

NHS Airedale Wharfedale & Craven Clinical Commissioning Group

**Update to the Keighley Area Committee 5th September
2019**

Lynne Scrutton. Deputy Director AWC CCG

**Dr Tom Ratcliffe. GP at Holycroft Surgery and GP lead for
the Airedale Community Partnership**

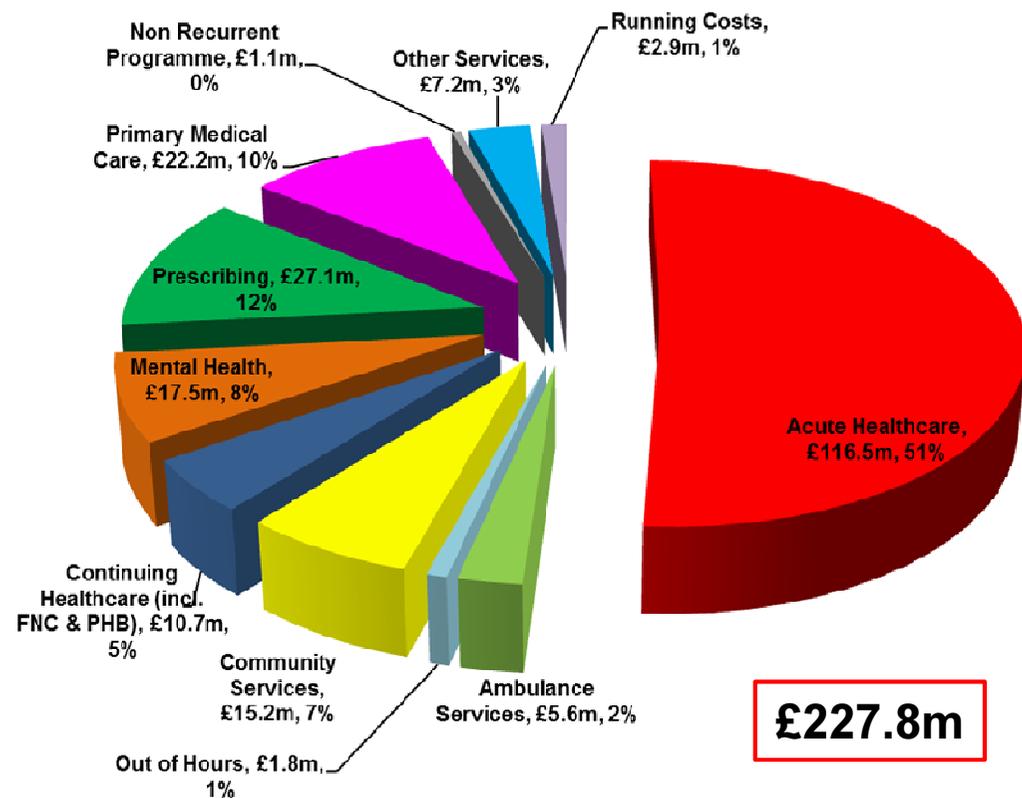

**Airedale, Wharfedale
and Craven**
Clinical Commissioning Group

Context & Overview

- The last annual update was in March 2018.
- This presentation focusses on the CCG Improvement and Assessment Framework and partnership working locally

In July 2018 Airedale
Wharfedale Craven CCG rated
'Outstanding' by NHS England

In July 2019 Airedale
Wharfedale Craven CCG rated
'Good' by NHS England



CCG IMPROVEMENT & ASSESSMENT FRAMEWORK

Annual Rating - GOOD

Year 3 – Qtr4 2018/19

Status across domain areas

NHS Airedale, Wharfedale & Craven CCG

We spend approximately £1,564 for every person registered with a GP in Airedale, Wharfedale & Craven and this money gives both local doctors and local people more say in how our healthcare is organised. We buy services on behalf of people living in our area which include an increasingly older population with a fifth over 65 years of age and we want to care for our elderly in particular those who are becoming frail

Better Health
Health inequalities
Obesity

Better care
CQC ratings & NHS
Constitution

Sustainability
In-year finance
NHS RightCare
E-referrals

Leadership
Quality of
Leadership
relationships

*** Better *** Similar *** Worse compared to England

Self-care



Health Inequalities

The frequency of people being admitted to hospital for long term conditions, from our poorest communities is almost 1 ½ times higher than the England average

