

Report of the Chief Executive Officer of Community Action Bradford & District to the meeting of Bradford West Area Committee to be held on 25 July 2018

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Subject:

Update from Community Action Bradford & District (CABD).

Summary statement:

This report provides an update on the work undertaken by CABD in supporting and developing voluntary and community sector organisations in the Bradford West Constituency.

Dr Soo Nevison
Chief Executive Officer
Community Action Bradford & District

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Portfolio:

Neighbourhoods and Community Safety.

Overview & Scrutiny Area:

Corporate

1. SUMMARY

- 1.1 This report provides an update on the work undertaken by CABD in supporting and developing voluntary and community sector organisations in the Bradford West Constituency.

2. BACKGROUND

- 2.1 CABD is a registered charity which was established in 2017 from a merger of Bradford Council for Voluntary Service (BCVS), Keighley & Ilkley Voluntary & Community Action (KIVCA) and Shipley & Bingley Voluntary Services (SBVS), to support and develop the voluntary and community sector.
This report provides a summary of activities undertaken across the Bradford West Constituency in 2017-2018.

3. OTHER CONSIDERATIONS

- 3.1 See report attached in appendix 1.

4. FINANCIAL & RESOURCE APPRAISAL

- 4.1 Not Applicable.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

- 5.1 Not applicable.

6. LEGAL APPRAISAL

- 6.1 Not applicable.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

- 7.1.2 None

7.2 SUSTAINABILITY IMPLICATIONS

- 7.2.1 Increased local decision making has the potential to create a more sustainable solution to local issues.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

- 7.3.1 No specific issues

7.4 COMMUNITY SAFETY IMPLICATIONS

- 7.4.1 There are no community safety implications arising from this report.

7.5 HUMAN RIGHTS ACT

7.5.1 There are no human rights issues arising from this report.

7.6 TRADE UNION

7.6.1 Not applicable.

7.7 WARD IMPLICATIONS

7.7.1 Community Action Bradford & District has provided support to voluntary and community sector organisations in the, City, Clayton & Fairweather Green, Heaton, Manningham, Thornton & Allerton and Toller Wards.

7.8 AREA COMMITTEE ACTION PLAN IMPLICATIONS

7.8.1 Not applicable.

7.9 IMPLICATIONS FOR CORPORATE PARENTING

7.9.1 Not applicable.

7.10 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

7.10.1 Not applicable.

8. NOT FOR PUBLICATION DOCUMENTS

8.1 None

9. OPTIONS

9.1 That members note the report.

9.2 There is only one option as the purpose of this report is to inform members of the work undertaken by CABD in supporting voluntary and community sector organisations in the Bradford West constituency.

10. RECOMMENDATIONS

10.1 Bradford West Area Committee is asked to note the contents of this report.

11. APPENDICES

11.1 Appendix 1: Report of the Chief Executive Officer of CABD.

12. BACKGROUND DOCUMENTS

12.1 None.



SUPPORT
DEVELOP
ENABLE
REPRESENT
INFORM

Report to Bradford West Area Committee

Community Action Bradford & District – a summary of activities 2017-18

1. Community Action Bradford & District

Community Action Bradford & District is a registered charity formed in 2017 from the merger of BCVS, KIVCA and SBVS, to support and develop the voluntary and community sector. We have a long history pre-merger and we retain values rooted in our experience of the sector and our communities. Our values have always been listening to our communities in order to empower them, we will continue as Community Action to do this; by building on these firm foundations, but with a mind to the future, we will ensure the sector remains sustainable. However, we understand the sector is ever-progressing and know we must listen, evolve and adapt to the changing needs in order to work towards our vision – to make a positive change.

2. Voluntary and Community Sector Infrastructure Support 2017-18

Community Action leads and manages this grant. We also deliver strands 1 and 3, with the other strands delivered by a range of partners: CNet, CoEMO, Equity Partnership and Equality Together (strand 2); Volunteering Keighley (strand 4) and Volunteering Bradford (strands 4 and 5).

1. VCS Information
2. VCS Voice and Influence
3. VCS Engagement, Support and Development
4. Volunteering
5. Active Giving

VCS Information - provides reliable and accessible information to groups in the most effective way possible. This includes:

- Supporting the DIVA Bradford database, making core contact details available to other relevant partners, including Bradford Council.
- Maintaining the bfunded website which provides important information on funding available to groups
- Maximising self-serve for groups, an important aspect of delivering support with a reduced budget

VCS Voice and Influence - This involves representation for local voluntary organisations and community groups, developing relationships between the public sector and the VCS, engaging with diverse organisations and groups and developing opportunities with Public and private bodies. This includes:

- Supporting the Assembly and Forum structure

- Supporting equalities work, an important element of the Assembly and Forum structure.

