

Report of the Area Co-ordinator to the meeting of Bradford West Area Committee to be held on 6 March 2019

AG

Subject:

STREET CLEANSING – SERVICE REDESIGN AND DEPLOYMENT OF RESOURCES

Summary statement:

This report provides further information with regards the service redesign including proposed cleansing frequencies and resource and budgetary information.

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Portfolio:

Neighbourhoods and Community Safety/
Environment, Sport and Culture

Overview & Scrutiny Area:

Corporate/Regeneration and Environment

1. SUMMARY

- 1.1 This report provides further information with regards the service redesign including proposed cleansing frequencies and resource and budgetary information.

2. BACKGROUND

- 2.1 At its meeting of 30 January 2019 the Bradford West Area Committee resolved:

- That the impact of the proposed Options 1a and 1b, as set out in Document “Y” be presented in a further report by the Assistant Director, Neighbourhoods and Customer Services to the above meeting, setting out the broader impact of the options/proposals on a Ward basis.

- 2.2 The savings required for 2019 were initially £1 million and officers have been restructuring the service over the past twelve months. However a decision by Council on 21st February 2019 was made to reinvest £500,000 into the service. This will allow for 20 street cleansing staff district-wide. Appendix 1 shows current notional proposed allocation of staff by area. These numbers could change, allowing an element of flexibility within the service across the five constituencies depending on service need at any particular time. The funding would also allow for three litter prevention officers. The role would be to stop people littering, to manage their waste more responsibly and take a pride in the environment where they live. These officers will have a district wide role deployed against evident need.

3. OTHER CONSIDERATIONS

- 3.1 In the January report it was explained that the service would be adopting 23 new routes covering busy gateways and arterial routes. A list of the gateways that would be serviced on a daily basis was provided. After finishing these routes all Bradford West teams would move into an area or specific ward to work in gangs to clean area by area on a prescriptive work pattern. There are two options within this model to consider.

Option 1 Gateway routes followed by gang based working deploying all staff into designated areas on designated days to allow all the streets to be cleaned on a weekly basis.

- 3.2 This model would have the following advantages:

- Gives the Bradford West Clean teams experience of working in all six wards
- Increased visible presence of cleaning staff
- Consistency in working arrangements and a thorough understanding of the major hot spots, problematic areas and emerging issues
- Roles and responsibilities clearly understood with prescriptive working patterns
- Allows partnership working with Wardens to target environmental enforcement issues and joined up working with other services eg grass cutting. A prescribed day of working would also allow programmed days of action for residents to move cars to allow more effective litter clearance, mechanical sweeping and

gully cleaning. In addition to ensure that they are not in an area so as to disrupt other departments' operations eg Waste Collection.

- More effective mechanism to performance manage teams in terms of all work undertaken as opposed to current arrangements.
- Flexible model if staff are sick or on holiday and allows for members of the team to move to emergencies (eg road traffic accidents, dead animals) in other areas of the constituency.
- A clear understanding for the public as to how often and when their area or street would be cleaned.
- The Contact Centre would be able to inform the public of their next scheduled clean, rather than a reactive daily response to complaints.

3.3 The major disadvantage to this option would be that with the resources available all streets would be given a lighter clean than the deep clean and attention to detail proposed in option 2.

Option 2 – Gateway routes followed by gang working to a prescribed pattern determined by housing density and current litter levels

3.4 This option has all the advantages of option 1 but has also the following:

- More efficient use of resources targeting areas of need. This would eliminate down time in terms of travelling, increase productive working time on site and avoids cleaning areas that are not dirty or littered
- The model is flexible and could be changed quickly if needed

3.5 Appendix 2 shows the prescribed working pattern.

- City centre and gateways - **daily**
- High density housing e.g. terraces / back-to-backs - **weekly**
- Medium density housing e.g. social housing estates - **fortnightly**
- Low density housing e.g. suburban estates with majority off-road parking – **four weekly**
- Rural roads – **at the discretion of the cleansing manager**

4. FINANCIAL & RESOURCE APPRAISAL

4.1 The total budget for street cleansing district wide will be £4,038,000. As some services will operate across constituencies (eg fly tipping, central reservations, graffiti and gateway routes) divisions by constituency cannot accurately be provided.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

5.1 None specific.

6. LEGAL APPRAISAL

6.1 No specific issues.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

- 7.1.1 Area Committee decisions will need to be made in line with Equal Rights legislation. This will require Area Committees to assess the potential equality impact of any decisions they make.

7.2 SUSTAINABILITY IMPLICATIONS

- 7.2.1 Increased local decision-making has the potential to create more sustainable solutions to local issues.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

- 7.3.1 No specific issues.

