

Appendix 3: Service Testimonials and Case Studies

Apprenticeship Case Study - Company

Name	Rachel Eastwood
Job Title and Employer	Learning and Organisational Development Officer at Kirklees Council
Apprenticeship Standard and Level	Please add an x to any relevant apprenticeship standards: Public Service Operational Delivery Level 3
How did you hear about Skills for Works Services and Apprenticeship Offer?	Was trying to find a provider for the Level 3 PSODO and approached Bradford and Hull as they were the only 2 ones offering the apprenticeship in this area at the time.
Was your apprenticeship for a new recruit or existing member of staff?	Please add an x to the relevant answer(s) New recruit X
Why did you choose apprenticeship training for your staff?	Because of the apprenticeship levy and the desire to try to get younger people in our service.
What have been the main benefits of having an Apprentice?	Enthusiasm, new ideas and perspectives, they manage to get through lots of work, sometimes more than our existing staff!
Are there any apprenticeships that you are interested in that we currently do not deliver?	No
Would you recommend Skills for Work to others? Please explain why	Yes, I think the support that the trainees get is excellent and if I every phone or e-mail I feel that I get a very speedy response. The staff are very nice and helpful, and I feel go above and beyond.
Any additional comments	I am very happy with the support we get from Bradford Skills for work and would highly recommend them. All of our trainees have succeeded and have always said that they have felt very supported and that the tutors are always available and helpful.

Meet the Apprentice

Name: Jevannie Ambrose

Age: 24

Apprentice Level: Level 3

Company they work for: Bradford Council

Apprenticeship provider: Skills for Work, Bradford Council

Introduction about themselves

I am a Leeds Beckett University Computing graduate from Bradford. After completing my degree, I joined Bradford Council as part of a 6 month Kickstart Programme, after which I was able to secure an apprenticeship as an Administrator in the Work Experience team.

How long have you been an apprentice?

Approximately 11 months

What is your apprenticeship in and why did you choose this sector?

My apprenticeship is in Business Administration. I chose this sector because I believed that working in this field could provide me with many transferable skills and useful experiences.

What does your average working week look like?

My week is split into four days a week supporting my team in arranging work experience placements, and one day a week focussing on my apprenticeship learning. I am currently hybrid working – I work four days at home and one in the office.

Why did you opt to do an apprenticeship rather than A Levels or a B Tech?

I thought it was a good opportunity to get into the world of work and start earning a wage whilst gaining a useful qualification alongside it.

What is the most rewarding thing about your apprenticeship?

The most rewarding part of the apprenticeship so far for me has been the skills and experiences I've gained as an administrator working within a busy team. I believe what I have learned will be beneficial to me going forward, wherever my career may take me.

If one of your friends was thinking about doing an apprenticeship what advice would you give them?

I would tell them that I believe apprenticeships are a great opportunity to work in a field or industry you may have an interest in whilst furthering your education and gaining a qualification. Both can be of great value when looking to progress in your career.

Once you are qualified what are your plans for your future career?

Whilst on my apprenticeship I have managed to secure a full time job as an administrator, so my qualification will aid me whilst working within this role and open more opportunities future.



Family Learning Case Study - Learner

Name	Iamze Godoladze
Course studied with Skills for Work?	Studying L2 Teaching Assistant English E3 Passed & Finishing L1 Maths L2 passed
Where did you study with Skills for Work? (ie at home via a digital platform, St Peters House, School or Library?)	SPH And online during pandemic
Why did you choose Skills for Work for your course?	Before Pandemic it was at school and this was easy for me to drop off my children and then study
How did you hear about our courses?	Originally from the primary school then as I continued my study and then enrolled onto courses.
What have you taken from the course/training so far?	English, I was struggling with writing and now I am much more confident. I understand more and my spoken English is much better. TA – I learnt about safeguarding and discrimination things about these two I didn't know before and why transition effects children's. This was very interesting
How have you progressed or plan to progress following your course? (move into employment, move onto another course, improve my confidence etc?)	I am finishing off my TA and just today I have secured a job where my children attend. At the interview they asked learnt loads pf questions about everything I have learnt in the Teaching Assistant course. They asked me to give loads of examples and because I studied this in class I was really confident with my answers. Without this knowledge I wouldn't haven't this job. Uma my teacher is always challenging me to do better and encouraging me to develop myself. I am really happy everything she taught me go me this job.
Would you recommend Skills for Work to others? Please explain why	Yes, I would. It's a good team. My teacher Uma is really positive and has an enthusiastic way of teaching. Always there to help inside and outside the class
Any additional comments	Uma teaches from the heart