

Report of the Community Action Bradford and District to the meeting of Shipley Area Committee to be held on 16 January 2019

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Subject:

Voluntary and Community Sector Support: a summary of activities 2017-18

Summary statement:

This report summarises the activities of Community Action Bradford and District and how they are contributing to addressing priorities within ward plans in the Shipley Area

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Portfolio:

Neighbourhood and Community Safety

Overview & Scrutiny Area:

Corporate

1. SUMMARY

- 1.1 This report summarises the activities of Community Action Bradford and District and how they are contributing to addressing priorities within ward plans in the Shipley Area.

2. BACKGROUND

- 2.1 Community Action Bradford & District is a registered charity formed in 2017 from the merger of BCVS, KIVCA and SBVS, to support and develop the voluntary and community sector. We have a long history pre-merger and we retain values rooted in our experience of the sector and our communities. Our values have always been listening to our communities in order to empower them, we will continue as Community Action to do this; by building on these firm foundations, but with a mind to the future, we will ensure the sector remains sustainable. However, we understand the sector is ever-progressing and know we must listen, evolve and adapt to the changing needs in order to work towards our vision – to make a positive change.

3. OTHER CONSIDERATIONS

Voluntary and Community Sector Infrastructure Support 2017-18

- 3.1 Community Action leads and manages this grant. We also deliver strands 1 and 3, with the other strands delivered by a range of partners: CNet, CoEMO, Equity Partnership and Equality Together (strand 2); Volunteering Keighley (strand 4) and Volunteering Bradford (strands 4 and 5).

1. VCS Information
2. VCS Voice and Influence
3. VCS Engagement, Support and Development
4. Volunteering
5. Active Giving

- 3.2 **VCS Information** - provides reliable and accessible information to groups in the most effective way possible. This includes:

- Supporting the DIVA Bradford database, making core contact details available to other relevant partners, including Bradford Council.
- Maintaining the bfunded website which provides important information on funding available to groups
- Maximising self-serve for groups, an important aspect of delivering support with a reduced budget

- 3.3 **VCS Voice and Influence** - This involves representation for local voluntary organisations and community groups, developing relationships between the public sector and the VCS, engaging with diverse organisations and groups and developing opportunities with Public and private bodies. This includes:

- Supporting the Assembly and Forum structure

- Supporting equalities work, an important element of the Assembly and Forum structure.
- 3.4 **VCS Engagement, Support and Development** – This supports general advice related to funding, governance, marketing, dissemination and gathering of information, good practice, evaluation and tendering. This includes:
- Provision of training to include the development of skills, effective use of resources and community accountancy
 - Strong generalist offer of support to groups – particularly new and emerging groups
 - A named Voluntary Organisation Support Officer within each constituency area who can provide support to groups
- 3.5 We now offer charged for services for both more specialist areas of support and for larger established groups. Any charges are re-invested into the organisation so that smaller and start-up groups can still receive support free of charge.
- 3.6 **Volunteering** – focuses on encouragement and promotion of volunteering, recruitment and co-ordination.
- 3.7 **Active Giving** – includes support for Bradford District Community Fund, Local giving and Corporate giving. This includes:
- building a stronger relationship between local business and voluntary and community organisations to develop a new resource for the sector.

Support to groups in Shipley constituency

- 3.8 Appendix B details the development and support activities provided to groups in the Shipley constituency this year by staff at Community Action, funded through the Infrastructure Commission.
- 3.9 We have been able to support 38 groups working in the Shipley constituency. In addition, we supported 46 groups who work across the whole of Bradford and will have delivered some activities in the Shipley area over the year.

Ilkley

- 3.10 The Ilkley office remains a focal point for the VCS services in the area and provides vital opportunities for community engagement and development. We provide access to information and advice as well as a photocopier and other shared resources.
- 3.11 This office has minimal paid staff and relies on the generosity of our volunteers to provide a service across the week. We also support Ilkley Good Neighbours and Ilkley Community Transport with this volunteer workforce as we are co-located.
- 3.12 Specialist support required in this area is provided by our Voluntary Organisation Support Officers.