VCS Engagement, Support and Development – This supports general advice related to funding, governance, marketing, dissemination and gathering of information, good practice, evaluation and tendering. This includes:

- Provision of training to include the development of skills, effective use of resources and community accountancy
- Strong generalist offer of support to groups – particularly new and emerging groups
- A named Voluntary Organisation Support Officer within each constituency area who can provide support to groups

We now offer charged for services for both more specialist areas of support and for larger established groups. Any charges are re-invested into the organisation so that smaller and start-up groups can still receive support free of charge.

Volunteering – focuses on encouragement and promotion of volunteering, recruitment and co-ordination.

Active Giving – includes support for Bradford District Community Fund, Local giving and Corporate giving. This includes:

- building a stronger relationship between local business and voluntary and community organisations to develop a new resource for the sector

3. **Support to groups in Bradford West**

Appendix B details the development and support activities provided to groups in the Bradford West constituency this year by staff at Community Action, funded through the Infrastructure Commission.

We have been able to support 53 groups working in the Bradford West constituency. In addition, we supported 46 groups who work across the whole of Bradford and will have delivered some activities in Bradford West over the year.

4. **Ilkley**

The Ilkley office remains a focal point for the VCS services in the area and provides vital opportunities for community engagement and development. We provide access to information and advice as well as a photocopier and other shared resources.

This office has minimal paid staff and relies on the generosity of our volunteers to provide a service across the week. We also support Ilkley Good Neighbours and Ilkley Community Transport with this volunteer workforce as we are co-located.

Specialist support required in this area is provided by our Voluntary Organisation Support Officers.

5. **Healthwatch**

Healthwatch is here to give you a stronger voice to influence health and social care.

- We ask you about your experience of health and social care, going out to talk with communities across our district

- We listen to your experiences and look for the patterns that show us where change needs to happen
- We tell organisations in charge of health and social care what you think works well and what needs to change
- We check that these organisations are listening to your views and using this to improve services
- We involve children, young people, and adults from a range of backgrounds and communities - to make sure everyone has a voice
- We help you find information and make choices about local services
- We share information with organisations like NHS England and the Care Quality Commission, so local issues can influence national policy.
- Listening to local voices can help create services that really meet the needs of local communities.

To gain further understanding of our achievements this year please visit

http://www.healthwatchbradford.co.uk/sites/default/files/hw_annual_review_powerpoint_template_2017_8.pdf

6. Support given to older people in Bingley and district

Social day centres

We provide a social day centre for older people at Cardigan House (Mondays and Thursdays) and Thornton (Mondays).

Lunch Club Plus

Our new-look lunch club provides flexible support for older people in the Bingley area. They can visit just for lunch or stay and take part in afternoon activities. This weekly service takes place on a Tuesday at Cardigan House.

Sunday Lunch

Local company, Feature Radiators sponsors the monthly Cardigan House Sunday Lunch, which attracts up to 20 older people.

Bingley wellbeing project

Funded by City of Bradford Metropolitan District Council (Public Health), this project aims to help older people improve their physical health and gives nutritional information to older people in Bingley. Funding stopped for this project on 30th June 2017.

Shipley Area Links

This Lottery-funded befriending project is a partnership between Community Action and the HALE Project. Shipley Area Links recruits volunteers to visit older people in Shipley and Bingley central neighbourhoods and Cottingley, who are suffering from loneliness and isolation. The aim is to improve mental health and overall wellbeing and to connect older people into activities wherever possible. The Citizen Advocacy service, launched in August 2013 as an expansion of the Shipley Area Links befriending scheme.

7. Resources we share with the people of Bradford and district

Central Hall

Community Action continues to work on the development of Central Hall as a community resource. As well as being home to several local enterprise organisations it is building a reputation for hosting both public events and private celebrations, including weddings, mehndis and birthday parties.

A wide range of groups use the building, often supported by the Community Action development team who, as a result of their outreach work, help groups to raise funds and start new activities, as well as encouraging people to use the building.

Community transport

Our four minibuses (three with disabled access) support our services for older people and are hired out to local voluntary groups. We support Age UK with one of the vehicles, with the others being used by our own projects and other organisations for a range of services and trips.

