

Report of the Strategic Director, Place to the meeting of Keighley Area Committee to be held on 18th October 2018

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Subject:

Youth Service – Keighley Area

Summary statement:

This report gives an update on work undertaken by the Youth Service – Keighley Area during 2017-18.

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Portfolio:
Neighbourhoods and Community Safety

Overview & Scrutiny Area:
Children's Services

1. SUMMARY

- 1.1 This report gives an update on work undertaken by the Youth Service – Keighley Area during 2017-18.

2. BACKGROUND

- 2.1 The Bradford Council Youth Service is part of the wider Bradford District Youth Offer that aims to ensure the provision of a range of activities and services that take place in safe spaces, where young people can develop a sense of belonging, socialise with their peers and develop relationships with adults they can trust. It recognises that with the right supportive relationships, strong ambitions and good opportunities all young people can realise their potential and be positive and active members of society.
- 2.2 From April 2017 the Youth Service has been working to a new Vision statement and set of Key Performance Indicators (KPIs) reflect the current work and priorities of the Youth Service and are aligned to the five Key Elements of the Bradford District Youth Offer. They are:

Vision Statement

The Youth Service works with partners to ensure that young people grow up healthy, happy, informed and aspiring; proud of who they are, where they come from, and actively involved in their community.

KPIs

<i>Youth Offer Element 1 – Information, Advice and Guidance</i> Increase the numbers of young people accessing IAG through digital media.
<i>Youth Offer Element 2 – Voice and influence</i> Increase the numbers of young people participating in Youth Voice opportunities at all levels.
<i>Youth Offer Element 3 – Open access</i> Deliver a diverse youth offer through working in partnership with the Voluntary & Community Sector (VCS) and local communities.
<i>Youth Offer Element 4 - Targeted provision</i> Increase the number of specific interventions to address the needs of vulnerable young people.
<i>Youth Offer Element 5 - Active citizens and young people's contribution to community life</i> Increase the number of young people having a positive impact on their community.

Appendix A gives details of work that the Youth Service has undertaken in the Keighley Area to contribute to achieving these KPIs during 2017-18.

2.3 Buddy support as part of Youth In Mind pilot

As part of a wider health service initiative called Youth In Mind, the CCGs are now commissioning the Youth Service (via Creative Support) to deliver 'Buddy support' to support young people who have been assessed by the Child and Adolescent Mental Health Service (CAMHS) to have mental health issues. Since the start of April 2017, Youth Workers have received on average 5 referrals, at any one point in time. Youth in Mind is part of the CCGs strategy to broaden support for young

people with mental health issues within non medical/ specialist services. MYMUP online system is part of this offer, as well as WRAP (Wellness Recovery Action Plan) lead by Barnardos and a volunteering programme lead by Yorkshire Mentoring Service.

Youth Workers act as Buddies to the young people, their role is to befriend them, support them using the Signs of Safety approach and navigate them to the various support opportunities available to them.

A joint Youth Service, CAMHS and Youth in Mind away day was held in March 2018 with staff and young people which reviewed the impact of the support offered by Youth Workers. In many cases young people reported that the support had made them feel less isolated, more connected with their community and safer. In addition, our work with CAMHS has helped to reduce some of the demand for specialist support whilst increasing access to local social support. Youth Workers have continued to access training through the CCG and partners and this has led to an increase in Youth Worker's knowledge and skills on issues such as; self harm and self care.

The following table is the allocation of young people referred to the Youth Service up to 31st March 2018:

Area	Allocation
Bradford East	108
Bradford South	126
Bradford West	80
Keighley	118
Shipley	85

2.4 Other work targeted at young people with specific needs including CSE

The Youth Service continues to provide direct support to young people at risk of Child Sexual Exploitation. Over one hundred and twenty young people identified as at risk by the CSE hub have been referred for one to one support. This support is provided by youth workers who support the young person to understand more about what makes them vulnerable.

Over a number of sessions young people are able to build trust and learn different ways to stay safe and how they can build respectful and appropriate relationships with their peers. Young people have reported that as a result of the support they have received they feel safer, have a support network and feel more connected to their local community.

