

**Employer Feedback (All funds)  
Quarter 3 July – September 2019**

**Ill Health – July 2019**

**Feedback score:**

|             |               |
|-------------|---------------|
| <b>WYPF</b> | <b>94.97%</b> |
| <b>LPF</b>  | <b>96.09%</b> |
| <b>HPF</b>  | <b>91.81%</b> |

| <b>Comment</b>   | <b>Action taken</b>    |
|--|------------------------|
| Possibly some 'live' cases where we need to discuss possible options and outcomes. Maybe the ombudsman ones could be done without knowing the outcome? | Passed to course owner |
| Possible reference to actual LGPS regulations  | Passed to course owner |

**A summary of the compliments**

- Course structure and pace was good
- Very interesting course. Covered all the questions I had regarding ill health. Course material and packs excellent as always
- The workshops are always run smoothly and kept to timescales

**Employer Responsibilities – September 2019**

**Feedback score:**

|             |               |
|-------------|---------------|
| <b>WYPF</b> | <b>94.97%</b> |
| <b>LPF</b>  | <b>98.53%</b> |
| <b>HPF</b>  | <b>95.73%</b> |

| <b>Comment</b> | <b>Action taken</b> |
|----------------|---------------------|
| None recorded  |                     |

**A summary of the compliments**

- Was very interesting and learnt a lot for things we need to do as an employer
- An excellent workshop, very thorough and clear - lots to take back to work!
- Good content and hand-outs, left with more knowledge