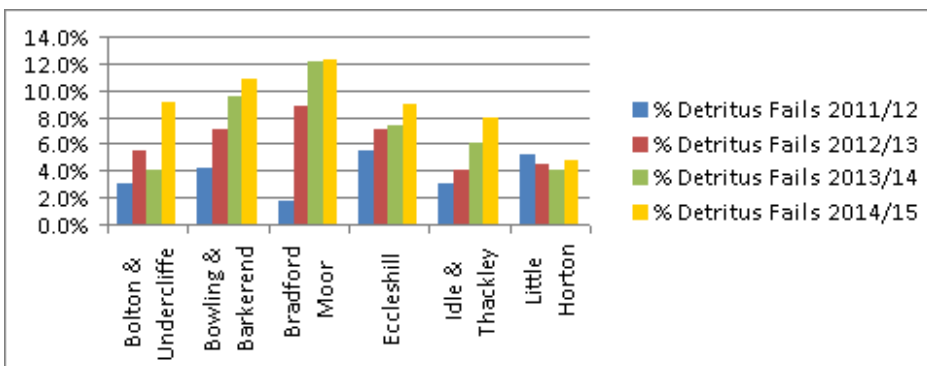
- 12.2 Street Cleansing Devolution Report of the Bradford East Area Coordinator (Document Y) to the meeting of Bradford East Area Committee on 21 November 2013.
- 12.3 Street Cleansing Devolution Report of the Bradford East Coordinator (Document M) to the meeting of Bradford East Area Committee on 17 September 2014.

PERFORMANCE ON LITTER, DETRITUS, GRAFFITI AND FLY POSTING

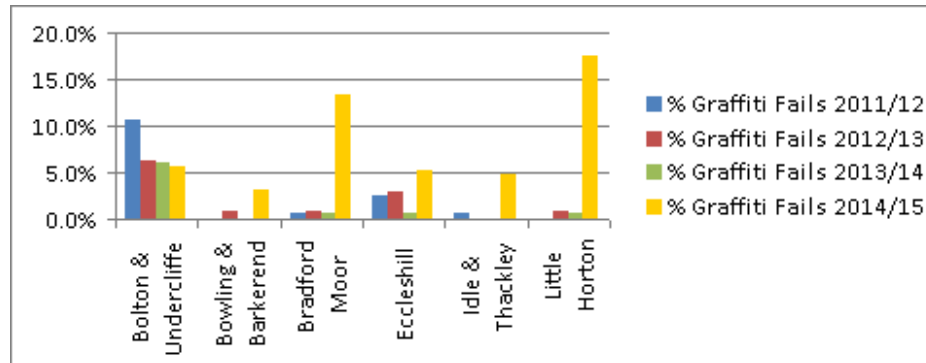
Ward	% Litter Fails 2011/12	% Litter Fails 2012/13	% Litter Fails 2013/14	% Litter Fails 2014/15
Bolton & Undercliffe	13.7%	7.8%	10.0%	4.5%
Bowling & Barkerend	23.2%	27.4%	25.0%	20.9%
Bradford Moor	35.9%	37.3%	37.1%	43.3%
Eccleshill	10.8%	8.5%	8.0%	11.0%
Idle & Thackley	2.5%	2.2%	2.7%	1.4%
Little Horton	28.2%	34.0%	24.0%	30.4%
EAST	19.1%	19.4%	17.6%	18.6%



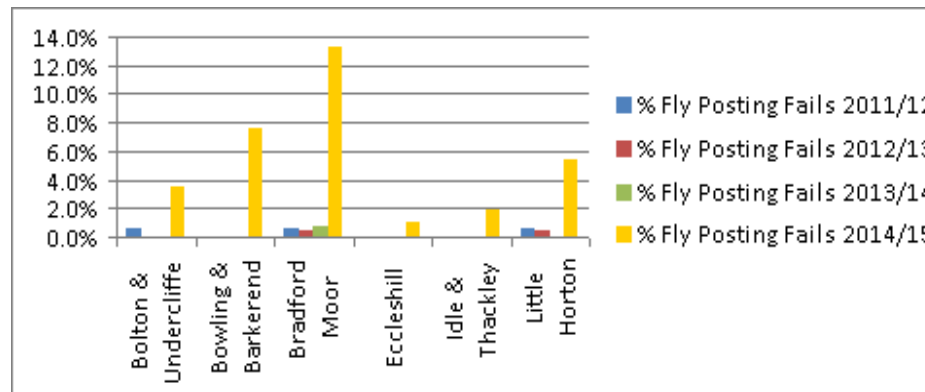
Ward	% Detritus Fails 2011/12	% Detritus Fails 2012/13	% Detritus Fails 2013/14	% Detritus Fails 2014/15
Bolton & Undercliffe	3.0%	5.6%	4.0%	9.1%
Bowling & Barkerend	4.2%	7.0%	9.5%	10.8%
Bradford Moor	1.8%	8.8%	12.1%	12.2%
Eccleshill	5.4%	7.0%	7.3%	9.0%
Idle & Thackley	3.1%	4.1%	6.0%	7.9%
Little Horton	5.1%	4.5%	4.0%	4.7%
EAST	3.7%	6.2%	7.1%	9.0%