The Youth Service has also worked in partnership to support the development of a number of local groups for young women. The Build a Girl project is an example of a local project that offers peer support and encourages youth voice on key issues such as safety.

Early Help

The Youth Services has worked with the Early Help Teams throughout Bradford to support vulnerable young people. Through the local cluster panels Youth Workers have been able to offer support to young people for a wide range of issues including family breakdown, domestic violence, anger management, isolation, drug and alcohol and non-attendance at school. As a result young people are supported at an early stage to address some of the root causes of issues affecting them. This has helped to prevent young people from becoming a child in need or a child at risk of harm and entering social care.

The Youth Service has supported the Early Help teams to develop community based support for Families to help sustain change and support parents to overcome issues that affect the whole family.

2.5 Changing Places

Bradford Council has received funding from the central government Controlling Migration Fund to work with people from hard to reach and isolated communities with a focus on new migrant groups. Four constituency areas (Bradford West, Bradford East, Bradford South and Keighley) have allocated a lead worker to work on the Changing Places programme. Each area participated in a residential experience for their young people who were targeted from new migrant communities. Additionally all areas are working on a social action project that would benefit the wider community that is planned, developed and delivered by the young people.

Bringing the different components of the district wide programme together, we have been responsible for participating in a number of high profile projects.

- 100 surveys completed with young EU women regarding teenage pregnancy, sexual health and barriers.
- Feeding the homeless over the winter period by volunteers from the Changing Places programme.
- A district wide celebration night where participants received accredited certificates for their participation in the Changing Places programme.
- Young EU people involved in the district wide early help consultation.
- New Migrant young people have planted hanging baskets and distributed these to old people's homes across the area to bridge relationships between older and younger generations.

Over the past 12 months there has been 68 specific Changing Places sessions delivered across the district with 226 individuals participating. Young people have achieved accreditations and recognised learning outcomes including the Lord Mayors Award, ASDAN & the Local Youth Award.

3. OTHER CONSIDERATIONS

- 3.1 A proportion of the Youth Service budget is held centrally to fund the Commissioner (Youth Provision) post and to co-ordinate the Youth Offer across the District. The Commissioner has significant involvement and a clear relationship with the delivery of Youth Work within the Area structures and, provides a key strategic link between

Neighbourhoods and Children's Services. She also has a role in supporting and assisting Area-based delivery in neighbourhoods.

- 3.2 The Commissioner has also led on a number of District-wide initiatives and activities including the transfer of Youth Service buildings to community groups, the Youth Offer Working Group and some key 'Youth Voice' events, e.g. consultation on the Council's Budget, consultation for the Children's Trust Board, participation of young people in Overview & Scrutiny Committees, work on mental health services for young people and the development of the new online Information and Advice Service. She also organises young people's participation in 'Takeover Day' and other initiatives supported by the office of the Children's Commissioner for England. The Commissioner is currently leading the development of a national pilot project which sees Bradford as one of two UK pilot programmes which will provide online support and access to trained counsellors 24 hours a day 7 days a week for young people vulnerable to, or who are being exploited / CSE victims. This work is supported by the national missing person's helpline and Childline, and will go live in February 2019.

4. FINANCIAL & RESOURCE APPRAISAL

- 4.1 As part of the Budget decisions taken by the Council for the financial years 2016-18 the Youth Service budget needed to find savings of £750,000 over the two years. These savings were delivered on schedule.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

The implementation of the budget savings for the Youth Service was subject to the internal risk management plan of the Council and progress is reported to the Place Departmental Management Team on a monthly basis.

6. LEGAL APPRAISAL

No issues.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

The Youth Service as part of the Council's commitment to the District has a responsibility to ensure that the service is accessible to all young people and that participation in the service reflects this approach.

7.2 SUSTAINABILITY IMPLICATIONS

The Youth Service delivery enables local initiatives to be supported, encouraging groups and individuals to undertake activities that improve the social, economic and environmental well being of their communities.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

Greenhouse gas emissions and wider environmental impacts was a consideration of the Buildings Review.

