

Report of the Director West Yorkshire Pension Fund to the meeting of Joint Advisory Group to be held on 30 January 2020.

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Subject:

Shared Service Partnership update

Summary statement:

This is a report on current administration issues and performance for WYPF's shared services partnership.

Recommendation:

It is recommended that the Joint Advisory Group note the report.

Mr Rodney Barton
Director

Portfolio:

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Overview & Scrutiny Area:

Background

1.0 Introduction

1.1 WYPF provide shared service pensions administration to:

- Lincolnshire Pension Fund
- London Borough of Hounslow Pension Fund
- Sixteen Fire Authorities

2.0 Scheme Information

2.1 Update on each of the three services is provided at:

- Appendix 1 - Lincolnshire Pension Fund
- Appendix 2 - London Borough of Hounslow Pension Fund
- Appendix 3 – Fire Authorities

3.0 Conclusion

3.1 WYPF provides an efficient and cost effective shared service to both the Local Government and Fire Scheme partners. In particular, WYPF is recognised for the high standards of service not only to the members of the schemes but also to the administrators who value the expert knowledge and guidance provided to them. WYPF is regularly approached for discussion and engagement on possible additional business.

Appendices

These are listed below and attached at the back of the report	
Appendix A	Customer Survey results – Lincolnshire Pension Fund
Appendix B	Customer Survey results – Hounslow Pension Fund
Appendix C	Customer Survey results – Fire Services