Community Services



Carers with a Long-Term-Condition

With a 0.65 score for carers report feeling supported to manage their Long term condition(s), amongst the highest scores in England

Urgent & Emergency Care

Urgent Care Sensitive conditions

We have a similar rate of emergency admissions for urgent care sensitive conditions and last quarter we had 4,235 admissions

Collaborating Hospitals



Uptake of new e-referrals system

Currently all referrals are made electronically via the e-referrals services. This has been the way all patients are referred from the 1st of October 2018

Better Health



Childhood obesity

3 out of 10 children aged ten or eleven years of age are overweight or obese, this result has increased and is now similar to the average across England

Better Care



Care quality ratings

Ratings for primary care are high. Ratings for hospitals & community services and for care homes and residential homes have improved

Sustainability



Financial performance AMBER

We want to make every pound go further and have developed plans to improve quality whilst saving money. At this time we are not fully delivering planned savings.

Leadership



Quality of Leadership Green

In 2018/19 the quality of our leadership was assessed as similar to England, a drop from last year due to our financial challenge.



Emergency admissions following a fall

From Oct to Dec 2018 there were 600 emergency admissions for injuries following a fall in people aged 65 and over. We have a lower rate than the England average



NHS Constitution
THE NHS Standards
CONSTITUTION ***

Waiting times for hospital outpatient appointments, Accident and Emergency, cancer and psychological therapies have not been met this quarter.



NHS Demand RightCare Management RED

This indicator aims to see a reduction in activity in programmes where a reduction is appropriate. However, we have seen a growth in activity rather than a reduction

Effectiveness of relationships

Working relationships as assessed by our annual 360 degree stakeholder survey were among the highest across England, ranked 8 out of 195 CCGs

NHS Airedale, Wharfedale & Craven CCG

*** Better ** Similar * Worse compared to England



Diabetes

Structured education



3 recommended Treatment levels

Attendance for people with a new diagnosis of diabetes is low across England and locally we are about the same with just 6% attending.

Good control of BP, cholesterol and HbA1c (sugar) is important. However, only 1 out of 3 people with diabetes have good control of all three.

Cancer

Cancer diagnosis at an early stage



One year cancer survival

Diagnosing cancer at an early stage is important however only 1/2 of all cancer cases are diagnosed early, this result is about the same as across England

Almost 3 out of every 4 people with cancer survive beyond the first year. This result is similar across England

Mental Health

Early Intervention Psychosis



Out of area placements

Access to intervention for psychosis is above the 50% standard, with almost 3 out of 5 people being seen within 2 weeks for a NICE recommended package of care

Reducing out of area placements for people with mental health problems is a key priority – currently we have no inappropriate out of area bed days

Learning Disabilities

Reduce specialist inpatient care



Health checks

For all three CCGs across Bradford district and Craven the rate of specialist inpatients is 30 per 1 million population. We need to reduce this further

Less than half of people aged 14 years or over with a learning disability received their annual health check. This needs to improve

Maternity



Smoking in pregnancy

Above 1 in 10 women report as smokers at the time of delivering their baby. This result is similar to the England rate, however needs to reduce

Neonatal mortality and stillbirths

The rate of neonatal mortality and stillbirths is 5.78 per 1,000 births however there is a national ambition to reduce this to below 0.67 per 1,000

Dementia

Dementia diagnosis

Almost 3 out of 4 people estimated to have dementia in our population have been found, this result is amongst the best in England



Care planning

4 out of every 5 people with a diagnosis have care planning and post-diagnostic support in place. This result is similar to the England average