7.4 COMMUNITY SAFETY IMPLICATIONS

A number of youth projects are either directly or indirectly concerned with improving community safety within local communities. The increased involvement of young

people in local decision making has the potential to improve community safety. The Youth Service plays a key role in ensuring that young people's voices are heard. The strengthened approach to the devolution of the Youth Service as will allow for:

- an increased sense of local democracy for both young people and communities
- young people to be more active in democratic, decision-making processes alongside their political representatives
- the voice and influence of young people to remain central, meaningful and paramount in identifying and addressing needs and issues in their communities
- the requirements of the localism/devolution agenda to be met effectively and efficiently

7.5 HUMAN RIGHTS ACT

There are no direct Human Rights implications arising from the recommendations below.

7.6 TRADE UNION

The specific budget proposals for 2017-18 included staff reductions which were subject to consultation with the Trade Unions.

7.7 WARD IMPLICATIONS

Youth Service projects and activities support young people and communities within all the Wards in the Area.

8. NOT FOR PUBLICATION DOCUMENTS

None.

9. OPTIONS

9.1 That Keighley Area Committee adopts the recommendations outlined in this report.

9.2 That Keighley Area Committee adopts the recommendations outlined in this report, with amendments.

9.3 That Keighley Area Committee decides not to accept the recommendations outlined in this report

10. RECOMMENDATIONS

10.1 That the work undertaken by the Youth Service in the Keighley Area as detailed in this report be welcomed.

11. APPENDICES

11.1 Appendix A: Work undertaken by the Youth Service in the Keighley Area 2017-18

12. BACKGROUND DOCUMENTS

12.1 Youth Service – Service Changes and Budget 2017-18, Document “A”, Keighley Area Committee, 13th July 2017

Appendix A

Work undertaken by the Youth Service in the Keighley Area 2017-18

Youth Offer Element 1 – Information, Advice and Guidance

Increase the numbers of young people accessing IAG through digital media.

Constituency	Number of young people
East	108
West	80
South	126
Keighley	123
Shipley	85

Data taken from YiM spread sheet for young people with access to MYMUP digital tool.

Commentary

In Keighley young people have been supported in accessing IAG digitally through a self-care tool called “Make your Mind Up”. This tool enables young people to explore a range of issues such as employability, housing, diet and exercise, whilst promoting better Mental Health and Well Being and Healthy Relationships. It also works alongside a range of other activities such as regular sessions within:

- Keighley College
- Ilkley Grammar
- TIC-TAC at Beckfoot Oakbank School
- SOUND – LGBT Project

In addition to our “open access” youth sessions where Youth Workers support young people in accessing a range of information, advice and guidance using websites that are relevant to the particular topic area. Currently on a Monday in Keighley Town Centre we are working in partnership with Step2 and Locala to promote the Hale Bus (IAG) to young people

Youth Offer Element 2 – Voice and influence

Increase the numbers of young people participating in Youth Voice opportunities at all levels.

Constituency	Number of young people
East	227
West	254
South	234
Keighley	320
Shipley	321

Commentary

Young people from Keighley have been supported to participate in a range of Youth Voice initiatives over the last twelve months. These have included:

- Events that have been organised in Bradford – exploring young people’s aspirations in terms

of education, housing and social life.

- In Keighley young people from each of the six wards came together in February 2018 half-term to look at their views on a range of current themes, such as education, access to services, health, leisure.
- On a regular basis young people across all of the Youth Projects are actively involved in determining and designing the direct of the projects they are involved in.
- Young people have taken the opportunity to speak to the Lord Mayor, local Ward Councillors and the Overview and Scrutiny Group for Children’s Services to give their views around a range of issues from Social Media to “What it is like to live in Keighley in 2017-2018”.
- A number of young people were involved in the Early Help Consultation earlier on this year.

Youth Offer Element 3 – Open access

Deliver a diverse youth offer through working in partnership with the Voluntary & Community Sector (VCS) and local communities.

