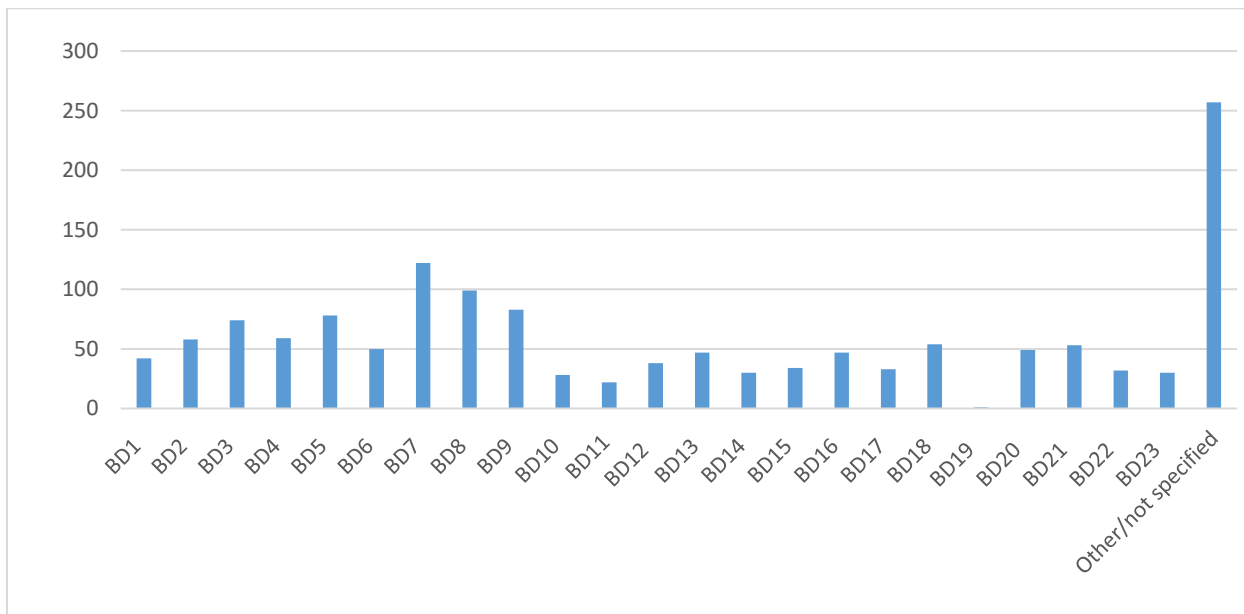


Appendix A

Volunteering Bradford - volunteer data for 4 quarters covering 2021 with two case studies.

Total number of new volunteers interviewed	290
Total number of interactions	1323
Total number of volunteers recruited to support COVID19 vaccination hubs 228	390
Total number of volunteers referred to volunteer-involving organisations	1648
Number of new volunteering opportunities	301
Number of new volunteer involving orgs registered	114
Number of volunteers assisted online	1952



Quarter 1 report April to June 2021

Activity to meet outcome	Monitoring return
Recruit and support volunteers to find placements and promote volunteering.	<ul style="list-style-type: none"> • 100 new volunteering opportunities • 292 volunteers assisted online • 28 new organisations registered • 40 interviewed* <p>*since mid-April we have been offering face-to-face Covid secure appointments.</p>
Proactively work with under-represented groups in association with equalities delivery partners and the Equalities/inclusivity Delivery Plan.	<ul style="list-style-type: none"> • All groups are well represented except men and Lesbian and gay communities (LGBT). • We have relaunched our 'help into volunteering sessions' for asylum seekers and refugees. We deliver this in partnership with City of Sanctuary. 2 sessions delivered this quarter. • Established a referral pathway with 'Palm Cove Society' who support victims of modern day slavery. • Working with MENCAP to source meaningful internships for their service users.
Provide host organisations of volunteers with up to date good practice including safeguarding issues (particularly to enable volunteering placements to be developed with vulnerable people).	<ul style="list-style-type: none"> • Volunteer Managers' Forum – Instigated monthly meetings / alongside a monthly email update for volunteer managers. Themed meetings re opening up safely; diversifying your trustee board and Citizen Coin. • 27 organisations attended x2 meetings

