

Report of the Keighley Area Co-ordinator to the meeting of the Keighley Area Committee to be held on 15 December 2022

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Subject:

Street Cleansing Service in the Keighley Area

Summary statement:

This report provides an update on the current situation of the Street Cleansing Service in the Keighley Area and shows trends of the numbers of fly tipping and cleansing cases reported to the council.

EQUALITY & DIVERSITY:

No specific equality and diversity issues. Decisions will need to be made in line with Equal Rights legislation. This will require Area Committees to assess the potential equality impact of any decisions they make.

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Portfolio:

Neighbourhoods and Customer services

Overview & Scrutiny Area:

Corporate / Regeneration and Environment

1. SUMMARY

- 1.1 This report provides an update on the current situation of the Street Cleansing Service in the Keighley Area and shows trends of the numbers of fly tipping and cleansing cases reported to the council.

2. BACKGROUND

- 2.1 Presently the Area has four ward based clean teams. After cleaning the Area's Gateway routes as required, each clean team moves on to attend to their allocated ward(s).
- 2.2 A form of prescriptive working is carried out already in some wards in the Keighley Area. However, this will be further developed and refined with a view to all teams delivering prescriptive working with effect from April 2023. With prescriptive working, there is greater transparency around what is expected of staff and this increased understanding by staff and managers has the following advantages:
- A prescribed day of working allows programmed days of action for residents to move cars to allow more effective litter clearance, mechanical sweeping and gully cleaning;
 - More effective mechanism to performance manage teams in terms of all work undertaken;
 - More efficient use of resources targeting areas of need, eliminating down time in terms of reacting to complaints travelling from one end of a ward to another and
 - It also gives the public a clear understanding as to how often and when their area or street will be cleaned.
- 2.3 Cleansing staff continue to support days of action, sometimes by working alongside local residents but mostly by removing the waste collected by residents.
- 2.4 The vital role provided by local residents and businesses in helping to remove waste and litter continues in the Keighley Area. Whilst some litter picks are organised and undertaken on an adhoc basis, other groups regularly litter pick their neighbourhoods. Cleansing staff collect the bags of litter and large items.
- 2.5 The operational element of the district-wide Environmental Task Force has been receiving referrals from area teams to tackle longstanding environmental problems affecting neighbourhoods such as overgrown vegetation, weeds, detritus, fly tipping and litter.

The funding has allowed the service to undertake a wide range of work on 500 referrals to date across the 5 constituencies. The works have included supporting existing service provision but has also allowed for attention to detail work to be carried out that has not been possible within existing Street Cleansing and Parks Teams. This additionality has provided an opportunity to work on overgrown areas such as snickets and footpaths.

Works have been completed across all Wards within the Keighley Area. Some examples of these works are detailed below:

Keighley Central

The task force has supported Ward Officers and Environmental Enforcement with clean-ups on Back Cavendish Street. Support has been required due to existing issues with multi occupancy

properties and the waste generated here. This is part of a wider solution which is currently been undertaken as part of a project in the area. The work has ensured that this residential area has been kept clean, tidy and free of any hazards.

Work was completed by the task force along the side of number 2 Cark Road to the back of numbers 2-10 Cark Road. The path was unadopted and the overgrown vegetation and weeds were restricting walking along the path. A local councillor had received complaints of it being an eyesore and attracting rats. The task force intervention has improved the area. The warden delivered before and after leaflets to residents who were pleased with the results.

The task force also assisted with overgrown bushes in the Cliffe Castle Park at the back of properties in Cliffe Court on Castle Road. These were overhanging from the park into the garden of the elderly residents, blocking the light into the house. The residents were really pleased that the task force had been able to cut back the overgrowth and commented on the improvement in light coming into their properties.

Keighley West

The snicket linking Harewood Crescent with Valley View Close had become obstructed by weeds, dense vegetation and litter, The Taskforce spent the day at this treacherous site cutting back and litter picking making a huge difference to the appearance.

A number of pedestrians commented that they had previously had to dodge the brambles and twigs. The work was welcomed and they were thanked for the work and the change they had made. One gentleman came back at the end of the job to have a look and said he could not believe the difference!

Keighley East

The taskforce team made significant improvements at the footpath running alongside Hainworth Wood Road. The steps and tunnel were becoming obstructed by over growing grass, weeds and nettles. The steps were cleared of any growth upcoming from the sides of the wall, overgrowth and detritus scraped away to revive the passageway.

The visual improvement made at the location was clear for all to see and the area was transformed. One local walker approached the team and said how grateful they were especially for the removal of the nettles which were a hindrance.

Worth Valley

The footpath running along Dockroyd Lane to Providence Lane, popular with fans of the film 'The Railway Children' had become unattractive, overgrown with nettles and brambles. The taskforce dedicated a substantial amount of time bringing the footpaths to a clean, tidy and accessible condition, allowing visitors to admire the pleasant surroundings.

Whilst on site the team raised an issue with some fencing which required some attention. This was passed to the highways team to secure and make safe.

The team spoke to a number of different walkers whilst undertaking the work and were thanked for the improvements they had made.

Ilkley

The taskforce carried out work at the old Bridge Ilkley where the pathway running towards Nesfield Road was overgrown with trees, shrubs and weeds. The area had become a 'real bone of contention' as the residents had been struggling to get the area spruced up for over a year. Local people were extremely thankful for the support in getting this area back to its best and commented on what a difference this work had made.