Ward	% Graffiti Fails 2011/12	% Graffiti Fails 2012/13	% Graffiti Fails 2013/14	% Graffiti Fails 2014/15
Bolton & Undercliffe	10.7%	6.3%	6.0%	5.6%
Bowling & Barkerend	0.0%	0.7%	0.0%	3.2%
Bradford Moor	0.6%	0.8%	0.7%	13.3%
Eccleshill	2.4%	3.0%	0.7%	5.2%
Idle & Thackley	0.6%	0.0%	0.0%	4.7%
Little Horton	0.0%	0.7%	0.7%	17.6%
EAST	2.4%	1.9%	1.4%	8.3%

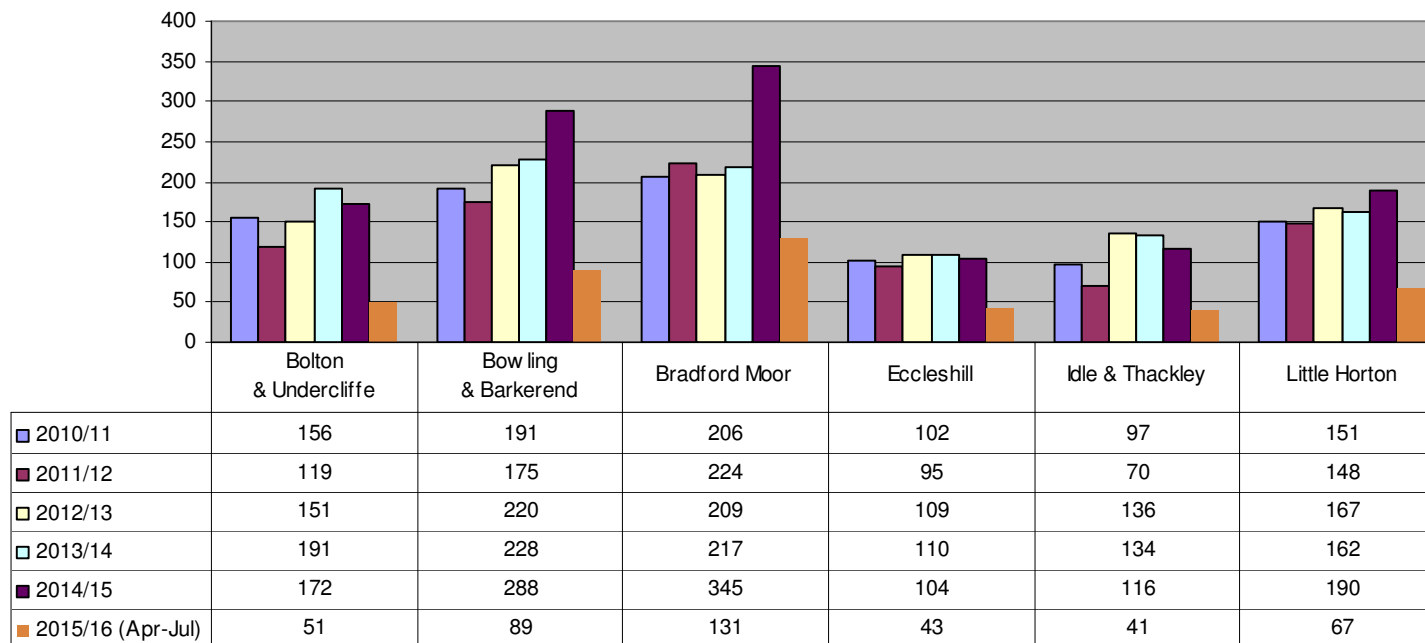


Ward	% Fly Posting Fails 2011/12	% Fly Posting Fails 2012/13	% Fly Posting Fails 2013/14	% Fly Posting Fails 2014/15
Bolton & Undercliffe	0.6%	0.0%	0.0%	3.5%
Bowling & Barkerend	0.0%	0.0%	0.0%	7.6%
Bradford Moor	0.6%	0.4%	0.7%	13.3%
Eccleshill	0.0%	0.0%	0.0%	1.0%
Idle & Thackley	0.0%	0.0%	0.0%	1.9%
Little Horton	0.6%	0.4%	0.0%	5.4%
EAST	0.3%	0.1%	0.1%	5.5%

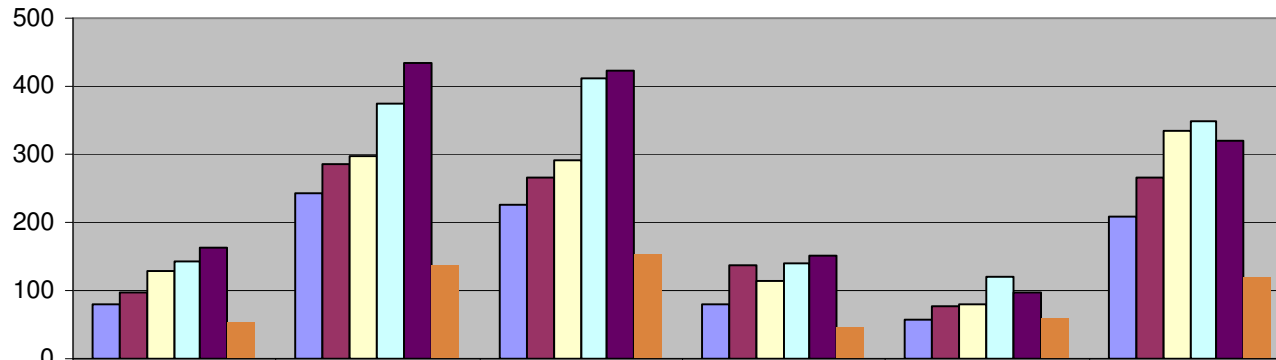


REPORTS TO THE CALL CENTRE ON STREET CLEANSING REPORTS AND FLYTIPPING

Street Cleansing by Bradford East Wards



Flytipping by Bradford East Wards



	Bolton & Undercliffe	Bow ling & Barkerend	Bradford Moor	Eccleshill	Idle & Thackley	Little Horton
■ 2010/11	81	242	226	81	56	209
■ 2011/12	97	286	265	136	78	267
■ 2012/13	129	298	291	113	79	333
■ 2013/14	143	374	412	140	121	348
■ 2014/15	164	435	424	152	97	319
■ 2015/16 (Apr-Jul)	55	137	153	45	59	119

