

# New IT Technology Offering



End User Devices – the IT kit



Productivity Tools – the systems  
I use

**What is the Modern Workplace Programme?** *It's a programme of technology enhancements to enable Bradford Council to fully function using Microsoft 365 - a productivity toolset to help people and our organisation get more done.*



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# End User Devices – the IT kit

## **Background**

- Historically IT have provided Several Device offerings including :-
  - Workspace devices as the standard IT offering
  - Multiple Devices for Senior Customers (*laptops, iPad's, iPhone's etc.*)
  - Ability for staff to specify none standard devices
  - Mobile phone inconsistency (*iPhones, Android, brick*)
  - Break fix replacement methodology
  - Legacy software
- All this provides :-
  - Poor customer experience
  - Increased failure rate and call numbers
  - Incorrect equipment to undertake role
  - Inability to properly support the end user compute environment
  - Serious Security Issues
  - Loss of productivity





# End User Devices – the IT kit

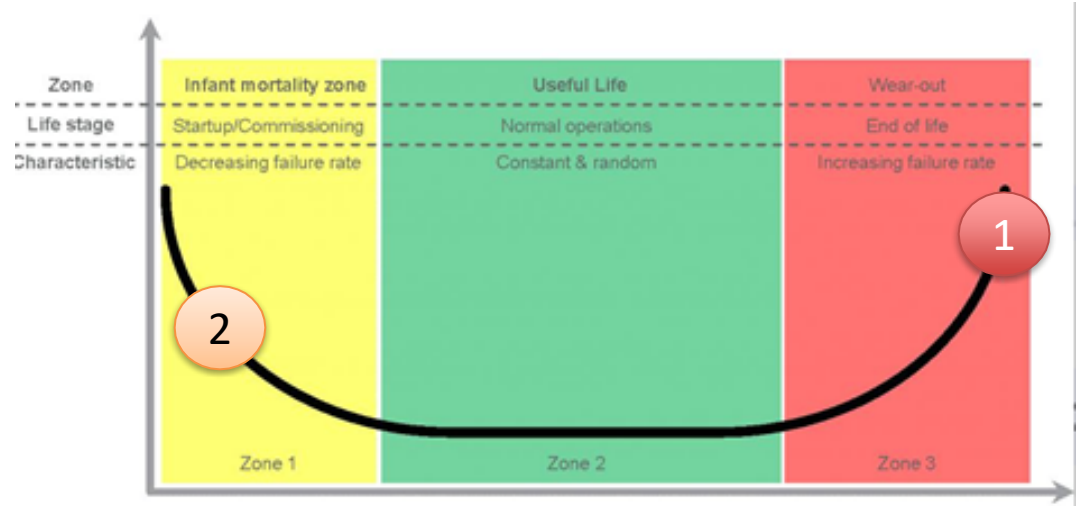
Within IT there is a known cycle of failure rate, high call volumes & poor functionality based on the age of equipment and sweating assets. This relates to both end user compute and core infrastructure.

Prior to April 2020, CBMC were at point 1 on the diagram above (*but investment had been secured by the FITP AD*).

We are now at point 2 in the model, as we decrease our aged equipment and move away from Workspace.

It is critical CBMC stay within the Green life span of the equipment to ensure service continuation and reduction in demand.

This is only achieved through a refresh cycle and good IT system management





# End User Devices – the IT kit

- A new fit for purpose, streamlined and modern, device offering will now be provided by IT Services.
- This will consist of :-
  - Four Offerings, based on role requirements not seniority.
  - All devices refreshed during an ongoing 4 year refresh cycle.
  - Latest software utilising's remote working facilities and cloud services
  - Only one IT device and mobile phone required to undertake role
  - Devices will be ready delivered to home or the office on first day at work for new starters (*having received 10 days notice from recruiting manager*).
  - Refreshed devices will be managed through an annual refresh programme.
- The four offerings are :-
  - Option 1 – Desktop and Android phone
  - Option 2 – Laptop and Android phone
  - Option 3 – Specialist Laptop and Android phone
  - Option 4 – Tablet and Android phone



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# Option 1 - Desktop & Android Phone

## Lenovo M720q Desktop



### Specification

- ✓ CPU - Intel I5 3.2Ghz
- ✓ Memory - 8GB
- ✓ Hard Disk - 256GB SSD
- ✓ Networking - 100M/1Gb LAN / Wifi / Bluetooth
- ✓ OS - Windows 10 20H2
- ✓ USB Ports - USB-C / 3x USB 3.1
- ✓ Other Ports - HDMI / Microphone / Headphone

## Samsung Galaxy A32



### Specification

- ✓ Display Size - 6.5" HD+ TFT
- ✓ Memory - 4GB
- ✓ Hard Disk - 64B
- ✓ Networking - Wifi/ Bluetooth / 4G
  
- ✓ Camera - HD Camera with Mic
- ✓ Dimensions - 164.2 x 76.1 x 9.1mm
- ✓ Weight - 205g

### Suitability / Role Profile

This device is suitable for office based or full time homeworking roles.

### Remote Access

Remote access not available as desk based.