Healthwatch

3.13 Healthwatch is here to give you a stronger voice to influence health and social care.

- We ask you about your experience of health and social care, going out to talk with communities across our district
- We listen to your experiences and look for the patterns that show us where change needs to happen
- We tell organisations in charge of health and social care what you think works well and what needs to change
- We check that these organisations are listening to your views and using this to improve services
- We involve children, young people, and adults from a range of backgrounds and communities - to make sure everyone has a voice
- We help you find information and make choices about local services
- We share information with organisations like NHS England and the Care Quality Commission, so local issues can influence national policy.
- Listening to local voices can help create services that really meet the needs of local communities.

3.14 To gain further understanding of our achievements this year please visit http://www.healthwatchbradford.co.uk/sites/default/files/hw_annual_review_powerpoint_template_2017_8.pdf

Support given to older people in Bingley and district

Social day centres

3.15 We provide a social day centre for older people at Cardigan House in Bingley (Mondays and Thursdays) and Thornton (Mondays).

Lunch Club Plus

3.16 Our new-look lunch club provides flexible support for older people in the Bingley area. They can visit just for lunch or stay and take part in afternoon activities. This weekly service takes place on a Tuesday at Cardigan House.

Sunday Lunch

3.17 Local company, Feature Radiators sponsors the monthly Cardigan House Sunday Lunch, which attracts up to 20 older people.

Bingley wellbeing project

3.18 Funded by City of Bradford Metropolitan District Council (Public Health), this project aims to help older people improve their physical health and gives nutritional information to older people in Bingley. Funding stopped for this project on 30th June 2017.

Shipley Area Links

- 3.19 This Lottery-funded befriending project is a partnership between Community Action and the HALE Project. Shipley Area Links recruits volunteers to visit older people in Shipley and Bingley central neighbourhoods and Cottingley, who are suffering from loneliness and isolation. The aim is to improve mental health and overall wellbeing and to connect older people into activities wherever possible. The Citizen Advocacy service, launched in August 2013 as an expansion of the Shipley Area Links befriending scheme.

Resources we share with the people of Bradford and district

Central Hall

- 3.20 Community Action continues to work on the development of Central Hall as a community resource. As well as being home to several local enterprise organisations it is building a reputation for hosting both public events and private celebrations, including weddings, mehndis and birthday parties.
- 3.21 A wide range of groups use the building, often supported by the Community Action development team who, as a result of their outreach work, help groups to raise funds and start new activities, as well as encouraging people to use the building.

Community transport

- 3.22 Our four minibuses (three with disabled access) support our services for older people and are hired out to local voluntary groups. We support Age UK with one of the vehicles, with the others being used by our own projects and other organisations for a range of services and trips.
- 3.23 Our Community Transport has been used to support CBMDC funded services that we deliver, primarily the social day centres at Cardigan House and Thornton community centre. 13 volunteers drive the minibuses and act as escorts.
- 3.24 We have now received a new minibus from the Department of Transport as well as receiving sufficient funding to replace our oldest minibus.

Community centres in Bingley

- 3.25 We run two community centres at Cardigan House and Little House which are well used by many local community groups.

Community Development

E5 Project

- 3.26 Last year we reported that KIVCA and 4 other organisations were awarded Big Lottery funding to develop a women and girls empowerment project and secured £500,000 for the four-year project to be delivered in Keighley. The project started in August 2016 will provide direct and indirect work with women and girls to develop

their confidence, self-esteem, self-worth, assertiveness and empowerment through work with secondary schools and within community settings.

- 3.27 We completed the first year of delivery with a celebration event at Keighley College and more recently have been celebrating successful women in the centenary year since women were allowed to vote.