APPENDIX 3

BUDGET AND RESOURCES

Bolton & Undercliffe

Management & supervisory	3,954
Driver (share with Eccleshill)	11,882
3 ops (share with Eccleshill)	25,067
Vehicle (share with Eccleshill)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,991
Income	-3,000
	77,314

Eccleshill

Management & supervisory	3,954
Driver (share with Bolton & Undercliffe)	11,882
3 ops (share with Bolton & Undercliffe)	25,067
Vehicle (share with Bolton & Undercliffe)	6,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,991
Income	-3,000
	77,314

Little Horton

Management & supervisory	3,954
Driver	23,763
4 ops	67,076
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,992
Income	-3,000
	137,206

TOTAL EAST AREA

687,200

Bradford Moor

Management & supervisory	3,954
Driver	23,763
4 ops	67,076
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,991
Income	-3,000
	137,205

Idle & Thackley

Management & supervisory	3,954
Driver	23,763
3 ops	50,134
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,991
Income	-3,000
	120,263

Bowling & Barkerend

Management & supervisory	3,954
Driver	23,763
4 ops	67,768
Vehicle	12,000
Lge mech veh + driver (one-eighteenth)	3,514
Sml mech veh + driver (one-half)	22,908
Supplies & services	6,992
Income	-3,000
	137,898