

City of Bradford MDC

www.bradford.gov.uk

Bradford
& District
WHHP



 first 4
contact

a service of carers' resource

First 4 Contact: Winter Warmth Data 3/10/2016 to 06/01/2017

www.first4contact.org



Overview

- The figures here display the number of referrals / contact forms submitted via First 4 Contact and the statements for support indicated. The average number of support selections made per form highlights the need per service user.

Fig 1

First 4 Contact Winter Warmth Service Users	Winter Warmth Support Statements Selected	Average Winter Warmth Need Per User
366	625	1.71

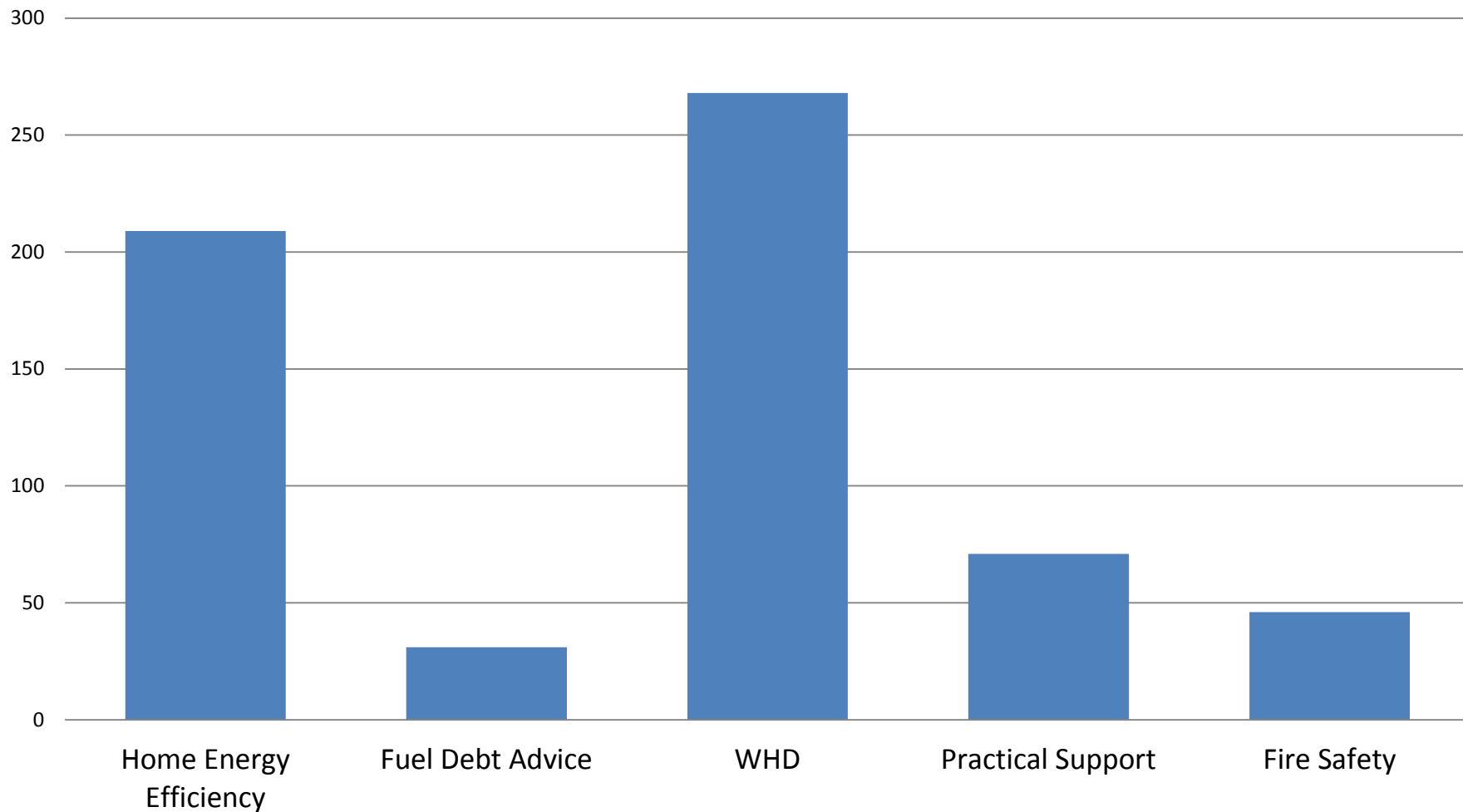
Fig 2

Winter Warmth Support	Provider	Number of Referrals
1 Home Energy Efficiency	FA / GW	209
2 Fuel Debt Advice	FA / CAN	31
3 WHD	FA / GW	268
4 Practical Support	Inn Churches	71
5 Fire Safety	WYF&RS	46
Total		625



Overview Visual Data

Winter Warmth Support Selections



Demography

- Basic statistics surrounding the demography of F4CWW service users are presented here.
- Fig 6 illustrates the total number of people supported through Winter Warmth support services by showing the consequential beneficiaries. By showing the total number of householders living with service users accessing F4CWW support.