### Cost

£ 746

### Replacement / Refresh Cycle

Every 4 years

### How to order

[Bradnet link](#)

### Peripherals included

- ✓ Desktop - Keyboard, Mouse,
- ✓ Phone - Screen protector, case, ear phones, charger

# Option 2 - Laptop & Android Phone

## Dell 54xx Series Laptop



### Specification

- ✓ Display Size - 14" (1920x1080) Anti-Glare
- ✓ CPU - Intel i7 Core 4.8Ghz
- ✓ Memory - 16GB
- ✓ Hard Disk - 256GB SSD
- ✓ Networking - 100Mb/1Gb LAN/Wifi/ Bluetooth
- ✓ OS - Windows 10 20H2
- ✓ Camera - HD Camera with Mic
- ✓ USB Ports - USB x2 USB-C
- ✓ Other Ports - HDMI Display / SD Card reader

## Samsung Galaxy A32



### Specification

- ✓ Display Size - 6.5" HD+ TFT
- ✓ Memory - 4GB
- ✓ Hard Disk - 64B
- ✓ Networking - Wifi/ Bluetooth / 4G
- ✓ Camera - HD Camera with Mic
- ✓ Dimensions - 164.2 x 76.1 x 9.1mm
- ✓ Weight - 205g

### Suitability / Role Profile

This device is suitable for the majority of Council roles, that require both office and remote working. ***This is the default option***

### Remote Access

Remote access via either Wi-Fi or tethered from A32 phone

### Cost

£ 1,058

### Replacement / Refresh Cycle

Every 4 years

### How to order

[Bradnet link](#)

### Peripherals included

- ✓ Laptop – Charger, Case (*rucksack or Satchell*)
- ✓ Phone - Screen protector, case, ear phones, charger

# Option 3 - Specialist Laptop & Android Phone

## Lenovo P15 Series Laptop



### Specification

- ✓ Display Size - 15" (1920x1080) Anti-Glare
- ✓ CPU - Intel I7 10<sup>th</sup> Gen Core 4.8Ghz
- ✓ Memory - 16GB-32GB
- ✓ Hard Disk - 512GB SSD
- ✓ Networking - 100Mb/1Gb LAN/Wifi / Bluetooth
- ✓ OS - Windows 10 20H2
- ✓ Camera - HD Camera with Mic
- ✓ USB Ports - USB x2 / USB-C x2
- ✓ Other Ports - HDMI Display / SD Card reader

## Samsung Galaxy A32



### Specification

- ✓ Display Size - 6.5" HD+ TFT
- ✓ Memory - 4GB
- ✓ Hard Disk - 64B
- ✓ Networking - Wifi/ Bluetooth / 4G
- ✓ Camera - HD Camera with Mic
- ✓ Dimensions - 164.2 x 76.1 x 9.1mm
- ✓ Weight - 205g

### Suitability / Role Profile

This is suitable for staff requiring access to CAD or high performance data needs, that require both office and remote working.

### Remote Access

Remote access via either Wi-Fi or tethered from A32 phone

### Cost

£ 2,500.00

### Replacement / Refresh Cycle

Every 4 years

### How to order

[Bradnet link](#)

### Peripherals included

- ✓ Laptop – Charger, Case (*rucksack or Satchell*)
- ✓ Phone - Screen protector, case, ear phones, charger

# Option 4 - Tablet & Android Phone

## Windows Surface Pro



### Specification

- ✓ Display Size - xx" (1920x1080) Anti-Glare Touch Screen
- ✓ CPU - Intel I7 Core
- ✓ Memory - 16GB
- ✓ Hard Disk - 256GB
- ✓ Networking - 100Mb/1Gb LAN /Wifi/ Bluetooth 4G LTE
- ✓ Camera - HD Camera with Mic

## Samsung Galaxy A32



### Specification

- ✓ Display Size - 6.5" HD+ TFT
- ✓ Memory - 4GB
- ✓ Hard Disk - 64B
- ✓ Networking - Wifi/ Bluetooth / 4G
- ✓ Camera - HD Camera with Mic
- ✓ Dimensions - 164.2 x 76.1 x 9.1mm
- ✓ Weight - 205g

### Suitability / Role Profile

This tablet offers all the capability of a laptop but with touch screen capability, excellent where notes needs to be taken with citizens

### Remote Access

Remote access via either Wi-Fi or internal 4G SIM

### Cost

£ 1,609.00

### Replacement / Refresh Cycle

Every 4 years

### How to order

[Bradnet link](#)

### Peripherals included

- ✓ Tablet – Charger, Case (*rucksack or Satchell*), Pen
- ✓ Phone - Screen protector, case, ear phones, charger



# Procurement Rules

- Corporate Services will provide the following to each Department which will be refreshed on a 4 year cycle:-

Option	Description	%
Option 1	Desktop & Android Phone	5%
Option 2	Laptop & Android Phone	70%
Option 3	Specialist Laptop & Android Phone	5%
Option 4	Tablet & Android Phone	20%

- This will include as standard the peripheral items listed on the data sheet.
- Should a department want to change the % e.g. decrease Option 2 and increase Option 4 the department will need to fund the difference.
- All Additional Peripheral items will need to be funded by the department.
- Leavers – Should a member of staff leave CBMDC and their devices not returned the department will be charged for replacement devices.
- IT will run an annual refresh program where named member of staff with a specific asset will be refreshed on a 4 year cycle.
- Should the department what to swap devices with other members of staff or cascade, IT may charge additional project time.



# None Standard Devices

- The new device catalogue has been designed to cater for the Council needs, providing consistency, great performance, standard costing and enhanced IT support.
- Should a none standard device be needed, a business case will be required, and IT may need to charge for additional device support.

## Apple vs Android

- We are moving away from Apple iPhone to Samsung Android devices for all.
- Benefits
  - Apple iPhone's are £120 more expensive and offer no additional functionality.
  - CBMDC Samsung phones have larger screen than CBMDC Apple phones.
  - Removal of iPhone will reduce telephony complexity and cost

