

Report of the Strategic Director of Health and Wellbeing to the meeting of Keighley Area Committee to be held on 14th December 2017

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Subject: Community Led Support

Summary statement:

The following report outlines the work of the Department of Health and Wellbeing on developing a departmental culture that encompasses Community Led Support. This focusses on social care support being delivered in ways that are determined by people directly delivering services along with local partners and members of the communities they are serving.

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Portfolio: Health and Wellbeing
Cllr. Val Slater

Overview & Scrutiny Area:
Health and Social Care

1. SUMMARY

Community Led Support is based on the following principles:

1. Co-production brings people and organisations together around a shared vision
2. There is a focus on communities and each will be different
3. People can get support and advice when they need it so that crises are prevented
4. The culture becomes based on trust and empowerment
5. People are treated as equals, their strengths and gifts built on
6. Bureaucracy is the absolute minimum it has to be
7. The system is responsive, proportionate and delivers good outcomes

2. BACKGROUND

The Department of Health & Wellbeing is undertaking a Transformational programme of work that includes significant culture change as part of the overall vision of Home First. A number of programmes are underway of which Community Led Support is one of these.

3. OTHER CONSIDERATIONS

- 3.1 An important part of the process is to agree a vision that is co-produced and locally tailored. Overarching, long term, core components of the vision that the Community Led Support programme aims to develop include:
- That local people receive support that is responsive, community based and focused on resilience and keeping them in control of their lives;
 - That communities are actively involved in shaping and delivering local support and develop local solutions to respond to need;
 - That social care/social work practitioners feel supported and trusted, experience increased morale and ability to determine local working practices, develop skills to have asset based conversations with people and are skilled in identifying local solutions and have a positive approach to risk;
 - That voluntary sector partners and other statutory agencies are involved in the delivery of information, advice and support at a local level and deliver support in a joined up, holistic way;
 - That statutory services are of a high quality, are efficient and responsive and 'fit for purpose' in their ability to respond to increased demand on services within restricted budgets.
- 3.2 Work to support these changes will be delivered through a combination of workshops, training, facilitation, mentoring and meetings.
- 3.3 Keighley Central will be the first ward this new approach will be developed in.
- 3.4 There will be an initial event on the 9th January 2018 in the morning at Victoria Hall to bring together elected members, ward officers and wardens, social workers and VCS organisations to understand more about Community Led Support, each other's roles and provide an opportunity to develop networks. In the afternoon there will be a market place event where partners including Voluntary and Community Sector organisations will be able to showcase their organisations.

4. FINANCIAL & RESOURCE APPRAISAL

4.1 None

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

5.1 A Reimagining Days/Community Led Support board has responsibility for overseeing the risk and issue log for this project. We are in the process of transferring the detail of this onto the Cherwell system to enable easier monitoring.

5.2 The project will report to the Departments Transformation Programme Board.

6. LEGAL APPRAISAL

6.1 The Councils Legal Services will provide support for this project as needed on both commercial and social care legal aspects.

7. OTHER IMPLICATIONS

7.1 EQUALITY & DIVERSITY

7.1.1 As part of the process equality impact assessments will be carried out of changes in service provision.

7.2 SUSTAINABILITY IMPLICATIONS

None

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

None

7.4 COMMUNITY SAFETY IMPLICATIONS

None

7.5 HUMAN RIGHTS ACT

7.5.1 The implementation of the Councils' duties under the Care Act 2014 must be discharged in keeping with the positive obligations incumbent of the Council to uphold and safeguard people's human rights in keeping with the European Convention on Human Rights and the statutory principles of the Mental Capacity

Act 2005 Code of Practice.

7.6 TRADE UNION

None

7.7 WARD IMPLICATIONS

This work will make a positive contribution to and enhance the work underway on Dementia Friendly Communities and tackling social isolation in the constituency.

**7.8 AREA COMMITTEE ACTION PLAN IMPLICATIONS
(for reports to Area Committees only)**

This change in approach will contribute to Council wide initiatives such as People Can.

8. NOT FOR PUBLICATION DOCUMENTS

None

9. OPTIONS

9.1 There are no options associated with this report. Its contents are for information and support.

10. RECOMMENDATIONS

10.1 The content of the report should be noted. We would welcome the active involvement of Elected Members in a community leadership role.

11. APPENDICES

None

12. BACKGROUND DOCUMENTS

None