Craven

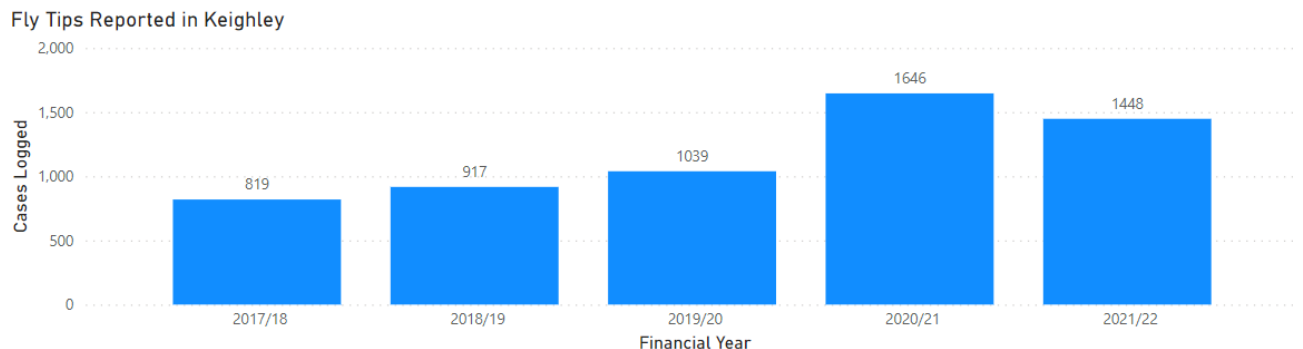
Ilkley Road, Addingham a narrow road mainly used as a bus route. The trees and shrubs were growing from the sides of the road causing it to become even more restricted forcing buses out into the middle of the road and putting other road users at risk, especially in the coming darker months. In November 2022 the taskforce carried out work to cut back all the overgrowth. They also uncovered insecure fencing along the footpath with a steep drop behind, a huge danger to anyone walking along this stretch of highway. Highways were made aware to make the necessary repairs.

The team reported that they received a couple of 'thumbs up' from bus drivers who clearly appreciated the work being undertaken. A passer-by also stopped to thank them for the work and commented what a difference it had made.

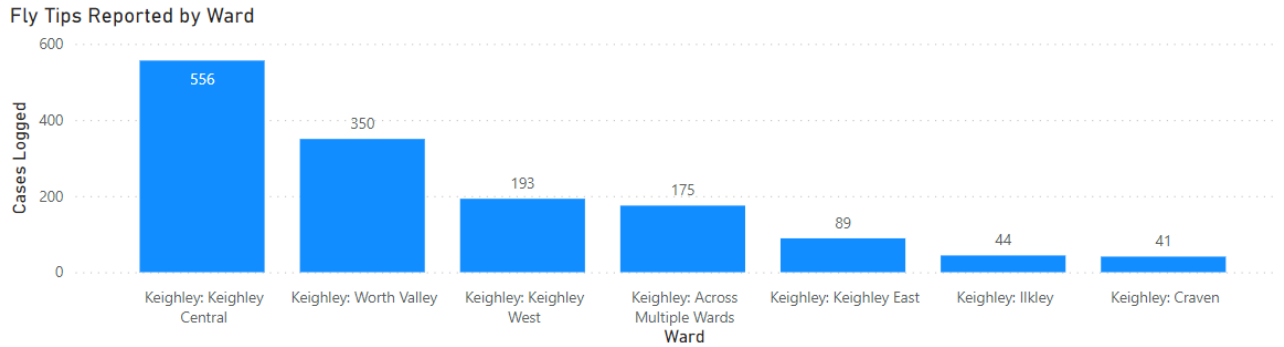
3. OTHER CONSIDERATIONS

3.1 Service requests

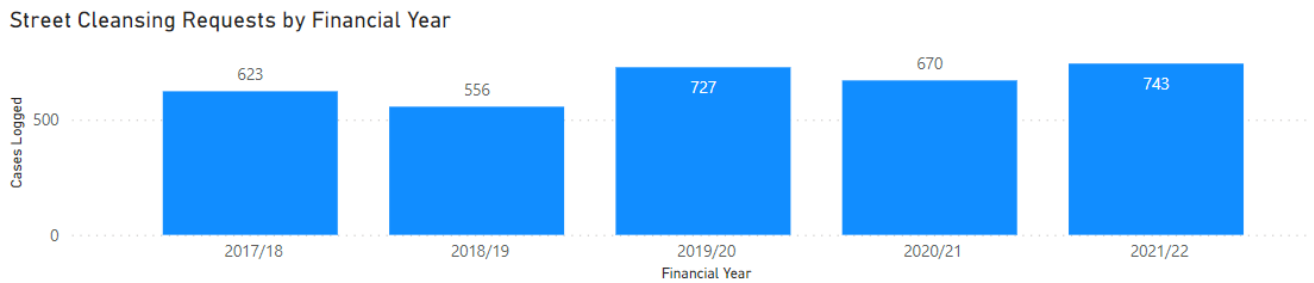
The number of fly tips reported to the Council for Keighley for each of the last 5 full financial years is displayed below



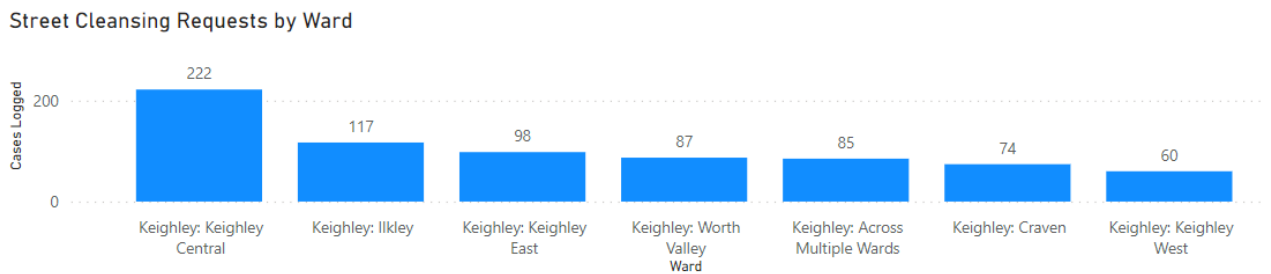
The chart below shows the ward-breakdown for reported fly tips in the 2021/22 financial year