Fig 4

Service User Age	
Age	Users
16 - 24	11
25 - 34	41
35 - 44	45
45 - 54	56
55 - 64	58
65 - 74	63
75 - 84	58
85+	13
Unspecified	21
	366

Fig 3

Gender	
Male	122
Female	242
Not specified	2
Total	366

Fig 5

Ethnicity	
White UK	213
White Irish	2
White European / Other	3
Black African	3
Black Caribbean	2
Black Other	0
Indian	6
Pakistani	44
Bangladeshi	4
Chinese	0
Other	6
Not specified	72
Prefer not to say	11
Total	366

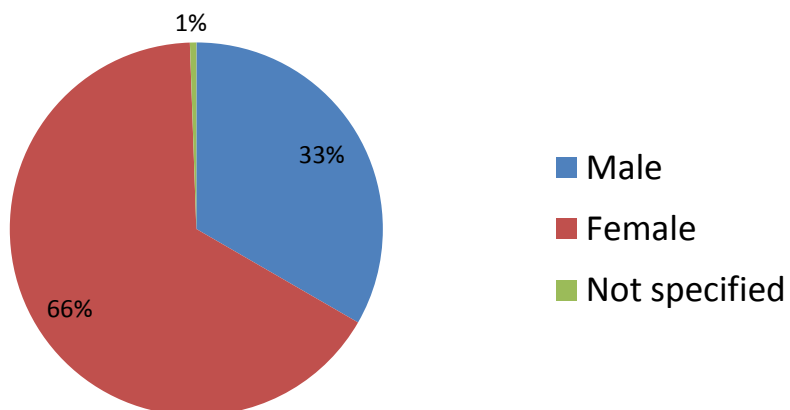
Fig 6

Service User Householders	Children in Household (Selections)	Adults in Household (Selections)	Consequential Beneficiaries from F4CWW
1	52	171	223
2	33	143	352
3	18	36	162
4	10	13	92
5	5	1	30
6	1	2	18
7	0	0	0
8+	0	0	0
Total			877

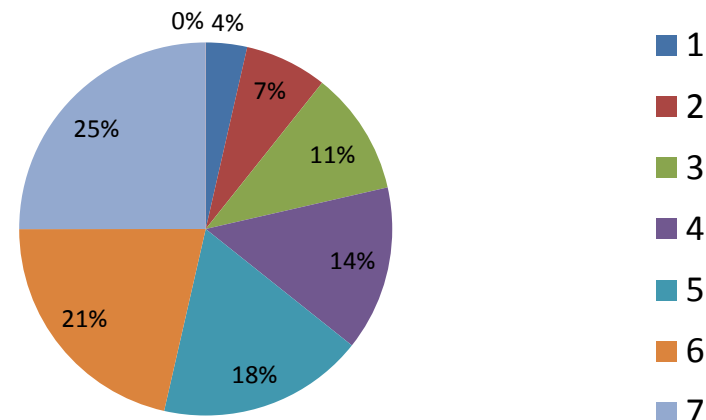
- The householders figure is multiplied by the number of selections indicated from the referrals submitted to determine Children 16 and under and for adults as householders. These householder numbers are also added together to show the total beneficiaries combined. i.e. 2 selections of 3 householders would equate to 6 beneficiaries.