Constituency	Average weekly attendance
East	344
West	403
South	377
Keighley	415
Shipley	206

Commentary

The Youth Service has been specifically tasked with maintaining the levels of open access provision by working in partnership with the VCS and Local Communities. In Keighley we have worked in partnership to help grow youth provision and strengthen the quality of the Youth Offer across the Constituency. For example:

- In Keighley West and Central we have worked with the JAMES Project
- In Keighley Central we have worked with Step 2 and Locala and have further developed the partnership with both Highfield Community Centre and the Bangladeshi Community Association which has resulted in an increase in numbers of young women and girls attending.
- In Keighley East as a result of funding through Big Local we have been able to provide a wide range of opportunities for young people to participate in. This has included holiday activities, trying out “new things” such as water sports, team building. In addition relationships have been developing with the Star Project.
- In Worth Valley we have developed relationships with Oxenhope Parish Council and are in the process of developing a relationship with the Oakworth Community Trust
- In Craven a new session on a Friday has been developed in partnership with Silsden Methodist Church.
- In Ilkley, as a result of the on-going partnership work through the Community Alcohol Partnership (CAP), in addition to the good relationships with Ilkley Grammar School and the Ilkley Youth & Community Association a Friday evening session is being delivered.

The strength of open access work in Keighley is Community Cohesion where young people from different areas are afforded the opportunity to mix, enabling them to get to know Youth Workers across the Team. This has been particularly evident in terms of the number of young people from different backgrounds, ethnicity, gender coming together to participate in the Duke of Edinburgh

Award.

Youth Offer Element 4 - Targeted provision

Increase the number of specific interventions to address the needs of vulnerable young people.

Constituency	Number of Interventions
East	*30 + **108 = 138 x 3 = 414
West	*26 + **80 = 106 x 3 = 318
South	*32 + **126 = 158 x 3 = 474
Keighley	*21 + *118 = 139 x 3 = 417
Shipley	*15 + **85 = 100 x 3 = 300

*CSE **YiM The CSE and YiM cases have been added together and then multiplied by a minimum of 3 interventions.

Commentary

In addition to maintaining the level of open access youth provision we have seen a significant growth in the number of one-to-one interventions that have helped address the needs of vulnerable young people. In Keighley throughout 2017-2018 we have developed:

- 2 Youth in Mind sessions – one in Ilkley and one in Keighley
- 2 WRAP (Wellness Recovery Action Plan sessions) took place in Keighley over this time period.
- Youth workers have an individual case load of young people that have been referred either through the CSE Hub, the Youth in Mind Project or Early Help. This is complemented by support that workers are giving to young people, both individually and in groups, within Schools such as the TIC-TAC session at Oakbank and the Friday lunchtime session at Holy Family.
- We also use detached youth work as a method of engaging with young people communicating key messages to enable them to keep safe and safeguard each other across the Constituency.

Youth Offer Element 5 - Active citizens and young people's contribution to community life

Increase the number of young people having a positive impact on their community.

Constituency	Number of Volunteers recruited
East	80
West	108
South	100
Keighley	85
Shipley	104

Commentary

Young people are having a positive impact on their communities across the Constituency. This can be demonstrated through their involvement in the following projects and activities:

- Clean-ups which regularly take place in the Knowle Park area, Bracken Bank and Ilkley.
- An Inter-generational Event which was led by young people from Bracken Bank where they invited adults from the community to partake in a Christmas Dinner as an opportunity to talk about the local area.
- A number of young people are volunteering their time and befriending other young people for example; in our Inclusion projects in Ilkley and Parkwood on a weekly basis.

- 18 young people completed their Volunteering Section of the DofE Award and this included giving their time in a range of different activities such as Charity Shops, Youth Projects
- Young people from Oxenhope took an active role in the Straw Race marshalling, clean-up and fund raising
- Young people in Braithwaite were actively involved in the Gala and the People Can Event
- A group of young people participated in the Fox Lane Challenge
- Young people have also had the opportunity of taking part in the interviewing panel for the recruitment of a Social Work Manager in Keighley
- A group of young people are currently working with staff to look at the planning of the Srebrenica Tournament to take place in July 2018