CD Worker Keighley East Ward

- 3.28 In April 2017 we were successful in our grant application for the Keighley Town Council Community Development Worker for the Keighley East Ward. We are working closely with Local District and Town Councillors, Keighley Area Office and Big Local to support the needs identified in the Ward Plan.

Young Lives Bradford

- 3.29 Young Lives Bradford is a network of voluntary and community sector groups and organisations that work with or deliver services to children, young people and families. It has over 300 members and is recognised by the local authority, the Children's Trust partners and the Local Safeguarding Children Board partners as the co-ordinating body for this sector.
- 3.30 It works to empower the network to achieve better outcomes for children and young people in the Bradford District.
- 3.31 We provide:
- A voice for the voluntary and community sector at all levels of Bradford's strategic children's trust body – the Children's Trust
 - Regular up-to-date information on issues relating to children and young people's services within the Bradford District.
 - Advice and guidance on a range of issues resulting from changes to service delivery and updates on local and national policy. We also provide signposting information and resources on safeguarding children and young people.
 - Regular network forums on topics of general interest to our registered groups and organisations e.g. funding, safeguarding, early help, CCGs etc.

Other deliverables

- 3.32 bfunded: This resource was under threat due to removal of funding. This was continued by Community Action using reserves and we will be reviewing during the year whether we need to apply a small charge for this service to make it sustainable in the long term. Funding applications generated through bfunded bring a minimum of £125,000 into Bradford each quarter.
- 3.33 DIVA Bradford: Community Action is currently undertaking a project to update the information held on the DIVA Database in order for us to integrate with Connect to Support (the CBMDC health and social care directory), the Healthmaps website and the Evergreen Life health app. Groups will still be able to list themselves on DIVA Bradford, as well as Healthmaps and the other directories if they choose to and this

project will enable more accurate data to be presented.

- 3.34 Social Media and newsletters: we provide information about our activities and services, the sector as a whole, and our training programmes through a variety of methods. We are active on a number of Twitter accounts including @wearecabad, @DIVABradford, @bfdnews, @bfunded and @YLBradford as well as providing the Briefing Bradford and Hot Picks newsletters bi-weekly which are circulated to over 1,000 subscribers.
- 3.35 Website: In January 2019 we will launch the new Community Action website www.cabad.org.uk As well as information about who we are and what we offer there will be useful resources and news on this new site. This website takes over from mylocalcommunity.org.uk
- 3.36 Representation and work outside Bradford: We work closely with colleagues from across the Leeds City Region and the West Yorkshire and Harrogate Health and Care Partnership. Our CEO is the VCS rep on the WY&H HCP System Leadership Executive and we are working closely with Health Education England to develop a workforce development framework for the VCS. We are an active member in the Leeds City Region Infrastructure Consortium (LCRIC) and have developed several pieces of work together in the past year.

4. FINANCIAL & RESOURCE APPRAISAL

- 4.1 The funding for the voluntary and community sector development and support comes from two commissions from the Council: firstly, the VOSO contract through the Neighbourhood Service, and secondly, as part of the BISON consortium, co-ordinated by Bradford CVS.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

- 5.1 No significant risks.

6. LEGAL APPRAISAL

- 6.1 There are no legal implications arising from this report.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

- 7.1.1 Voluntary and community organisations meet the needs of all sections of the community, particularly those in need of additional support. Active and well-managed voluntary and community groups can play a significant contribution to tackling deprivation and disadvantage in our communities.