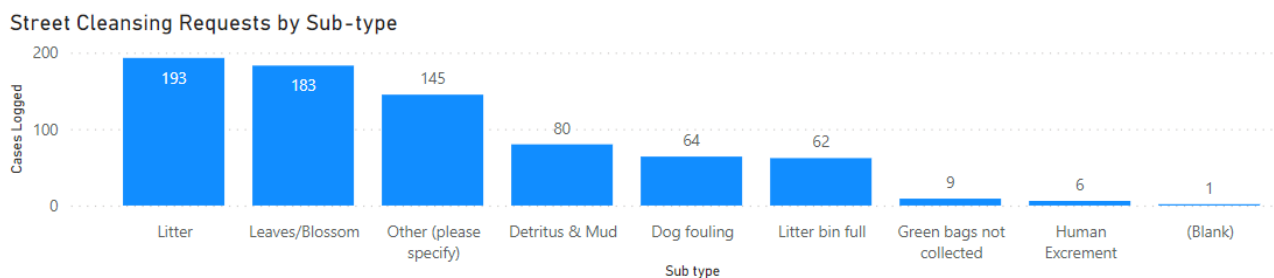
The number of street cleansing requests made to the Council for Keighley for each of the last 5 full financial years is displayed below



The chart below shows the ward-breakdown for street cleansing requests in the 2021/22 financial year



Street cleansing requests are broken down in to the most common sub-types as displayed below



To provide some perspective on the annual totals by ward, the number of reports made for Street Cleansing and Fly Tipping per week by ward is shown in the table below.

Public reports per week per Ward			
Ward	Street Cleansing Requests	Fly Tips Reported	Total
Across Ward Boundaries	2	3	5
Keighley Central	4	11	15
Worth Valley	2	7	8
Keighley West	1	4	5
Keighley East	2	2	4
Ilkley	2	1	3
Craven	1	1	2

See Appendix 1 for a more detailed ward-breakdown of all the data contained in the previous charts.

3.3 Resources

Bradford MDC operate a devolved street cleansing service, and resources are distributed across the five Areas based on a combination of road length, historical experience and littering levels. The table below shows how many clean-team hours are spent per week per kilometre of adopted highway by Area.

Area	Hours	Kms	Hrs p/linear km p/week
West	867.5	305.5	2.8
East	833.5	341.5	2.4
South	752.5	348.7	2.2
Shipley	631.5	413.5	1.5
Keighley	711.0	483.5	1.5

Each Area then decides how best to allocate its available resources across its 6 constituent wards. The table below shows how many clean-team hours are spent per week per kilometre of adopted highway by ward.

Ward	Population	Adopted Meters	Staff hrs p/wk	Hrs p/linear km
Keighley Central	18,448.0	64,725	246.5	3.8
Keighley East	16,604.0	75,558	133.5	1.8
Kly West & Worth Valley	30,966.0	149,531	158.5	1.1
Ilkley & Craven	31,771.0	193,656	172.5	0.9

3.4 Combatting Fly Tipping

Fly Tipping is an important ongoing issue being addressed by DEFRA, House of Commons Committees, Local Authorities, trade-groups and relevant charities and NGO's.

The council is a participating member of APSE and Keep Britain Tidy as well as other benchmarking groups where local authorities can share best practise and discuss potential solutions. Where ideas or techniques are discovered we endeavour to trial or adopt them within the district with the aim of finding any practical solutions to reducing the level of fly tipping.

Each year in late November / early December, DEFRA publish an annual report and data for the entire country which allows some understanding of where Bradford as a district sit in relation to all other local authorities. This report is important as with issues such as fly tipping where there is no clear solution, the perspective gained from shared data allows the council to identify any authorities that have similar levels of deprivation that have shown improvement in their levels of fly tipping and offer potential successful insights in the fight against the problem.

A combined report by Street Cleansing and Environmental Enforcement is taken to a Scrutiny Committee each year to keep the Council up to date on the problem of fly tipping and how the Council attempts to address it.

4. FINANCIAL & RESOURCE APPRAISAL

4.1 Resources are allocated to each Area from base budget using a formula which takes account of a number of parameters including: levels of litter and numbers of service requests. The allocation of these resources to each ward is an operational decision taken by each Area Co-ordinator and Parks & Street Cleansing Manager.

4.2 The staffing resources in the Keighley Area are allocated as follows:

- 1 Parks & Street Cleansing manager
- 4 Clean Teams:
 - Ilkley & Craven: 1 driver co-ordinator, 2 operatives, 1 Town Centre Ambassador (vacancy)
 - Worth Valley & Keighley West: 1 driver co-ordinator and 3 operatives. This team also cover Knowle Park & Highfield

- Keighley East: 1 driver co-ordinator and 2 operatives. This team also cover Beechcliffe & Utley
- Keighley Central: 1 driver co-ordinator, 1 Town Centre Ambassador, 1 Town Centre operative, and 2 other operatives
- Fly-tipping Team (covering the whole Area): 1 driver co-ordinator and 1 operative
- 1 spare driver (to be deployed according to staffing requirements)
- 1 road sweeper driver and 1 pavement sweeper driver

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

5.1 None specific.

6. LEGAL APPRAISAL

6.1 None

7. OTHER IMPLICATIONS

7.1 SUSTAINABILITY IMPLICATIONS

7.1.1 Local teams have the potential to create more sustainable solutions to local issues.

7.2 GREENHOUSE GAS EMISSIONS IMPACTS

7.2.1 No specific issues

7.3 COMMUNITY SAFETY IMPLICATIONS

7.3.1 No specific issues

7.4 HUMAN RIGHTS ACT

7.4.1 There are no Human Rights Act implications arising from this report.

7.5 TRADE UNION

7.5.1 Trade unions are regularly consulted at levels 1, 2 and 3 with regards to Street Cleansing operations and staffing issues.

