

Report of the Director West Yorkshire Pension Fund to the meeting of Joint Advisory Group to be held on 27 January 2022.

Q

Subject:

Shared Service Partnership update

Summary statement:

This is a report on current administration issues and performance for WYPF's shared services partnership.

Recommendation:

It is recommended that the Joint Advisory Group note the report.

Mr Rodney Barton
Director

Portfolio:

Report Contact: Yunus Gajra
Head of Governance and Business
Development
Phone: (01274) 432343

Overview & Scrutiny Area:

Background

1.0 Introduction

1.1 WYPF provide shared service pensions administration to:

- Lincolnshire Pension Fund
- London Borough of Hounslow Pension Fund
- London Borough of Barnet
- Twenty one Fire Authorities

2.0 Scheme Information

2.1 Update on each of the services is provided at:

- Appendix 1 - Lincolnshire Pension Fund
- Appendix 2 - London Borough of Hounslow Pension Fund
- Appendix 3 - London Borough of Barnet Pension Fund
- Appendix 4 – Fire Authorities

3.0 Conclusion

3.1 WYPF provides an efficient and cost effective shared service to both the Local Government and Fire Scheme partners. In particular, WYPF is recognised for the high standards of service not only to the members of the schemes but also to the administrators who value the expert knowledge and guidance provided to them. WYPF is regularly approached for discussion and engagement on possible additional business.

Appendices

These are listed below and attached at the back of the report	
Appendix 1	Lincolnshire Pension Fund
Appendix 2	LB of Hounslow Pension Fund
Appendix 3	LB of Barnet Pension Fund
Appendix 4	Fire Authorities
Appendix A	Customer Survey results – Lincolnshire Pension Fund
Appendix B	Customer Survey results –LB of Hounslow Pension Fund

Appendix C	Customer Survey results – Barnet Pension Fund
Appendix D	Customer Survey results – Fire Services