7.2 SUSTAINABILITY IMPLICATIONS

- 7.2.1 Voluntary and community organisation often struggle to achieve adequate levels of funding and support. These organisations are required to work in a highly

professional and regulated fashion and the provision of advice, guidance, and training is often needed if the work of these organisations is to be sustainable. These organisations also play a major role in providing local services for local people to meet local needs. SBVS plays an important “umbrella” and co-ordinating role in addition to the information and advice offered to voluntary and community organisations.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

7.3.1 No implications.

7.4 COMMUNITY SAFETY IMPLICATIONS

7.4.1 No implications.

7.5 HUMAN RIGHTS ACT

7.5.1 No implications.

7.6 TRADE UNION

7.6.1 There are no Trade Union issues arising from this report.

7.7 WARD IMPLICATIONS

7.7.1 The information in this report is relevant to all Wards in the Shipley Area.

7.8 AREA COMMITTEE WARD PLAN IMPLICATIONS

8.8.1 The work of SBVS contributes significantly to the priorities within the Ward Plans for the Shipley Constituency.

7.9 IMPLICATIONS FOR CORPORATE PARENTING

7.9.1 No implications.

7.10 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

7.10.1 No implications.

8. NOT FOR PUBLICATION DOCUMENTS

8.1 None.

9. OPTIONS

9.1 This report is presented primarily for information and in order to provide information that might assist the delivery of the Shipley Constituency Ward Plans.

10. RECOMMENDATIONS

- 10.1 That the Shipley Area Committee notes the information provided about the work of Community Action Bradford and District which has contributed to addressing the priorities within the Shipley Constituency Ward Plans and to supporting a wide range of voluntary and community organisations across the Shipley Constituency.

11. APPENDICES

- 11.1 Appendix 1: Community Action Bradford and District – a summary of activities 2017/18
- 11.2 Appendix 2: Community Action Bradford and District - development and support activities for voluntary and community groups in the Shipley area

12. BACKGROUND DOCUMENTS

- 13.1 Document 'Y' Voluntary and Community Sector Support: A Summary of Activities 2011/2012, 19 September 2012.
- 13.2 Document 'AF' Voluntary and Community Sector Support: A Summary of Activities 2012/2013, 30 October 2013.
- 13.3 Document 'AC' Voluntary and Community Sector Support: A Summary of Activities 2013/2014, 29 October 2014.
- 13.4 Document 'AE' Voluntary and Community Sector Support: A Summary of Activities 2014/2015, 27 January 2016.

Community Action Bradford & District – a summary of activities 2017/18**Intro to Community Action**

Community Action Bradford and District was formed in 2017 as the merger of BCVS, KIVCA and SBVS, to support and develop the voluntary and community sector. We have a long history pre-merger and we retain values rooted in our experience of the sector and our communities. Our values have always been listening to our communities in order to empower them, we will continue as Community Action to do this; by building on these firm foundations, but with a mind to the future, we will ensure the sector remains sustainable. However, we understand the sector is ever-progressing and know we must listen, evolve and adapt to the changing needs in order to work towards our vision – to make a positive change.

Community Action projects

Community Action supports, enables, develops, represents and informs the community in a wide variety of ways. We offer operational support in setting up and sustaining a voluntary or community group; we manage funded to offer support in finding and applying for funding; we offer a payroll and accounts service through Bradford CPA; we manage DIVA Bradford to advertise job vacancies, events and room hire; we offer a range of training opportunities for organisations, staff and volunteers; and we can provide 1:1 marketing and communications support to promote services. We also run a community transport scheme from which minibuses can be hired to facilitate events; and we facilitate a host of projects relating to engaging younger and older people in their communities. Some of these are our befriending, social day centre and advocacy services supporting and nurturing elderly people when they need it; our e5 project which aims to empower women and girls in the Keighley area and Young Lives which works to support and develop organisations working with children and young people in the district.

Support to groups in Shipley constituency

Appendix B details the development and support activities provided to groups in the Shipley constituency by staff at Community Action, funded through the Infrastructure Commission. District-wide services also benefit the Shipley area:

Transformation Programme, Chris Barker

The Transformation Programme is devised by Bradford Council in partnership with the voluntary sector in Bradford. Partners in the programme are Bradford Council, Arise Yorkshire, Participate and Community Action. The programme is developed from the Community Building Grants process that took place during 2016/17. The premise is that there are a number of community buildings and other hub organisation in the voluntary sector across the Bradford District that have a sustainable future but need an injection of advice, expertise or finance to help them increase their sustainability. The rationale is to be strategic in identifying groups that could benefit from a transformative input rather than an open grant process to subsidise the groups' ongoing activity. For example a group could register as a charity where it has not previously done so and consequently receive mandatory 80% rate relief.