7.6 WARD IMPLICATIONS

7.6.1 The information in this report is relevant to all wards in the Keighley Area.

7.7 AREA COMMITTEE ACTION PLAN IMPLICATIONS

7.7.1 The work of the Street Cleansing teams contributes to addressing the priorities set out in the Keighley Locality Plan 2022-25.

7.8 IMPLICATIONS FOR CHILDREN AND YOUNG PEOPLE

7.8.1 None specific

7.9 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

7.9.1 None

8. NOT FOR PUBLICATION DOCUMENTS

8.1 There are no not for publication documents.

9. OPTIONS

9.1 To accept the recommendations set out in this report.

9.2 To reject the recommendations set out in this report.

9.3 To amend the recommendations set out in this report.

10. RECOMMENDATIONS

10.1 Keighley Area Committee notes the update on the current situation of the Street Cleansing Service in the Keighley Area as set out in this report.

10.2 Keighley Area Committee requests that the Keighley Area Co-ordinator presents an update report regarding the situation of the Street Cleansing Service in the Keighley Area in 12 months' time.

11. APPENDICES

11.1 Appendix 1 – Keighley Area Street Cleansing and Fly Tipping Cases reported to the contact centre.

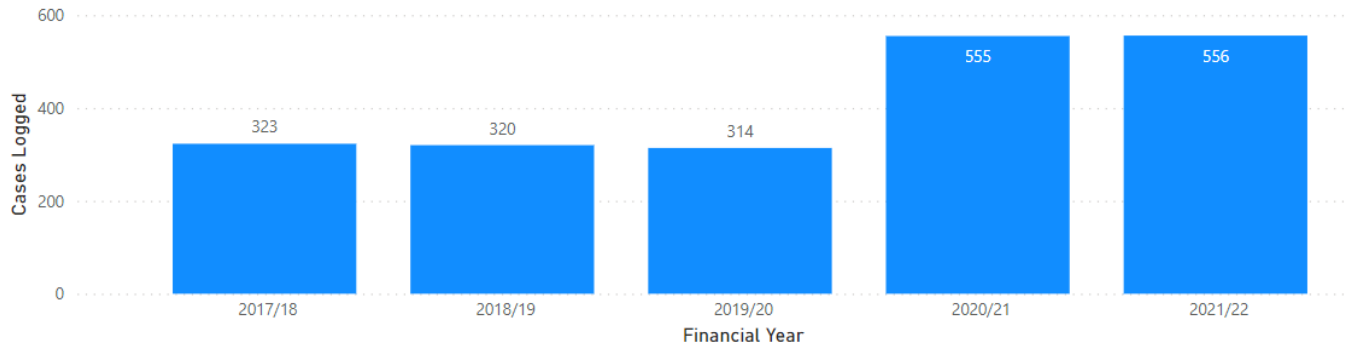
12. BACKGROUND DOCUMENTS

12.1 Street Cleansing – Performance and Changes to Service Delivery, Document “P”, Keighley Area Committee, 17 October 2019