NHS Airedale, Wharfedale & Craven CCG – key points

- Overall rating of **GOOD** for 2018/19 which was a drop from 2017/18 with Better Health, and Leadership are rated as **GREEN** and Better Care and Sustainability rated **AMBER**. The Quality of Leadership (accounts for 25% of weighting) for 2018/19 is **GREEN** due to our financial challenge and financial performance (accounts for 25% of the weighting) was rated **AMBER** for 2018/19.
- **National clinical priority ratings** published in August 2018 for cancer the rating dropped from outstanding to **good** and for Maternity the rating in 2017/18 was **good**. In January 2019 the clinical priority ratings for the remaining four areas were released with diabetes rating remaining at **requires improvement**, mental health improved from requires improvement to **good**, learning disabilities remained at **requires improvement** and dementia improved from good to **outstanding**.
- **Key NHS constitutional standards under pressure include:** for A&E 4hr waiting time standard, 18 week referral to treatment time, cancer 62 day, IAPT coverage and diagnostic tests within 6 weeks.
- **Areas performing well include:** childhood obesity, unplanned admissions following a fall, AMR broad spectrum antibiotic prescribing, carers feeling supported, provider CQC ratings, cancer diagnosed at an early stage and 1 year survival, dementia diagnosis rate and post diagnostic support, mental health out of area placements, end of life care, extended access in primary care, sepsis awareness and uptake of the e-referrals service
- **Areas for improvement include:** Diabetes treatment levels* and structured education for newly diagnosed patients (within 12 months), health inequalities admissions UCSCs and ACS, cancer patient experience, MH SMI health checks and Data Quality Maturity Index , learning disabilities annual health checks has improved from 43.4% to 46% however, this result remains below the 65% target, in-year financial performance for all quarters remained at **AMBER** and demand management (NHS RightCare) was rated **RED**.

* denotes: areas in greatest need of improvement whereby our CCGs are ranked within the bottom 10 CCGs in England

System & Partnership Working

- Current **sustainability challenges** cannot be met by the statutory health and care system alone
- A broader approach that pays more attention to the wider determinants of health and the role of people and communities is required
- As little as **10%** of a population's health and wellbeing is linked to access to health care, a much more **holistic approach** is needed
- Two fundamental areas of focus for system transformation



We are at a tipping point of change ...

What's been challenging

Retreat to organisational silos when it gets tough

Too medical and service focused

Focus on doing to

Organisational focus rather than partnership

Readiness of partners

The money and contracts

How it feels at present...

Its improving - strategic partnership agreement will help

We are breaking the mould

Much more asset based approach

Understanding is improving

Massive progress - lots of work

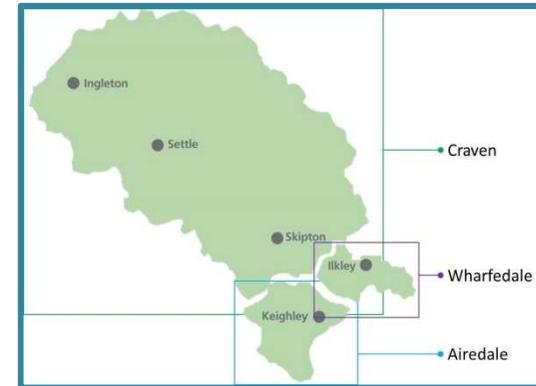
A real partnership test but aligned incentive conversations progressing well



Where we are..

Community Partnerships

- Broad membership & equal partnership approach
- Strengthened relationship and building trust
- Focus on non-medical, prevention & wellbeing
- Asset based community development approach
- Involvement of local councillors



Live better in Airedale

A community wellbeing event

Join us for a conversation to explore what's already happening in your community and what we need more of to improve the health and wellbeing of local people



What positive changes would you like to make in your community that will help you, your family and those you care about live healthier, more active lives?

Tuesday
30th October
2018
6pm – 9pm

Well Wharfedale

An 'open space' workshop for Wharfedale

Do you or your family live or work in the Wharfedale area? Are you interested in getting involved and making a change to help people stay well? If so, then come along to our workshop



The workshop will bring together people of all ages living or working in Wharfedale including local GPs, social care and mental health staff as well as other professionals

If you'd like to join us or would like further information please contact Lisa Oldfield on 01535 237653 or email Lisa.Oldfield@wcccg.nhs.uk

Organised in partnership with...



Community Partnerships: Creating a movement for change – Airedale

Live better in Airedale

A community wellbeing event

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What positive changes would you like to make in your community that will help you, your family and those you care about live healthier, more active lives?