For the first round of the programme groups are being referred through intelligence rather than an open call for applications. After the first panel meeting this will be reviewed and a more formal call for participation in the programme may be made through the bfunded website and other communication services.

The Voluntary Organisation Support Officers are visiting identified groups and assessing them with a health check to identify the kind of inputs the group could benefit from. This is similar to the way in which the Community Building Grants operated. These assessments are then taken to a panel meeting every two months where the panel decide what action and support can be offered to the group. Support can be offered through the Voluntary Organisation Support Officer team and other voluntary sector support agencies.

Bradford Episcopal Area project, Lincoln Oakley

Over the past year we have been working with members of the (CoE) Urban Renewal Team to bring several church premises back into community use.

Case study: We have managed to establish a community pre-school at St. Margaret's church hall for 20 children aged 2 to 4 years old, also running various courses for parents. These courses range from sewing for beginners, to basic ICT and ESOL for new migrants. The project has created 6 part-time jobs and several volunteering opportunities and has given a semi-derelict building a new lease of life. The church is able to generate revenues and support small community groups and contribute to local economies across the district.

Future work: There are several similar projects in the pipeline that we are currently looking to bring into operation in the coming year. Some of these planned projects are for the church to re-connect with the needs of the local communities across Bradford and surrounding district. For example, we have drawings in place to convert East Morton Church hall into recreational space for parents and children's after school activities and create job-club for local residents. (Awaiting funding applications results in order to proceed).

Community Asset transfer, Clive Whittaker

Community asset transfer for the voluntary and community sector has been a challenge. Several groups have expressed an interest and some have progressed through the 4-stage process. Groups who have progressed to later stages and are negotiating leases have had to call upon legal advisers with the inevitable costs associated.

Locality (a national organisation), who has helped advise the process, have recommended no break clause in the leases being negotiated whilst the asset management department would prefer break clauses. The priority of the asset management department has also been on completing the village community halls in the suburban areas of the district. For the voluntary and community groups themselves the asset department requires groups to have a viable business plan and this has often been a sticking point in getting groups to progress.

bfunded, Sarah Moss

Despite withdrawal of funding from CBMDC, Community Action continues to run the bfunded funding information service (currently funded from reserves) for the district reaching hundreds of organisations every year.

bfunded annual summary 2017/18 www.bfunded.org.uk

- 153 news items researched/ distributed. 43 funding events promoted.
- The email community funding news email list remained stable at 693.
- 154 additional people followed bfunded on Twitter (from 824 to 978 followers in 12 months).

Community Action Bradford & District. Development and support activities for voluntary and community groups in the Shipley area.

1. Annual Report – 2017/18

Community Action helps voluntary and community groups to start up, grow and develop. As the needs of groups change over time, we also help groups change, reduce activities or close when needed. The voluntary organisation support officer role involves helping groups with good governance and explaining how to raise funding including, but not limited to, applying for grants. Typical enquiries also include questions about employment/volunteer issues, financial management, marketing and business planning.

There are four voluntary organisation support officers working district-wide with staff working together as a team. In Shipley constituency, Sarah Moss, based at Cardigan House, Bingley provides help through one-to-one support (phone, email, and outreach), events and network meetings to staff, volunteers and management committee members. Groups are referred to other support and training where appropriate.