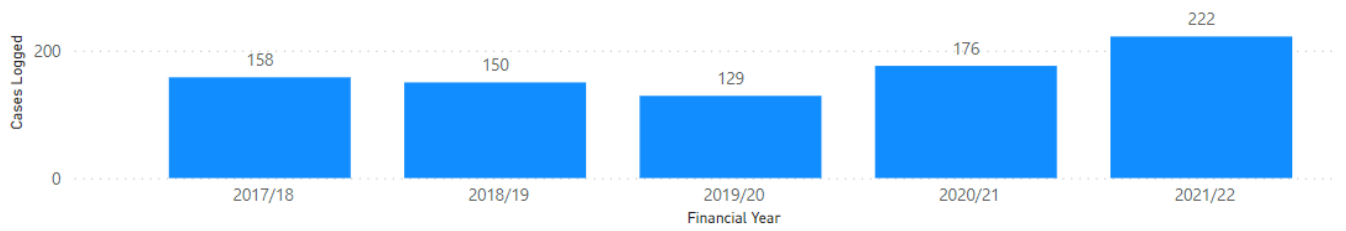
Appendix 1

Keighley Central

Fly Tips Reported by Financial Year

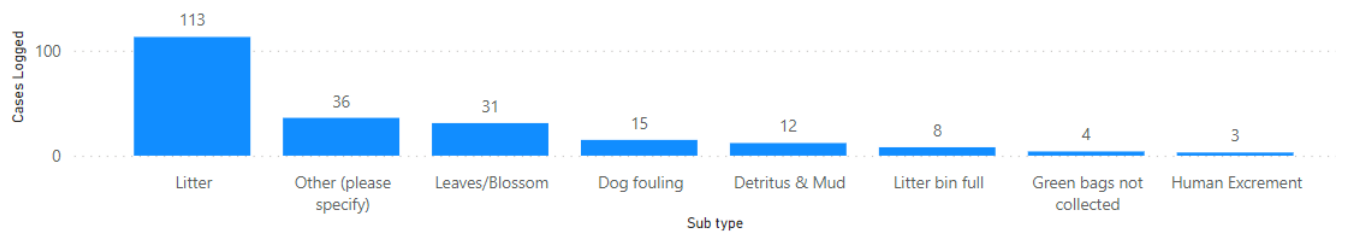


Street Cleansing Requests by Financial Year



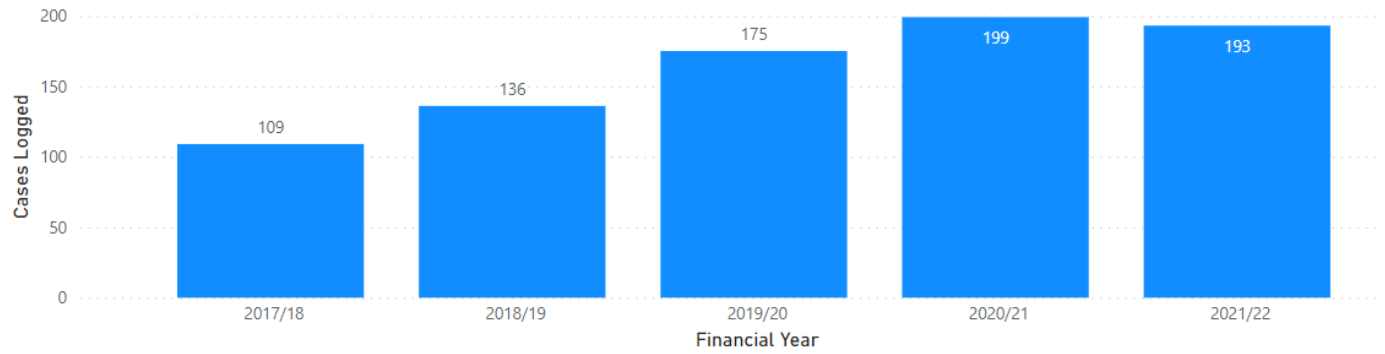
2021/2022 Breakdown

Street Cleansing Requests by Sub-type

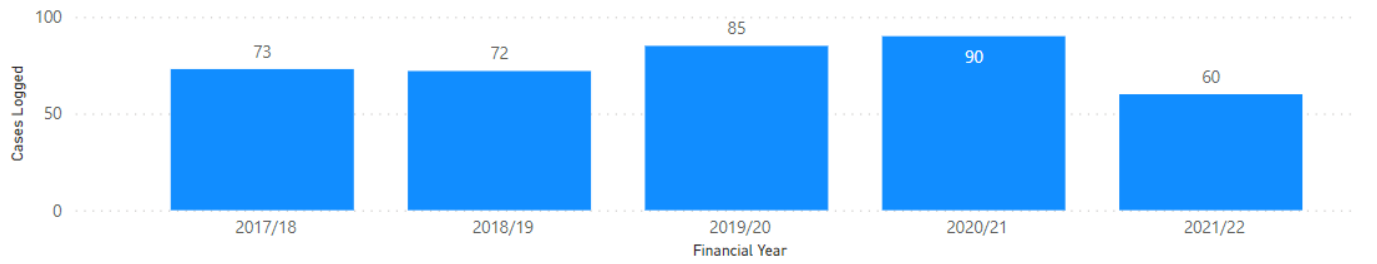


Keighley West

Fly Tips Reported by Financial Year

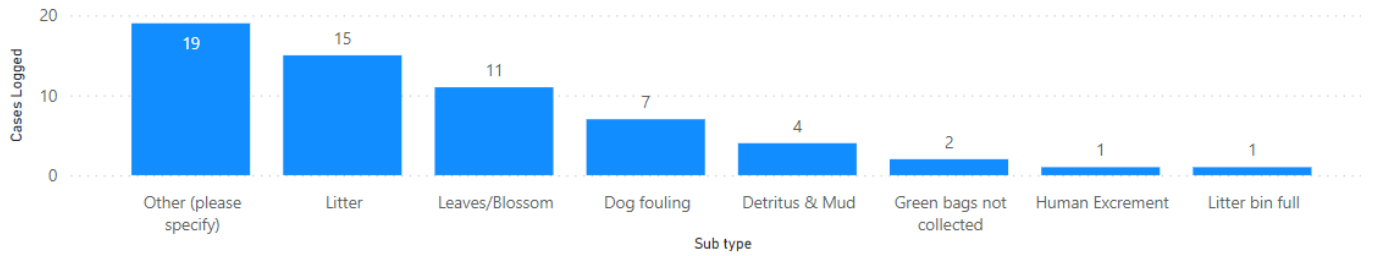


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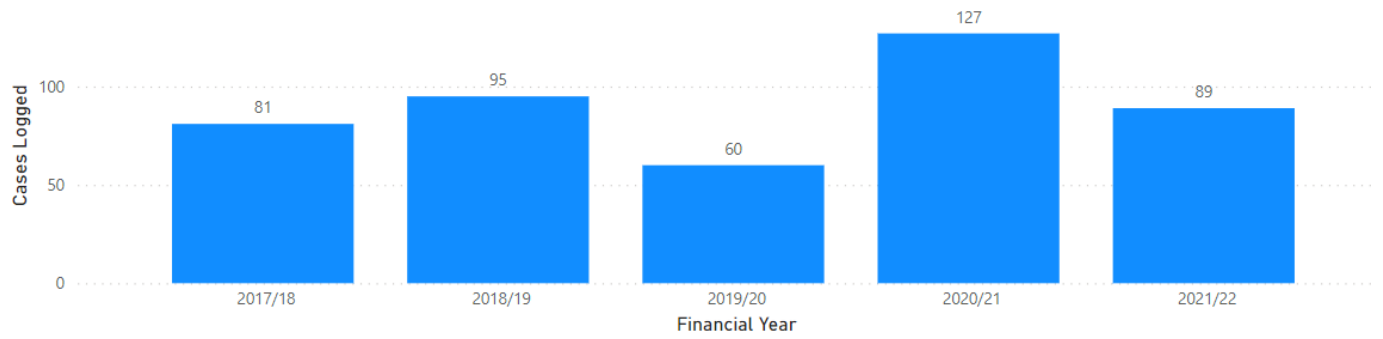
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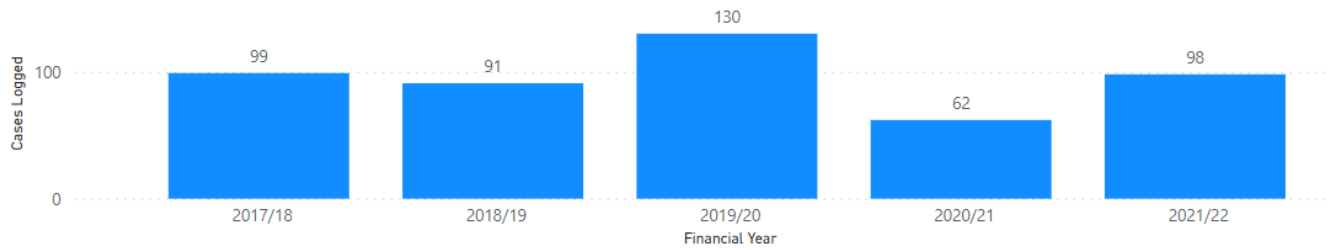