Demography Visual Data

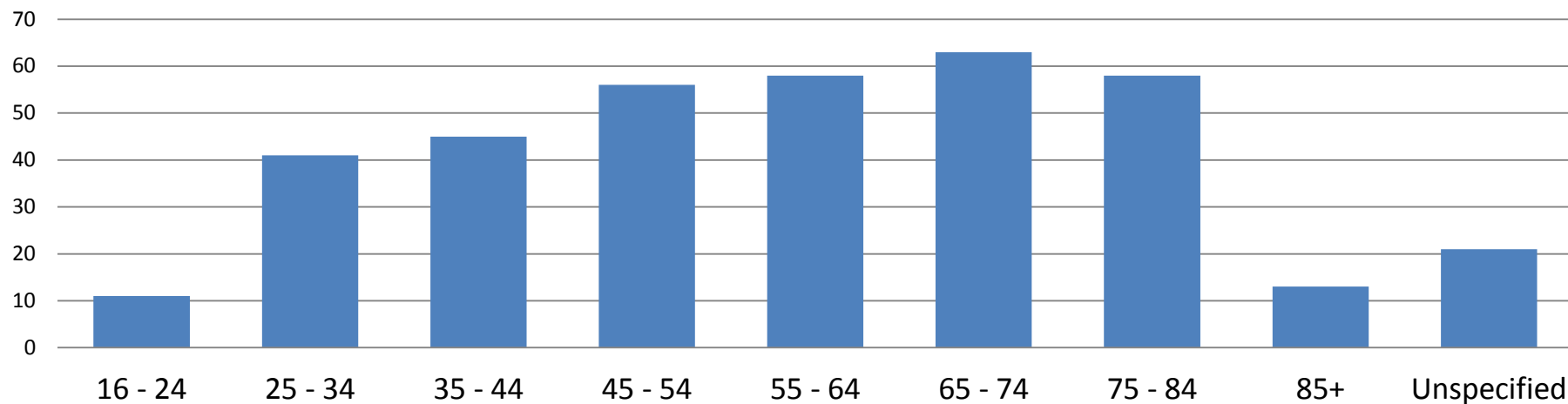
Gender Selections



Household Selections



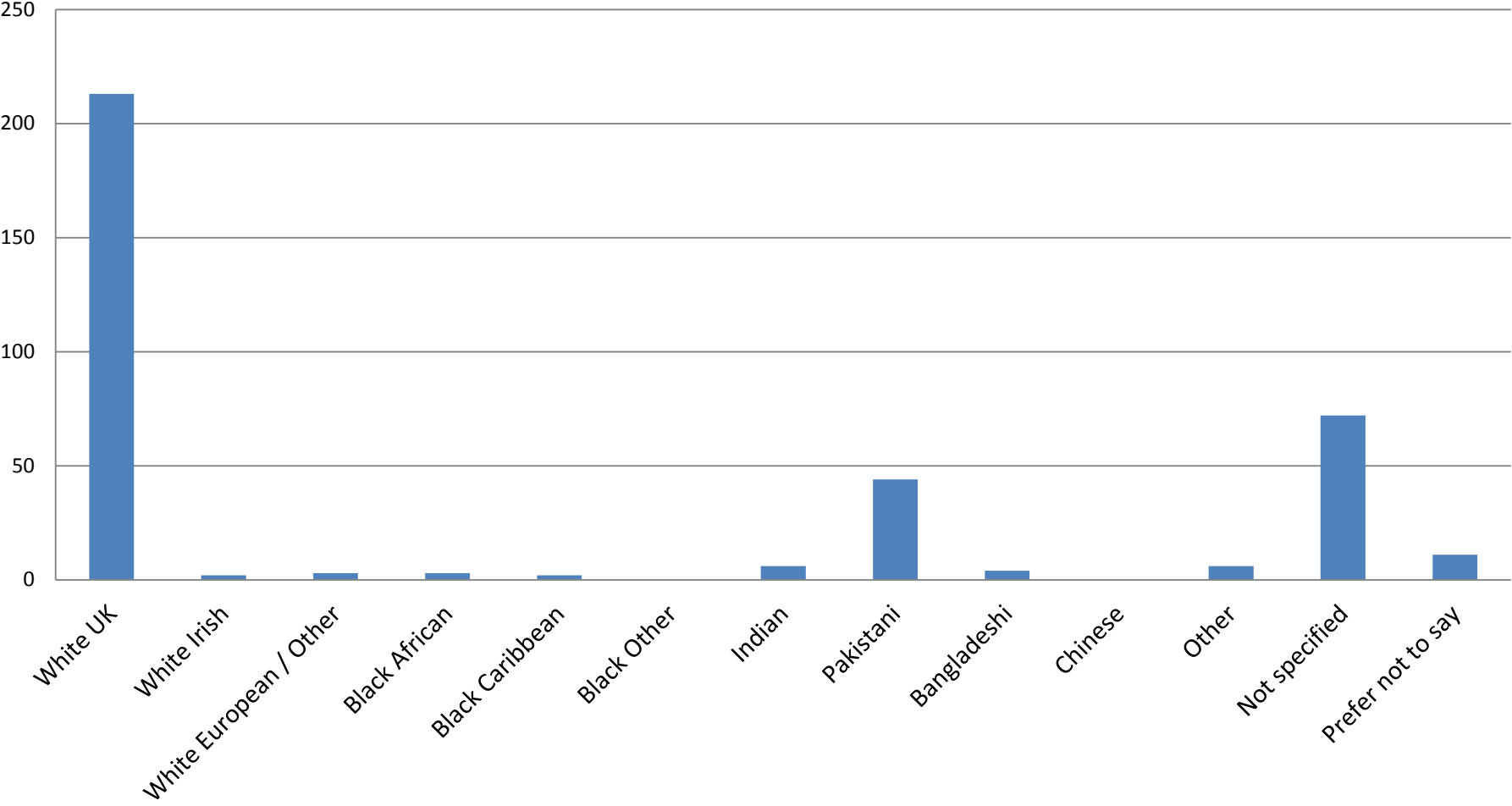