2. Organisations supported in Shipley Constituency 2017/18

Groups supported	Number
Constituency-wide	1
Baildon	9
Bingley	7
Bingley Rural	8
Shipley	9
Wharfedale	1
Windhill and Wrose	3
TOTAL groups that work in the Shipley area	38
Groups that work district-wide	46
TOTAL groups supported by whole team across Bradford district.	270

2.1 Constituency-wide

Organisation/ project or individual	Support provided
Office of Phillip Davies MP	Support to Beth Sharp re infrastructure resources inc. using bfunded funding search

2.2 Baildon

Organisation/ project or individual	Support provided
Baildon Community Link	Attended Baildon Link Community Volunteers event
Baildon Dementia Action Group	Governance, constitution
Baildon Men's Health	Funding and sustainability
Baildon Town Council	Email enquiry re setting up new residents group in Baildon
Higher Coach Road Residents Group	Funding and insurance. Safeguarding policy
Lower Coach Rd Residents	Setting up new residents group
One Stop Cricket Club	Constitution for new group
ShIPLEY Glen Tramway	Volunteer management
St Hugh's Centre (The)	Healthcheck and help for setting up a group
Individual enquiry re buying island for children's activities	Project planning/ safeguarding

2.3 Bingley

Organisation/ project or individual	Support provided
Bingley & Shipley Diabetes Support Group	New group set up
Bingley Belles	Governance and constitution
Bingley Canal Festival	Holding funds for unconstituted group
Crosley Wood residents (informal meet ups)	Discussions with advisor at Kirkgate Centre re supporting this potential new group to develop gradually.
Crossflatts Village Society	New group - help re constitution
Eldwick Scouts & Guides Parents Association	Meeting re governance and legal structures
Meraki School	New group idea, how to set up an organisation, plan a project

2.4 Bingley Rural

Organisation/ project or individual	Support provided
Cullingworth Village Hall	Power to Change bid for new community centre
Denholme Community Association	Community Asset Transfer
Denholme Elders Network	Governance, health check, fundraising
Denholme Town Council	CIO and Community Asset Transfer
Denholme Youth Café	Community Asset transfer
Friends of St Ives	Funding and land purchase
Friends of the Great Northern Railway Trail	Advice re constitution and governance
Harden Pre-School	Community asset transfer

2.5 Shipley

Organisation/ project or individual	Support provided
HALE Project	Funding options for Crag Road project
Hive - Connecting Creativity	Community asset transfer
ISIS Project for Women and Children Ltd	Charity closure
Kirkgate Centre	Research re capital funding
ShIPLEY Masjid Association	Meeting with all trustees re Asset Transfer/ business planning
St Peter's Church, Shipley	Setting up new good neighbours group
Steering Group campaigning for a Shipley Town Council	New group - help re constitution & fundraising
Young Masters Visual Arts School	Future plans and governance arrangements
Tim Smith photography	Forming a CIC

2.6 Wharfedale

Organisation/ project or individual	Support provided
AWARE - Airedale and Wharfedale Autism Resource	Fundraising

2.7 Windhill & Wrose

Organisation/ project or individual	Support provided
Newlands Furniture Service	Community Buildings Grants support, publicity advice, editing website
North East Windhill Community Association	Governance & fundraising
Wrose Adventurers Association	DBS checking

3. Organisations supported district wide

As well as supporting groups within each ward, as a team we also support groups that work across the district. These groups are listed below.

Organisation/ project or individual	Support provided
1. Anah Project	Windrush
2. Arakan Rohingya Organisation UK	Draft governing document.
3. Bame Voices Uk Ltd	Governance structure
4. BASE	Public liability insurance
5. Beyond Adversity	Funding
6. Black Health Forum	Business planning project design. Planning a project for grant bid. Windrush.
7. Bradford East African Community	Setting up a group
8. Bradford and District Live at Home Scheme	Marketing and network day. Funding and Networking
9. Bradford Autism Support	Closing down
10. Bradford Community Broadcasting (BCB)	Governance
11. Bradford Hate Crime Alliance	Lottery funding advice
12. Bradford Sands	Meeting re memorial garden in Shipley
13. Bradford Youth Development Partnership	Looking at development of BYDP