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- Live Better in Airedale – ‘Open Space’ Event
- Staff & wider stakeholder engagement
- ABCD Approach – Social prescribing and wellbeing activities in GP practices.
- Changes in GP practices including a new approach to home visiting
- Inclusion Project 3rd Place – Project 6

We spoke to members and stakeholders within the local community about their concerns around street drinkers and those on the margins of society in Keighley. We also asked what they felt were the needs and best way to support those individuals.

The concerns that groups raised included:

- Street drinking
- Homelessness
- Substance misuse
- Mental health
- Domestic violence
- Asylum seekers
- Homelessness
- Substance misuse
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- Homelessness
- Substance misuse
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- Domestic violence
- Asylum seekers

Each graphic represents each time the issue was raised separately during consultation.

3rd Place

Based on the communities concerns and identified needs Project 6 want to create a '3rd Place'. This would offer provision for street drinkers in Keighley as well as those on the margins including Asylum Seekers.

The 3rd Place would seek to form a hub where individuals could access support around a range of issues, offering a safe and inclusive environment.

- Citizens advice
- Spare to spare sleeping requirements; lockers
- Effective and experienced interpreters
- Joined up working between services e.g. housing, substance misuse and mental health support
- Provision for the children of Service Users
- Food provision, cooking facilities and lessons in basic cooking skills
- Someone to help motivate change
- Support with housing
- Emergency accommodation to house people for a couple of nights
- Access to GPs or Nurses
- Mental health support
- Drug and alcohol support so people can start getting a foot on the ladder
- Drop-in services as people struggle to get to different appointments
- Support and rapid access to benefits
- Housing help for people newly arrived, young women who want away to live on the street
- Alcohol and substance misuse support. This could include a 'Wet Garden' where service users are able to access services not being at a point where they can currently remain abstinent
- Support with housing and accommodation
- Assistance with benefits, debt and money management, providing a citizens' advice service
- Providing a space where people not just come to get a roof but also learn and be supported with cooking and other life skills
- Support with accessing health care including dental and ocular health
- Mental Health support through working with existing services and also creating a community where individuals are supported by their peers

project 6



Community Partnerships: Creating a movement for change – Wharfedale

well wharfedale
An 'open space' workshop for Wharfedale

Do you or your family live or work in the Wharfedale area?
Are you interested in getting involved and making a change to help people stay well? If so, then come along to our workshop

Together we will explore

- What does wellbeing mean to you and your family?
- What can we do together as a Wharfedale Community?

Thursday
21st June
2018
7pm - 9pm

Venue | Kings Hall & Winter Gardens | Station Road, Ilkley LS29 8HB
Light refreshments will be provided from 6.30pm

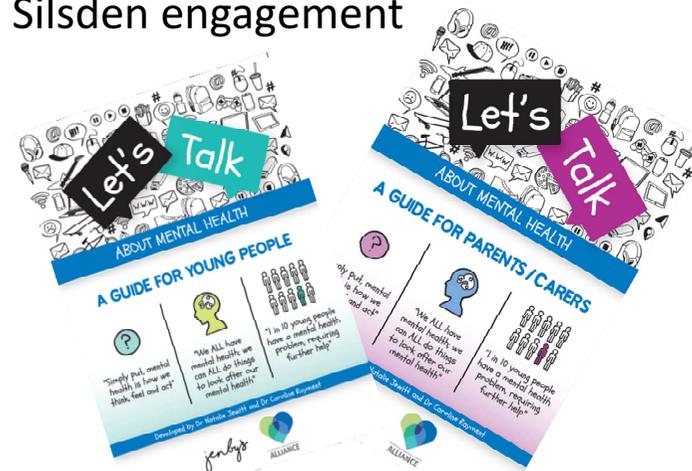
The workshop will bring together people of **all ages** living or working in Wharfedale including local GPs, social care and mental health staff as well as other professionals.

If you'd like to join us or would like further information please contact Lisa Oldfield on 01535 237663 or email Lisa.Oldfield@awcccg.nhs.uk

Organised in partnership with...



- Well Wharfedale – ‘Open Space’ Event
- Staff & wider stakeholder engagement planned
- Let’s Talk about Mental Health flyer developed by Dr Caroline Rayment (WACA) and Dr Natalie Jewitt (Jenbys)
- ‘Well Wharfedale’ Charitable Incorporated Organisation (CIO)
- Dedicated Silsden engagement



Questions?