Our Community Transport has been used to support CBMDC funded services that we deliver, primarily the social day centres at Cardigan House and Thornton community centre. 13 volunteers drive the minibuses and act as escorts.

We have now received a new minibus from the Department of Transport as well as receiving sufficient funding to replace our oldest minibus.

Community centres in Bingley

We run two community centres at Cardigan House and Little House which are well used by many local community groups.

8. Community Development

E5 Project

Last year we reported that KIVCA and 4 other organisations were awarded Big Lottery funding to develop a women and girls empowerment project and secured £500,000 for the four-year project to be delivered in Keighley. The project started in August 2016 will provide direct and indirect work with women and girls to develop their confidence, self-esteem, self-worth, assertiveness and empowerment through work with secondary schools and within community settings.

We completed the first year of delivery with a celebration event at Keighley College and more recently have been celebrating successful women in the centenary year since women were allowed to vote.

CD Worker Keighley East Ward

In April 2017 we were successful in our grant application for the Keighley Town Council Community Development Worker for the Keighley East Ward. We are working closely with Local District and Town Councillors, Keighley Area Office and Big Local to support the needs identified in the Ward Plan.

9. Young Lives Bradford

Young Lives Bradford is a network of voluntary and community sector groups and

organisations that work with or deliver services to children, young people and families. It has over 300 members and is recognised by the local authority, the Children's Trust partners and the Local Safeguarding Children Board partners as the co-ordinating body for this sector.

It works to empower the network to achieve better outcomes for children and young people in the Bradford District.

We provide:

- A voice for the voluntary and community sector at all levels of Bradford's strategic children's trust body – the Children's Trust
- Regular up-to-date information on issues relating to children and young people's services within the Bradford District.
- Advice and guidance on a range of issues resulting from changes to service delivery and updates on local and national policy. We also provide signposting information and resources on safeguarding children and young people.
- Regular network forums on topics of general interest to our registered groups and organisations e.g. funding, safeguarding, early help, CCGs etc.

10. Other deliverables

bfunded: This resource was under threat due to removal of funding. This was continued by Community Action using reserves and we will be reviewing during the year whether we need to apply a small charge for this service to make it sustainable in the long term. Funding applications generated through bfunded bring a minimum of £125,000 into Bradford each quarter.

DIVA Bradford – Community Action has completed a major project to integrate the site with our monitoring database. This will allow for a better record of VCS organisations across the district as well as enabling groups to list themselves in the DIVA directory if they are unaware of its existence. In 2018 we will be linking DIVA more fully to Connect to Support (CBMDC health and social care directory) and the Healthmaps website.

Social Media and newsletters: we provide information about our activities and training programmes through a variety of methods. We are active on Twitter and provide 3 newsletters from our various projects. In 2018 we will be streamlining our newsletter service and relaunching Briefing Bradford (albeit in a different format).

www.mylocalcommunity.org.uk We launched this website last year after the merger and it holds information about Community Action and our infrastructure partners. We will be revising the site this year and looking to place resources for the VCS within it.

Representation and work outside Bradford: We work closely with colleagues from across the Leeds City Region and the West Yorkshire and Harrogate Health and Care Partnership. Our CEO is the VCS rep on the WY&H HCP System Leadership Executive and we are working closely with Health Education England to develop a workforce development framework for the VCS. We are an active member in the Leeds City Region Infrastructure Consortium (LCRIC) and have developed several pieces of work together in the past year.

Dr Soo Nevison
Chief Executive Officer
Community Action Bradford & District
July 2018

Appendix A

Report to Bradford West Area Committee

Community Action Bradford & District – a summary of activities 2017/18

Intro to Community Action

Community Action Bradford and District was formed in 2017 as the merger of BCVS, KIVCA and SBVS, to support and develop the voluntary and community sector. We have a long history pre-merger and we retain values rooted in our experience of the sector and our communities. Our values have always been listening to our communities in order to empower them, we will continue as Community Action to do this; by building on these firm foundations, but with a mind to the future, we will ensure the sector remains sustainable. However, we understand the sector is ever-progressing and know we must listen, evolve and adapt to the changing needs in order to work towards our vision – to make a positive change.