14. Brickbox	Developing social enterprise
15. CHAS @ St Vincent's	In-house training re updating website. Reviewed & edited website code.
16. Church of England Bradford	Support to church groups
17. City of Bradford Metropolitan District Council (CBMDC)	Windrush Planning
18. CNet (Bradford & District Community Empowerment Network)	Attended AGM, general catch up. GDPR advice initial meeting
19. Coeliac UK Bradford group	Help updating website page
20. Community Advice Network (Bradford District) [DEFUNCT]	Closing down
21. Congolese Group (Kinshasa)	Setting up new group
22. Cruse Bereavement Care Craven & Bradford Area	Information Governance
23. Cycle re Cycle	Closing down
24. Equality Together	Transformation programme: pre-assessment research
25. Equity Partnership	Funding and planning for the future
26. Get Out More CIC	Big Advice Day: Demonstrated bfunded funding search
27. Healthwatch Bradford and District	Enquiry re Healthwatch & GDPR
28. Hidden Voices	Change of name and developing the SMART project
29. Inn Churches	Meeting about funding and future strategy
30. Me Myself and I, Yorkshire	Business planning
31. Participate Projects	Big Advice Day planning
32. Pennine Prospects	Policies support and advice
33. Pickthall Foundation	Initial meeting about what they are want they want to do. Charity registration
34. Racial Justice Network	Bank accounts, annual returns and accounts
35. Royal National Lifeboat Institute	Wanting to carry out a campaign in the district
36. Sewa Day	Fundraising
37. SMA Trust	Big Advice Day: Social media one-to-one meeting
38. Sudanese Community in Bradford Community	Forming a registered charity
39. Syrian Association Yorkshire	Applying to be a registered charity. Checking the Charity Commission registration. Catch up being a new charity.
40. The Peer Project	CIC set up
41. Upendo Women Group	Finding a view and the purpose of what they are trying to do. Building and office space
42. Wellsprings Together Bradford	Attended Closing the Holiday Gap event & facilitated funding discussion
43. West Yorkshire Iraqi Community Group	Governance and fundraising
44. Words for Wellbeing	Big Advice Day: Social media one-to-one meeting
45. Yorkshire & Humber Regional Access Forum	Presentation on how to set up a community group and look for funding
46. Yorkshire Wildlife Trust	Statistics

4. Feedback and outcomes

The voluntary organisation support officer for the Shipley constituency has distributed a survey to organisations supported so far in 2018/19, 12 organisations have responded so far out of 32 contacted (38% response rate). **100% were satisfied with the quality of support.**

Outcomes

- **Improved sustainability: 64%** (7 out of 11 responses) said that support helped them move towards achieving sustainability. Four of the respondents explained that it was too early to say.
- **Improved knowledge: 100%** of respondents agreed that as a result of support they had improved knowledge.
- **Improved skills: 75%** (9 out of 12 responses) also agreed that as a result of support they had improved skills. 3 organisations had also attended training.

Improved fundraising: The majority (8) requested help with funding. All of these groups said that the support had helped their group. We asked them to identify what difference our help had made:

- 7 said the support has helped them to write better funding applications.
- 6 are now more confident about writing funding applications without help.
- 7 said the support has made them more aware of how to access different funding sources.

Comments

- "CABAD is always our go-to point of contact for advice and support particularly on setting up new organisations."
- "This is the first time that I have taken part in a survey and in all sections put Agree Strongly. If there were more people like Sarah voluntary work would be so much more enjoyable."
- "We are moving on with our objective, whilst knowing that we can call for help when we need it."
- "We have been able to understand the different types of being a charity and feel we now have the correct one for us which will help us to achieve our near and long term objectives."
- "Sarah really helped us promote for legacies and with the annual report."
- "We didn't ask for help with finance but did ask for advice as how and where to go for finance. the help and advice we received was excellent."