Keighley East

Fly Tips Reported by Financial Year

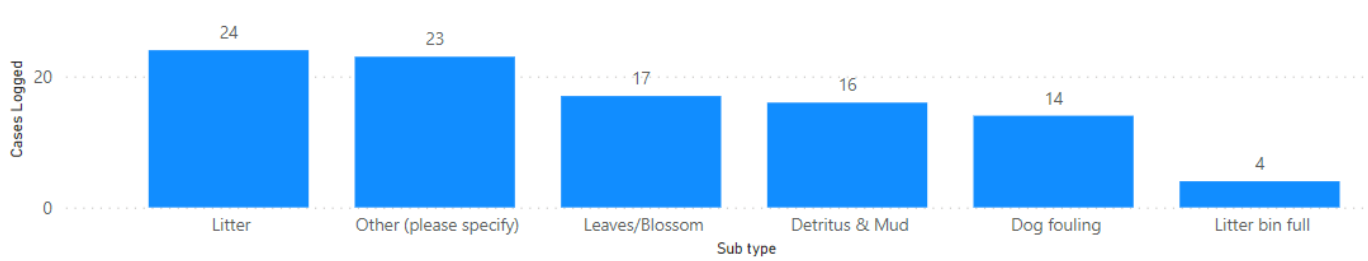


Street Cleansing Requests by Financial Year



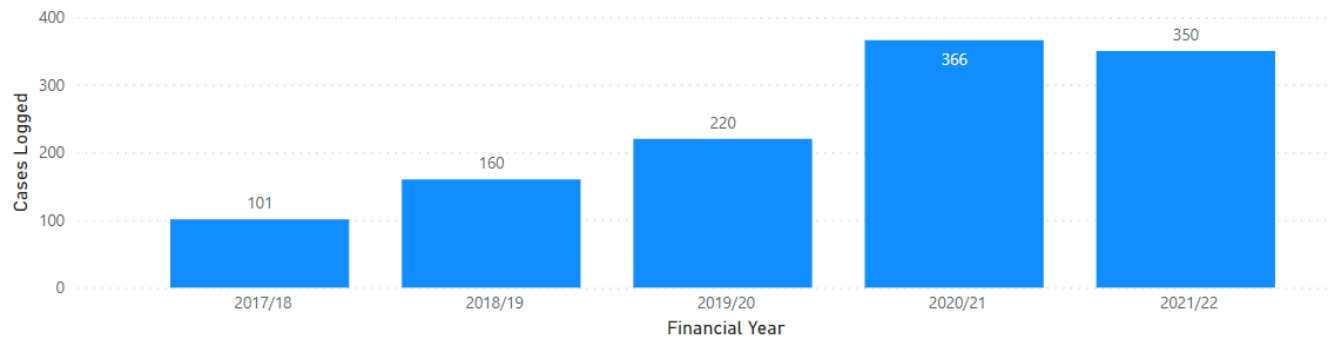
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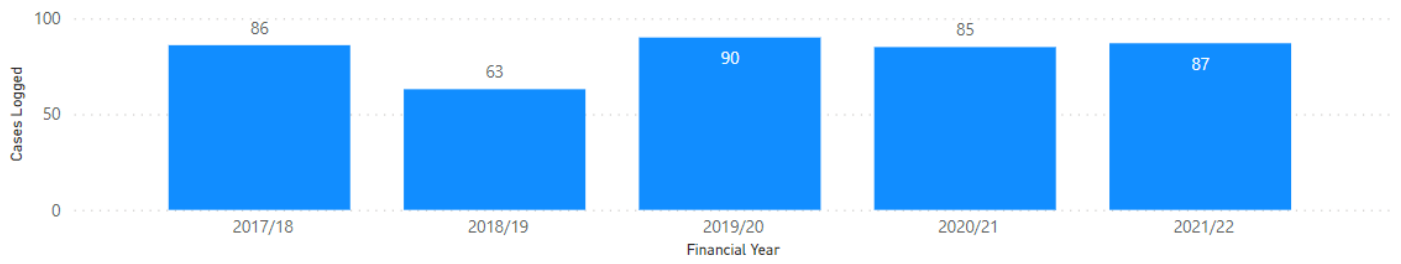