Community Action projects

Community Action supports, enables, develops, represents and informs the community in a wide variety of ways. We offer operational support in setting up and sustaining a voluntary or community group; we manage bfunded to offer support in finding and applying for funding; we offer a payroll and accounts service through Bradford CPA; we manage DIVA Bradford to advertise job vacancies, events and room hire; we offer a range of training opportunities for organisations, staff and volunteers; and we can provide 1:1 marketing and communications support to promote services. We also run a community transport scheme from which minibuses can be hired to facilitate events; and we facilitate a host of projects relating to engaging younger and older people in their communities. Some of these are our befriending, social day centre and advocacy services supporting and nurturing elderly people when they need it; our e5 project which aims to empower women and girls in the Keighley area and Young Lives which works to support and develop organisations working with children and young people in the district.

Support to groups in the Bradford West

Appendix B details the development and support activities provided to groups in the Bradford West constituency by staff at Community Action, funded through the Infrastructure Commission. District-wide services also benefit the Bradford West area:

Transformation Programme, Chris Barker

The Transformation Programme is devised by Bradford Council in partnership with the voluntary sector in Bradford. Partners in the programme are Bradford Council, Arise Yorkshire, Participate and Community Action. The programme is developed from the Community Building Grants process that took place during 2016/17. The premise is that there are a number of community buildings and other hub organisation in the voluntary sector across the Bradford District that have a sustainable future but need an injection of advice, expertise or finance to help them increase their sustainability. The rationale is to be strategic in identifying groups that could benefit from a transformative input rather than an open grant process to subsidise the groups' ongoing activity. For

example a group could register as a charity where it has not previously done so and consequently receive mandatory 80% rate relief.

For the first round of the programme groups are being referred through intelligence rather than an open call for applications. After the first panel meeting this will be reviewed and a more formal call for participation in the programme may be made through the bfunded website and other communication services.

The Voluntary Organisation Support Officers are visiting identified groups and assessing them with a health check to identify the kind of inputs the group could benefit from. This is similar to the way in which the Community Building Grants operated. These assessments are then taken to a panel meeting every two months where the panel decide what action and support can be offered to the group. Support can be offered through the Voluntary Organisation Support Officer team and other voluntary sector support agencies.

Bradford Episcopal Area project, Lincoln Oakley

Over the past six months we have been working with members of the (CoE) Urban Renewal Team to bring several church premises back into community use.

Case study: We have managed to establish a community pre-school at St. Margaret's church hall for 20 children aged 2 to 4 years old, also running various courses for parents. These courses range from sewing for beginners, to basic ICT and ESOL for new migrants. The project has created 6 part-time jobs and several volunteering opportunities and has given a semi- derelict building a new lease of life. The church is able to generate revenues and support small community groups and contribute to local economies across the district.

Future work: There are several similar projects in the pipeline that we are currently looking to bring into operation in the coming year. Some of these planned projects are for the church to re-connect with the needs of the local communities across Bradford and surrounding district. For example, we have drawings in place to convert East Morton Church hall into recreational space for parents and children's after school activities and create job-club for local residents. (Awaiting funding applications results in order to proceed).

Community Asset transfer, Clive Whittaker

Community asset transfer for the voluntary and community sector has been a challenge. Several groups have expressed an interest and some have progressed through the 4-stage process. Groups who have progressed to later stages and are negotiating leases have had to call upon legal advisers with the inevitable costs associated.

Locality (a national organisation), who has helped advise the process, have recommended no break clause in the leases being negotiated whilst the asset management department would prefer break clauses. The priority of the asset management department has also been on completing the village community halls in the suburban areas of the district. The department is also holding an event in June.

For the voluntary and community groups themselves the asset department requires groups to have a viable business plan and this has often been a sticking point in getting groups to progress.

bfunded, Sarah Moss

Despite withdrawal of funding from CBMDC, Community Action continues to run the bfunded funding information service (currently funded from reserves) for the district reaching hundreds of organisations every year.

bfunded annual summary 2017/18 www.bfunded.org.uk

- 153 news items researched/ distributed. 43 funding events promoted.
- The email community funding news email list remained stable at 693.
- 154 additional people followed bfunded on Twitter (from 824 to 978 followers in 12 months).

Appendix B

Community Action Bradford & District. Development and support activities for voluntary and community groups in the Bradford West area.

1. Annual Report – 2017/18

Community Action helps voluntary and community groups to start up, grow and develop. As the needs of groups change over time, we also help groups change, reduce activities or close when needed. The voluntary organisation support officer role involves helping groups with good governance and explaining how to raise funding including, but not limited to, applying for grants. Typical enquiries also include questions about employment/ volunteer issues, financial management, marketing and business planning.