7.4 COMMUNITY SAFETY IMPLICATIONS

- 7.4.1 No specific issues.

7.5 HUMAN RIGHTS ACT

- 7.5.1 There are no Human Rights Act implications arising from this report.

7.6 TRADE UNION

- 7.6.1 Trade unions are being consulted at levels 1, 2 and 3 on all changes to Street Cleansing, Parks and Warden services.

7.7 WARD AND WARD PLAN IMPLICATIONS

- 7.7.1 The information in this report is relevant to all Wards in Bradford West.

7.8 IMPLICATIONS FOR CORPORATE PARENTING

- 7.8.1 No implications.

7.9 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

- 7.9.1 No issues.

8. NOT FOR PUBLICATION DOCUMENTS

- 8.1 None.

9. RECOMMENDATIONS

- 9.1 That the committee adopts option 2 as the preferred delivery model.

- 9.2 That the committee receives a further report after six months with an update on the new working arrangements.

10. APPENDICES

- 10.1 Appendix 1 - Staff Numbers and Breakdown by Area for 2018/19

- 10.2 Appendix 2 - Proposed Cleaning Frequencies – by Ward

11. BACKGROUND DOCUMENTS

- 11.1 'Devolution of Council Service budgets and responsibilities to Area Committees from 2012-13 onwards' (Document U), Report of the Strategic Director of Environment and Sport to the meeting of the Council Corporate Governance and Audit Committee on 5th October 2012, Devolution to Area Committees.
- 11.2 'Devolution to Area Committees' (Document AG), Report of the Strategic Director of Environment and Sport to the Council Executive, 9th October 2012.
- 11.3 'Council Warden Service devolution to Area Committee', (Document X) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 21st November 2012.
- 11.4 'Street Cleansing Services devolution to Area Committee' (Document V) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 21st November 2012.
- 11.5 'Council Warden Service devolution to Area Committee', (Document F) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 10th July 2013.
- 11.6 'Street Cleansing Service devolution to Area Committee' (Document E) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 10th July 2013.
- 11.7 'Street Cleansing Service Devolution to Area Committee' (Document AA) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 6th November 2013.
- 11.8 'Council Warden Service devolution to Area Committee', (Document H) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 23rd July 2014.
- 11.9 'Street Cleansing Devolution to Area Committee' (Document G) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 23rd July 2014.
- 11.10 'Council Warden Service devolution to Area Committee', (Document AM) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 15th April 2015.

- 11.11 'Street Cleansing Devolution to Area Committee' (Document I) Report of the Area Coordinator to the meeting of the Bradford West Area Committee on 16th September 2015.
- 11.12 'People Can Make a Difference': (Document P), Campaign to promote and encourage strong and active communities, Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 18th November 2015.
- 11.13 'Bradford West Ward Plans', (Document AD) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 20th April 2016.
- 11.14 'Cleaner and Greener Streets and Neighbourhoods in Bradford West – Devolution to Area Committee' (Document C) Report of the Area Co-ordinator to the meeting of Bradford West Area Committee on 15th June 2016.
- 11.15 'Cleaner and Greener Streets and Neighbourhoods in Bradford West – Devolution to Area Committee', (Document Q) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on 25th October 2017.
- 11.16 Annual report on Street Cleansing, Environmental Enforcement and Council Wardens and information about the merger of the Parks Service into Neighbourhood and Customer Services (Document S) Report of the Area Co-ordinator to the meeting of the Bradford West Area Committee on

Staff Numbers

	April 2018	April 2019 Prior to Budget Amendment	Prior to Budget Amendment Loss/Gain	April 2019 after Budget Amendment	After Budget Amendment Loss/Gain
Mechanical sweepers	16	11	-5	11	-5
Clean teams	95	73	-22	93	-2
City Centre	13	9	-4	9	-4
Fly tip team	2	2	0	2	0
Graffiti team	2	2	0	2	0
Litter bin maintenance	2	2	0	2	0
Central reservations	0	3	+3	3	+3
TOTAL	130	102	-28	122	-8

Breakdown by Area

	Clean Teams		Mechanical Sweepers	
	No of Staff	Hours Per Week	No of Staff	Hours Per Week
Bradford West	22	814	2.3	105.2
City Centre	9	365		
Bradford East	22	855.5	2.3	105.2
Bradford South	17	633.5	2.3	105.2
Keighley	17	595.5	2	91.5
Shipley	15	542	2	91.5
Ancillary Services:				
Fly tip team	2	78		
Litter bin maintenance	2	85		
Graffiti removal/ abandoned vehicles	2	88		
Central Reservations	3	118.5		
TOTAL	111	4,175	11	498.6