Worth Valley

Fly Tips Reported by Financial Year

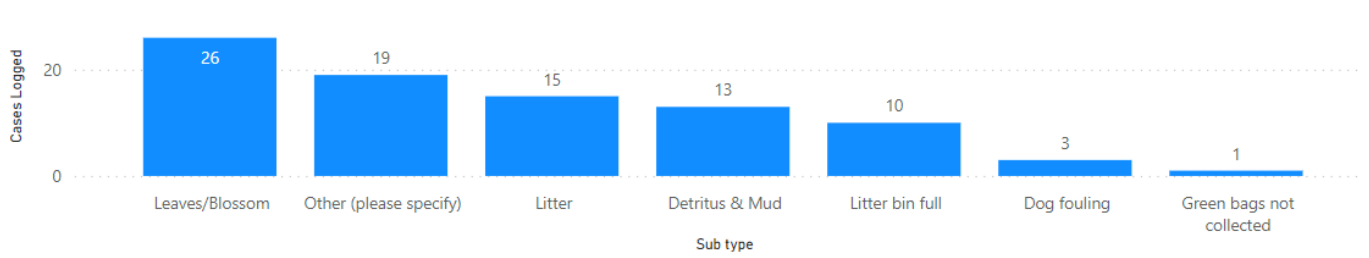


Street Cleansing Requests by Financial Year



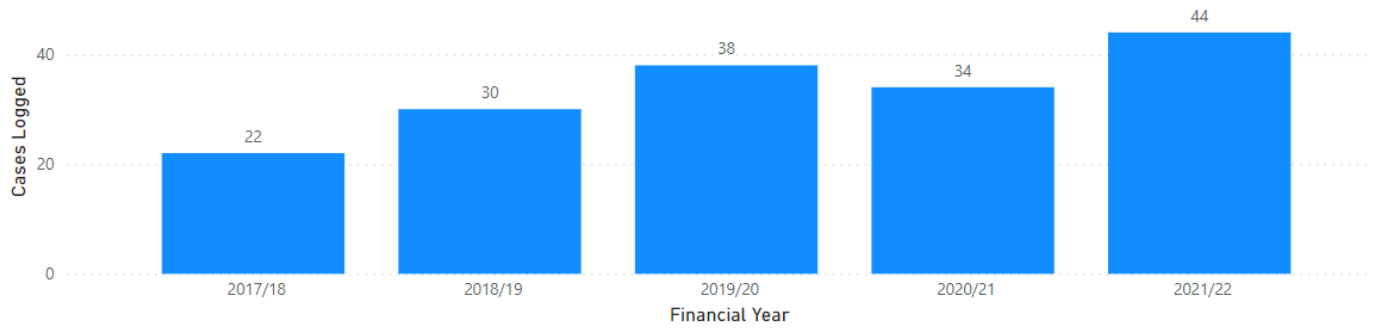
2021/2022 Breakdown

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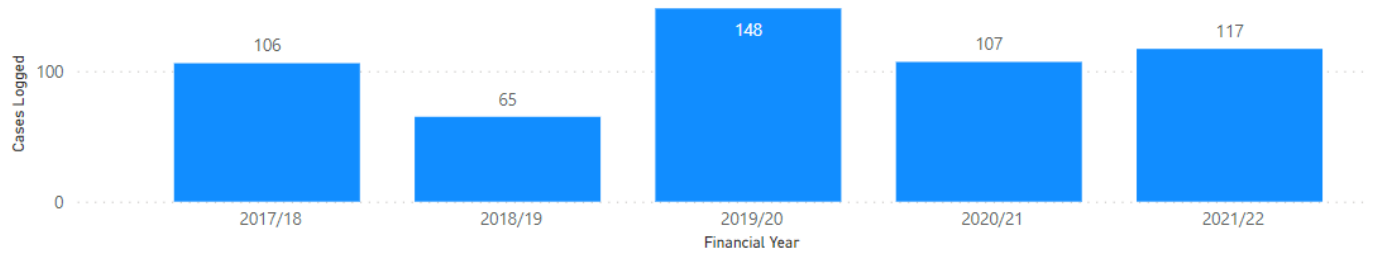