There are four voluntary organisation support officers working district-wide with staff working together as a team. In Bradford West constituency, Clive Whitaker and Lincoln Oakley, based at the Voluntary Services Centre, Sunbridge Road provide help through one-to-one support (phone, email, and outreach), events and network meetings to staff, volunteers and management committee members. Groups are referred to other support and training where appropriate.

2. Organisations supported in Bradford West Constituency 2017/18

Groups supported	Number
City	23
Clayton and Fairweather Green	2
Heaton	2
Manningham	13
Thornton and Allerton	7
Toller	6
TOTAL groups that work in the Bradford West area	53
Groups that work district-wide	46
TOTAL groups supported by whole team across Bradford district.	270

2.1 City

Organisation/ project or individual	Support provided
Age UK: Mary Seacole Court Day Centre	Windrush/ community event/ trading company
Artworks Creative Communities	Catch up and where we are going
Association of Ukrainians In Great Britain - Bradford Branch	Community building grant support & business planning
Bradford Autism Support [DEFUNCT]	Closing down
Bradford Resource Centre and Community Statistics Project	Community building grant support & business planning.
Bradford Toy Library	Funding and development
Bridge Project	Funding
Cannabis Spice & Legal Highs Group	Charity Registration
Checkpoint / Bradford West Indian Community Centre Association	Funding/ Windrush
Choice Advocacy	Meeting with board
Deaf Women Society	Forming new group/ setting up bank account
Ginger Goose	Walking events
GreenMoor Big Local	Consultation
Horton Community Farm	Lease
Immanuel Project	Big Advice Day: Discussed advertising on DIVA Bradford
Italian Senior Citizens Association - Wellbeing Drop-in	Courtesy visit
Kala Sangam - South Asian Arts	Funding and network meeting
Life Line community centre [DEFUNCT]	Closing down
Millside Centre	Health check
Princeville Pre-School	Business plan, governance, charity registration, community asset transfer
School of Rock and Media Ltd	Partnership work
Unorthobox	Advice on being a CIC
Wur Bradford	Social enterprise

2.2 Clayton and Fairweather Green

Organisation/ project or individual	Support provided
Clayton Amateur Rugby League Football Club	Community building grant support & charity registration.
Lower Grange Community Association	Funding

2.3 Heaton

Organisation/ project or individual	Support provided
Frizinghall Community Centre	Governance, charity registration
High Park School	Fundraising

2.4 Manningham

Organisation/ project or individual	Support provided
Ayesha's Academy	Management support
Bangladeshi Youth Organisation	Looking at future development, fundraising

BEAP Community Partnership	Managing staff
Church of God of Prophecy	Elderly group
Hollings Youth Association	Funding
Mary Magdalene Church	Business planning
Millan Centre	Fundraising
NEESIE	Community building grant support & business development
Pakistan and Worldwide Community Link Ltd	Meeting with groups and BYDP
Scotchman Road Women's Group	Catch up meeting on progress of group
Sharing Voices (Bradford)	Trustee
Sharing Voices: African and Caribbean Wellbeing Cafe	Windrush
Westgate Baptist Church	Strategy planning

2.5 Thornton and Allerton

Organisation/ project or individual	Support provided
Cafe West	Health check and meeting with Board
Child Play Neighbourhood Nursery	Funding
Ley Top Family & Community Resource Centre	Community building grant support
Not So Young Keep Fit	Funding
Sapgate Garden Association	Charity registration
South Square Centre (Thornton and Allerton Community Association)	Community building grant support and community asset transfer
Thornton Community Centre (Bradford Council)	Preliminary meeting

2.6 Toller

Organisation/ project or individual	Support provided
Al-Mustafa Educational Trust	Signposted to training
Community Friendship Group - St Winifred	Setting up a community group and governance arrangements
Girlington Advice and Training Centre	Merger, business planning,
Girlington Community Association	Merger, funding and support
Little Lane Church	Constitution and legal status
Well North Bradford	Grants advice to groups applying for Well North grants

3. Organisations supported district wide

As well as supporting groups within each ward, as a team we also support groups that work across the district. These groups are listed below.