Proposed Cleansing Frequencies—City Ward



Proposed Cleansing Frequencies—Manningham Ward

- 1 - Daily
- 2 - Weekly
- 3 - Fortnightly
- 4 - Four-weekly
- 5 - Rural Patrol



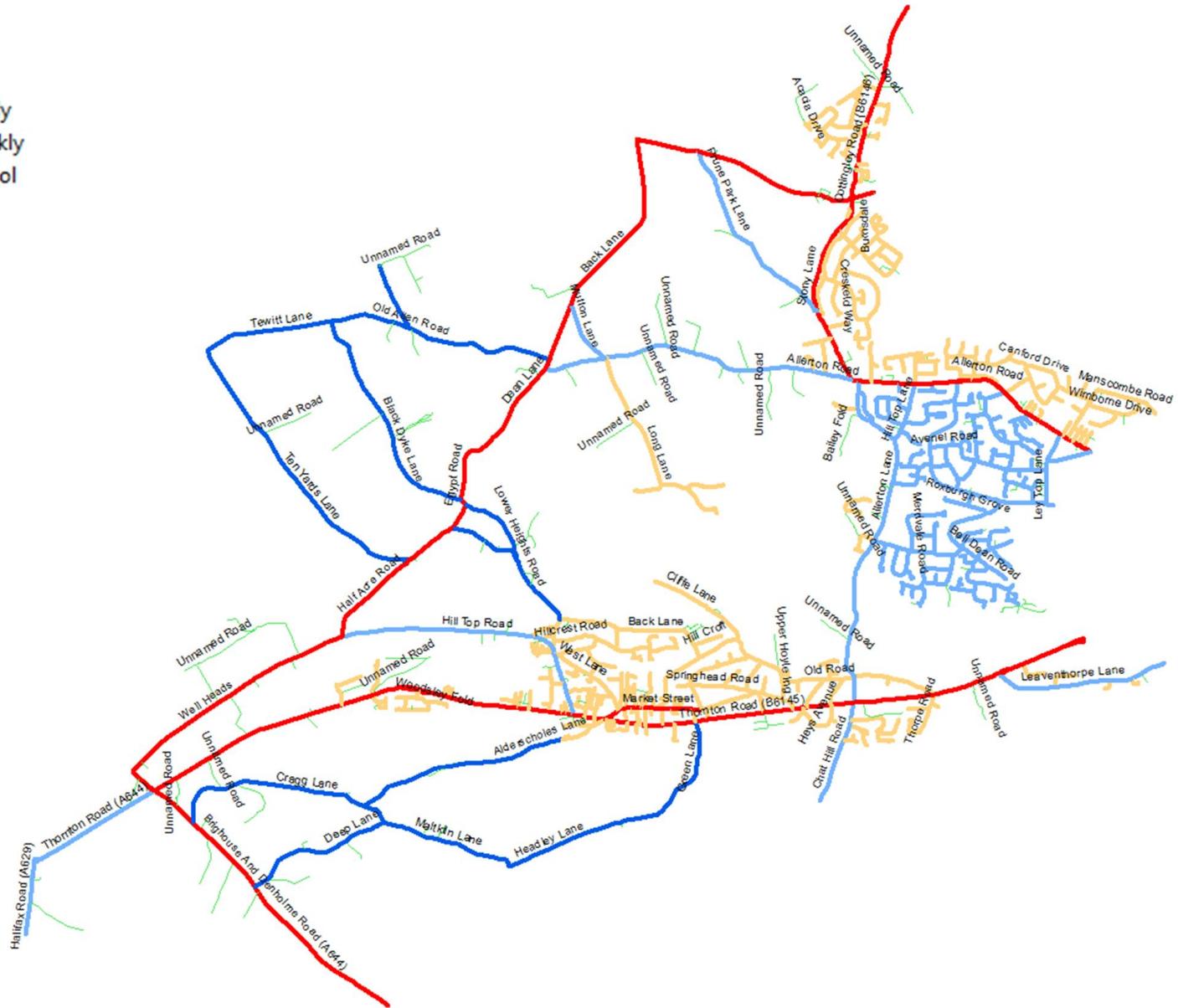
Proposed Cleansing Frequencies—Heaton Ward

- 1 - Daily
- 2 - Weekly
- 3 - Fortnightly
- 4 - Four-weekly
- 5 - Rural Patrol



Proposed Cleansing Frequencies—Thornton & Allerton Ward

- 1 - Daily
- 2 - Weekly
- 3 - Fortnightly
- 4 - Four-weekly
- 5 - Rural Patrol



Proposed Cleansing Frequencies—Clayton & Fairweather Green Ward

- 1 - Daily
- 2 - Weekly
- 3 - Fortnightly
- 4 - Four-weekly
- 5 - Rural Patrol