Ilkley

Fly Tips Reported by Financial Year

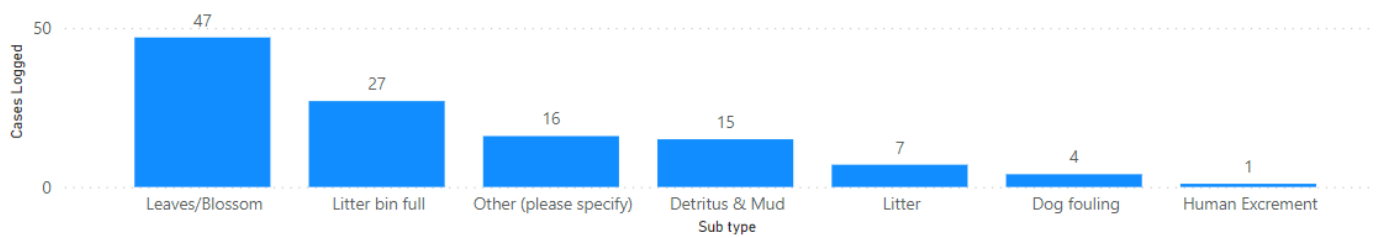


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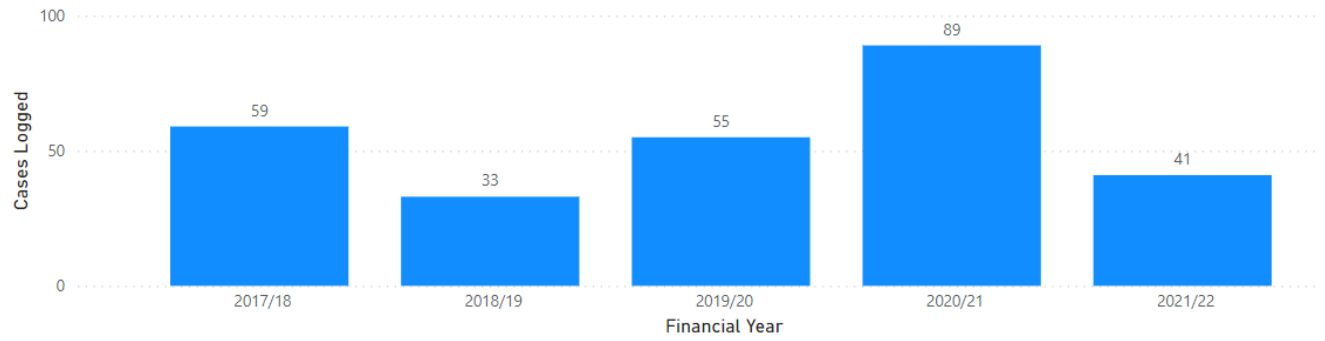
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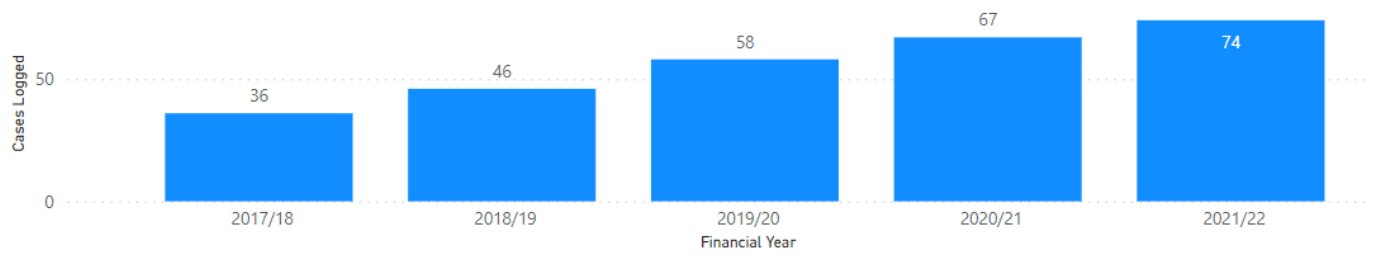


Craven

Fly Tips Reported by Financial Year

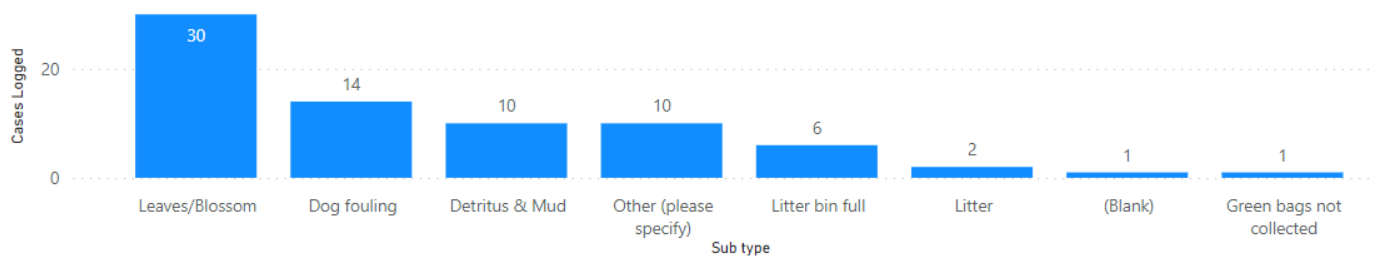


Street Cleansing Requests by Financial Year



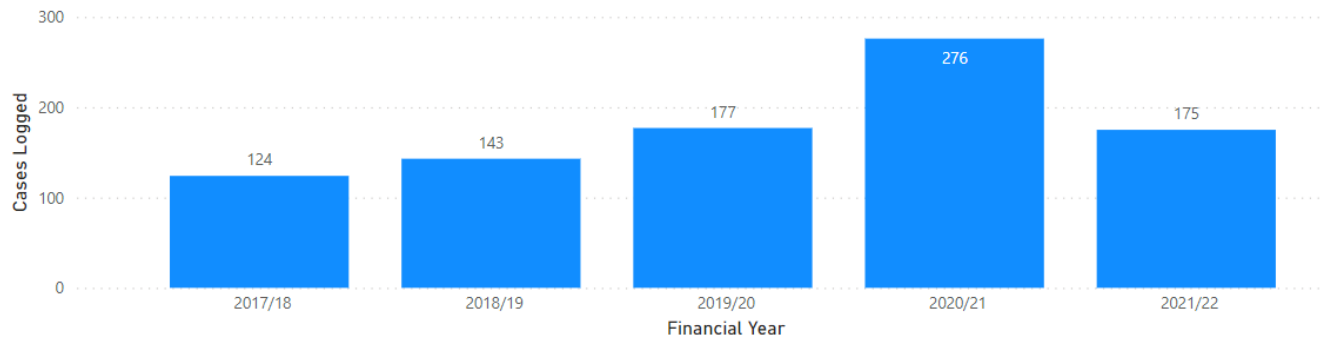
2021/2022 Breakdown

Street Cleansing Requests by Sub-type

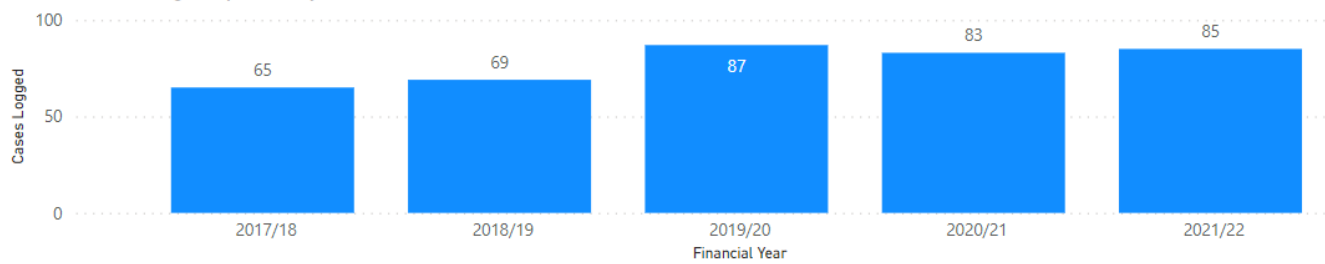


Across Multiple Wards

Fly Tips Reported by Financial Year



Street Cleansing Requests by Financial Year



2021/2022 Breakdown

Street Cleansing Requests by Sub-type