Organisation/ project or individual	Support provided
1. Anah Project	Windrush
2. Arakan Rohingya Organisation UK	Draft governing document.
3. Bame Voices Uk Ltd	Governance structure
4. BASE	Public liability insurance
5. Beyond Adversity	Funding

6. Black Health Forum	Business planning project design. Planning a project for grant bid. Windrush.
7. Bradford East African Community	Setting up a group
8. Bradford and District Live at Home Scheme	Marketing and network day. Funding and Networking
9. Bradford Autism Support	Closing down
10. Bradford Community Broadcasting (BCB)	Governance
11. Bradford Hate Crime Alliance	Lottery funding advice
12. Bradford Sands	Meeting re memorial garden in Shipley
13. Bradford Youth Development Partnership	Looking at development of BYDP
14. Brickbox	Developing social enterprise
15. CHAS @ St Vincent's	In-house training re updating website. Reviewed & edited website code.
16. Church of England Bradford	Support to church groups
17. City of Bradford Metropolitan District Council (CBMDC)	Windrush Planning
18. CNet (Bradford & District Community Empowerment Network)	Attended AGM, general catch up. GDPR advice initial meeting
19. Coeliac UK Bradford group	Help updating website page
20. Community Advice Network (Bradford District) [DEFUNCT]	Closing down
21. Congolese Group (Kinshasa)	Setting up new group
22. Cruse Bereavement Care Craven & Bradford Area	Information Governance
23. Cycle re Cycle	Closing down
24. Equality Together	Transformation programme: pre-assessment research
25. Equity Partnership	Funding and planning for the future
26. Get Out More CIC	Big Advice Day: Demonstrated bfunded funding search
27. Healthwatch Bradford and District	Enquiry re Healthwatch & GDPR
28. Hidden Voices	Change of name and developing the SMART project
29. Inn Churches	Meeting about funding and future strategy
30. Me Myself and I, Yorkshire	Business planning
31. Participate Projects	Big Advice Day planning
32. Pennine Prospects	Policies support and advice
33. Pickthall Foundation	Initial meeting about what they are want they want to do. Charity registration
34. Racial Justice Network	Bank accounts, annual returns and accounts
35. Royal National Lifeboat Institute	Wanting to carry out a campaign in the district
36. Sewa Day	Fundraising
37. SMA Trust	Big Advice Day: Social media one-to-one meeting
38. Sudanese Community in Bradford Community	Forming a registered charity
39. Syrian Association Yorkshire	Applying to be a registered charity. Checking the CC registration. Catch up being a new charity.
40. The Peer Project	CIC set up
41. Upendo Women Group	Finding a view and the purpose of what they are trying to do. Building and office space
42. Wellsprings Together Bradford	Attended Closing the Holiday Gap event &

	facilitated funding discussion
43. West Yorkshire Iraqi Community Group	Governance and fundraising
44. Words for Wellbeing	Big Advice Day: Social media one-to-one meeting
45. Yorkshire & Humber Regional Access Forum	Presentation on how to set up a community group & look for funding
46. Yorkshire Wildlife Trust	Statistics

4. Feedback and outcomes

The team has distributed a survey to organisations supported in 2017/18, has had 55 responses and is still collecting feedback.

Feedback for Bradford Office: 44 organisations have responded so far. 93% agreed that they were satisfied with the quality of support.

Outcomes

- **Improved sustainability:** 44% (15) said that support helped them move towards achieving sustainability. 38% (13) said that it was too early to say. 3 groups didn't know and 3 groups said that the support had not helped them to become more sustainable.
- **Improved knowledge:** 70% (31) respondents agreed that as a result of support they had improved knowledge.
- **Improved skills:** 59% (25) agreed that as a result of support they had improved skills. 16 organisations had also attended training.

Improved fundraising skills and confidence: 70% (31) requested help with fundraising. We asked them to identify what difference our help had made:

- 20 said that the support helped them to write better funding applications
- 18 felt more confident about writing funding applications without help.
- 21 said that the support had made them more aware of how to access different funding sources.
- 14 respondents had secured funding from new sources.

Comments

- "The team always provide expert advice and are always willing to offer support and to answer any question we may have."
- "Clive was extremely knowledgeable about all the aspects of seeking funds, and advised us so that we obtained 100% of funding."
- "The meeting with Clive provided me with a springboard from which we can make progress."
- "Lincoln is adding to his local knowledge by assimilating information about church plant and projects across Bradford. This will almost certainly allow us to extend our outreach and mission across the city in due course by making better use of church buildings as community assets. Lincoln has made some great introductions to local community groups - most notably in Horton - with whom we're now collaborating with a view to developing long term, sustainable partnerships."

Areas to improve on

- We asked respondents to be a critical friend. Communication was identified as an issue in two cases and this is where we will make improvements.