

Report of the Keighley Area Coordinator to the meeting of Keighley Area Committee to be held on Thursday 17 September 2015

Subject:

Street Cleansing – progress report

Summary statement:

This report provides a further update of Street Cleansing services in Keighley in 2015 and provides current financial and staffing information.

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Portfolio:

Environment, Sport and Sustainability

Overview & Scrutiny Area:

Environment and Waste Management

1. SUMMARY

1.1 This report provides a further update of Street Cleansing services in Keighley in 2015 and provides current financial and staffing information.

2. BACKGROUND

2.1 This report provides an update on the operation and performance of the Street Cleansing Service.

2.2 Performance

2.2.1 The service conducts regular surveys of each Ward to establish a local snapshot of environmental indicators for performance management purposes. The grading methodology is derived from the former Best Value National Performance Indicator - NI 195 indicator and the sample selection process has been adapted to specifically suit Ward based surveying.

2.2.2 In each Ward approximately six to eight priority streets are graded every month. These are areas of high pedestrian footfall, main roads or retail areas. In addition the monitoring officer will select a further seven to nine streets to include in the survey.

2.2.3 Grades for litter, detritus, graffiti, fly posting and weeds are awarded as follows:

- A None present
- B+ Almost clear
- B Some present but not below acceptable standard
- B- Part of street falls below an acceptable standard (half-fail)
- C Street falls below acceptable standard
- C- Very poor condition
- D Street is completely affected

2.2.4 Appendix 1 shows the performance in terms of measured cleanliness with regards to litter, detritus, graffiti and fly posting from 2011 to 2015.

2.2.5 These indicators give an overall picture of the cleanliness of the Ward and serve as early warning signs for specific problems. They can also provide the information needed to move resources in order to target problematic areas.

2.2.6 In terms of litter the results from last year's levels for the area have improved from 5.1% in 3013/14 to 3.7% in 2014/15 with noticeable improvements in Keighley Central from 13.3% to 8.7%.

2.2.7 Detritus has also improved showing a slight decrease from 7.6% to 3.1% with noticeable improvements in Keighley East, Worth Valley and Keighley Central.

2.2.8 Graffiti however shows a marginal increase from 0.3% to 3.0% and fly posting also increasing from 0.4% to 3.8%.

2.3 Reports of Cleansing complaints - Appendix 2

2.3.1 Reports to the call centre for 2014/2015 to the previous year show little change

with 569 in 2013/14 – 556 in 2014/15. The reports on fly tipping also show a marginal increase in calls.

2.4 Involving citizens in service delivery

2.4.1 A number of schemes are currently in place which involves citizens in service delivery. These include:

- Days of Action and Community Clean Ups
- “Friends of” groups
- Project work with Schools
- Probation work (requests from community groups)
- Reporting environmental issues to 431000
- Forums and Community Engagement opportunities
- Promotion of the Green Dog Walker Scheme
- Working with businesses with regards to the containment of waste and reducing/clearing litter

3. OTHER CONSIDERATIONS

3.1 Recently the roles of the Street Cleansing Managers and Warden Managers across the district have amalgamated to ensure closer working arrangements and relationships between the street cleansing and warden operations.

3.2 The service is currently developing new routes for the mechanical sweeping service with the intention of providing up to date routes based on frequency of clean. It will be the intention to provide a timetable of cleaning on the Council’s app so that the public can see when streets will be swept. It is hoped to have new routes by December 2015.

4. FINANCIAL & RESOURCE APPRAISAL

4.1 The budget and staffing resources for Street Cleansing in Keighley is provided from within the existing resources of Neighbourhood Service and Customer Services (see Appendix 3).

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

5.1 There are no significant risks arising out of the proposed recommendations in this report.

6. LEGAL APPRAISAL

6.1 There are no specific legal implications.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

7.1.1 The Street Cleansing Service provides coverage and support for all residents and

visitors to Keighley.

7.2 SUSTAINABILITY IMPLICATIONS

7.2.1 Sustainability considerations are an element in actions taken to address priorities within all ward plans supported by the work of Clean Teams.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

7.3.1 No significant implications. However in terms of waste collected Street Cleansing teams always separate and recycle materials where it is practicable to do so, thereby diverting waste for landfill.

7.4 COMMUNITY SAFETY IMPLICATIONS

7.4.1 There are no specific community safety implications.

7.5 HUMAN RIGHTS ACT

7.5.1 No direct implications arising from the Human Rights Act.

7.6 TRADE UNION

7.6.1 Management continue to meet regularly with the trade unions with regards the impact of the budget proposals affecting the service and staff.

7.7 WARD IMPLICATIONS

7.7.1 The work of the Clean Teams will help to address issues in all the wards within Keighley.

8. NOT FOR PUBLICATION DOCUMENTS

8.1 None.

9. OPTIONS

9.1 The Area Committee has the option to redirect the Street Cleansing resources within the Keighley area.

9.2 As a devolved service the Area Committee has the option to have significant input into shaping the Street Cleansing service particularly when developing the Ward Plans.

10. RECOMMENDATION

10.1 That the committee welcomes the progress of the Street Cleansing Service.

11. APPENDICES

11.1 Appendix 1 – Performance – Litter, Detritus, Graffiti and Fly posting

11.2 Appendix 2 – Street Cleansing and Fly tipping Reports to the Contact Centre

11.3 Appendix 3 – Budget and Resources

12. BACKGROUND DOCUMENTS

12.1 Street Cleansing – Devolution (Document L), Report of the Keighley Area Co-ordinator to Keighley Area Committee on 18 July 2013.

12.2 Street Cleansing – Devolution (Document AC), Report of the Keighley Area Co-ordinator to Keighley Area Committee on 12 December 2013.

12.3 Street Cleansing – Devolution (Document L), Report of the Keighley Area Co-ordinator to Keighley Area Committee on 11 September 2014.

APPENDIX 3

BUDGET AND RESOURCES

Keighley Central

Management & supervisory	3,954
Driver	23,763
6.5 ops	109,431
Vehicle	12,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,051
Income	-3,000
	193,171

Keighley East

Management & supervisory	3,954
Driver	23,763
2 ops	33,884
Vehicle	12,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,051
Income	-3,000
	117,624

Keighley West

Management & supervisory	3,954
Driver (shared with Worth)	11,882
4.5 ops (shared with Worth)	37,774
Vehicle (shared with Worth)	6,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,051
Income	-3,000
	103,632

Ilkley

Management & supervisory	3,954
Driver (share with Craven)	11,882
3 ops (share with Craven)	25,413
Vehicle (share with Craven)	6,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,051
Income	-3,000
	91,271

Worth

Management & supervisory	3,954
Driver (shared with West)	11,882
4.5 ops (shared with West)	37,774
Vehicle (shared with West)	6,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,051
Income	-3,000
	103,632

Craven

Management & supervisory	3,954
Driver (share with Ilkley)	11,882
3 ops (share with Ilkley)	25,413
Vehicle (share with Ilkley)	6,000
Lge mech veh + driver (one-sixth)	10,541
Med mech veh + driver (one-twelfth)	4,160
Sml mech veh + driver (one-third)	15,272
Supplies & services	17,050
Income	-3,000
	91,270

TOTAL KEIGHLEY AREA 700,600