	<ul style="list-style-type: none"> Continued to update and share a 'trello' board to enable V-I organisations to share good practice 2400 unique visitors to the new VolunteerBradfordDistrict website in past 90 days
Promote how volunteering can be used to increase employability and provide skills that could be further enhanced through further training.	<ul style="list-style-type: none"> Re-established referral pathway from DWP for job seekers looking for volunteering opportunities as a 'step into' employment, Facilitating a young peoples' group (in partnership with the CCG) who are interested in volunteering in health care settings
Raise awareness and recognition of volunteering within community development and as an expression of civic participation.	<ul style="list-style-type: none"> Recruited and ID checked 228 volunteers to support the vaccination hubs at COVID19 Vaccination Hubs in Bradford city centre Continued to develop our 'Link Up Letters' Project – providing support to Care home residents. 212 active volunteers have written over 1100 letters and cards. Continue to work in partnership with Citizen Coin to promote the reward system
Supported the development and population of a database for COVID-19 volunteers	<ul style="list-style-type: none"> Maintained communication with existing COVID volunteers / facilitating brokerage and continue to recruit for roles to support VCS response to the pandemic. Established an effective recruitment process/pathway for volunteers seeking to volunteer as COVID19 Vaccination Hub Marshalls. Supporting NHS to recruit over 200 volunteers.

Case Study: 1 Bevan Healthcare CIC

Background

Bevan Healthcare is a Social Enterprise. They provide responsive NHS General Practice services designed to meet the needs of people who are homeless or in unstable accommodation; those who have come to Bradford and Leeds as refugees or to seek asylum. In 2013, they developed Outreach Services, a tripartite approach to engaging homeless people in primary care.

Development support requested

Volunteering Bradford was approached by Bevan's Health & Well Being Lead to support them to develop their volunteering offer. Specific issues included:

- recruiting volunteers for specific roles / with specific skills
- development of volunteer roles
- recruitment & selection of volunteers
- volunteer expenses policy and procedures

Intervention from Volunteering Bradford, advice and guidance was provided in terms of development of volunteer roles:

- *Develop a 'short notice ad-hoc role' to support the delivery of Christmas presents during December.
- * support the development of a robust volunteer expenses policy and procedure
- * support the development of specific volunteer role descriptions
- * identify variety of options for recruitment of volunteers, registered on the volunteerbradforddistrict website

Outcomes to date:

- 20 new volunteer drivers recruited and ID checked & delivered over 1600 gifts to some of the districts most deprived families
- Development of clearly defined volunteer roles and an appropriate recruitment process

Case Study 2 Rimmington Pharmacy

Rimmington Pharmacy is a city centre venue that hosted and ran a temporary vaccination centre for 3 consecutive weekends during February 2021.

Development support requested

Volunteering Bradford was approached to develop a protocol for effective volunteer involvement; to support the delivery of this service; expectation that volunteer recruitment and induction should be completed within 3 days. The immediate need was to recruit 64 individuals to cover the three weekends. Ensuring; identity checked/confirmed; payment of volunteer expenses was facilitated and appropriate induction provided in terms of safeguarding / confidentiality / Covid safety.

Intervention from Volunteering Bradford

- Development of a volunteer protocol
- Develop and agree appropriate role descriptions (Marshalling, Vaccine Support)
- Volunteer recruitment /application process
- Recruitment/induction and of volunteers
- Development of volunteer expenses policy and procedure

*Develop a rapid recruitment online system targeting existing cohort of COVID19 volunteers with a view to registering minimum of 64 within 3 days

•Provide and ensure compliance with an online safeguarding and GDPR inductions – any concerns or disclosures to be made in line with the VB's policies and shared with the pharmacy as appropriate.

Outcomes

- Target of 64 volunteers recruited and registered within 4 hours.
- Target of 64 volunteers identity checked and inducted within 3 days

'We're overwhelmed with the response; I can't thank you enough for your help!
NHSParmacy (Rimmingtons)