Service User Age





Demography Visual Data

Ethnicity Selections

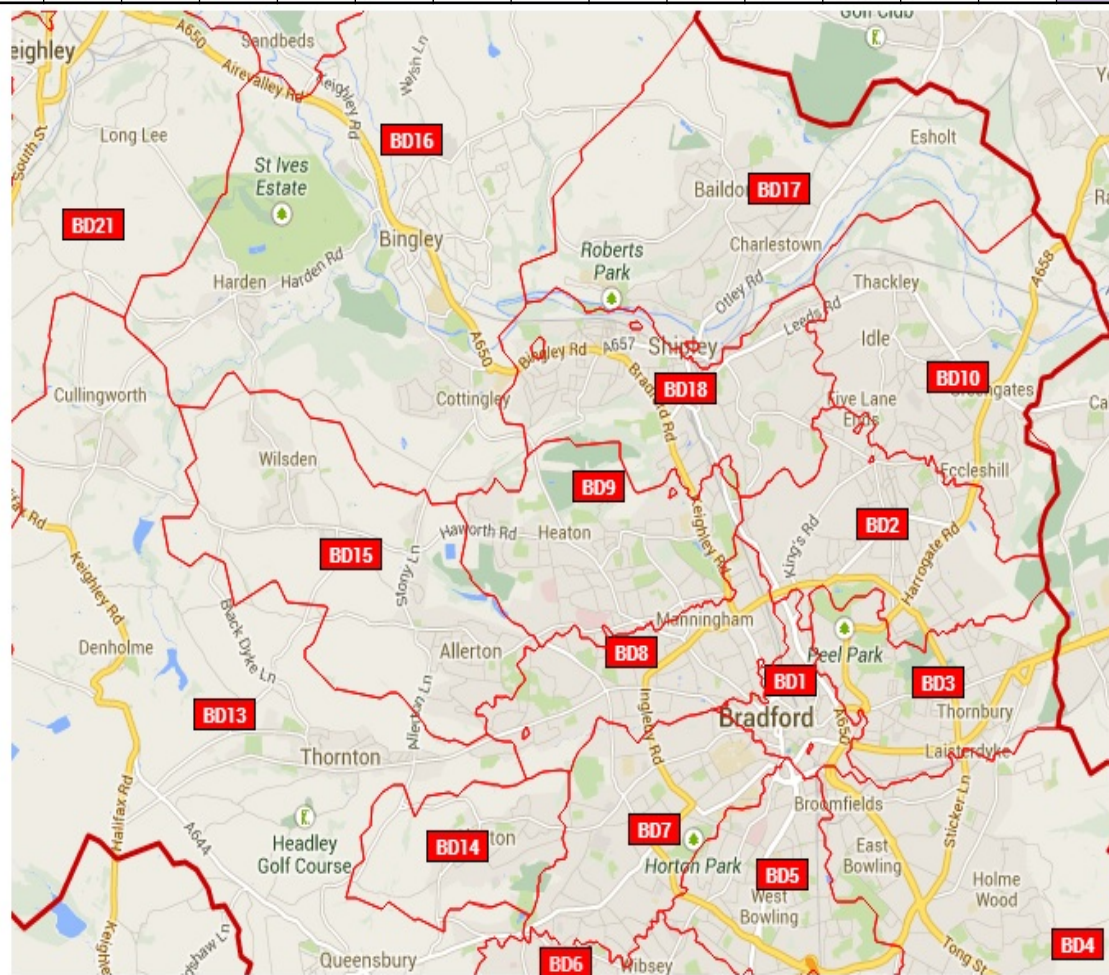
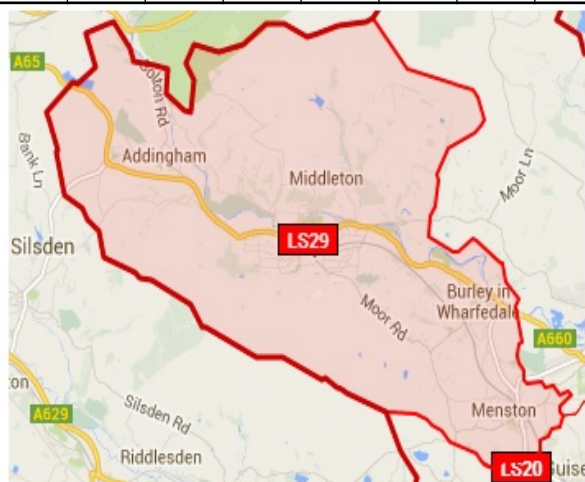


Postcodes

Fig 7

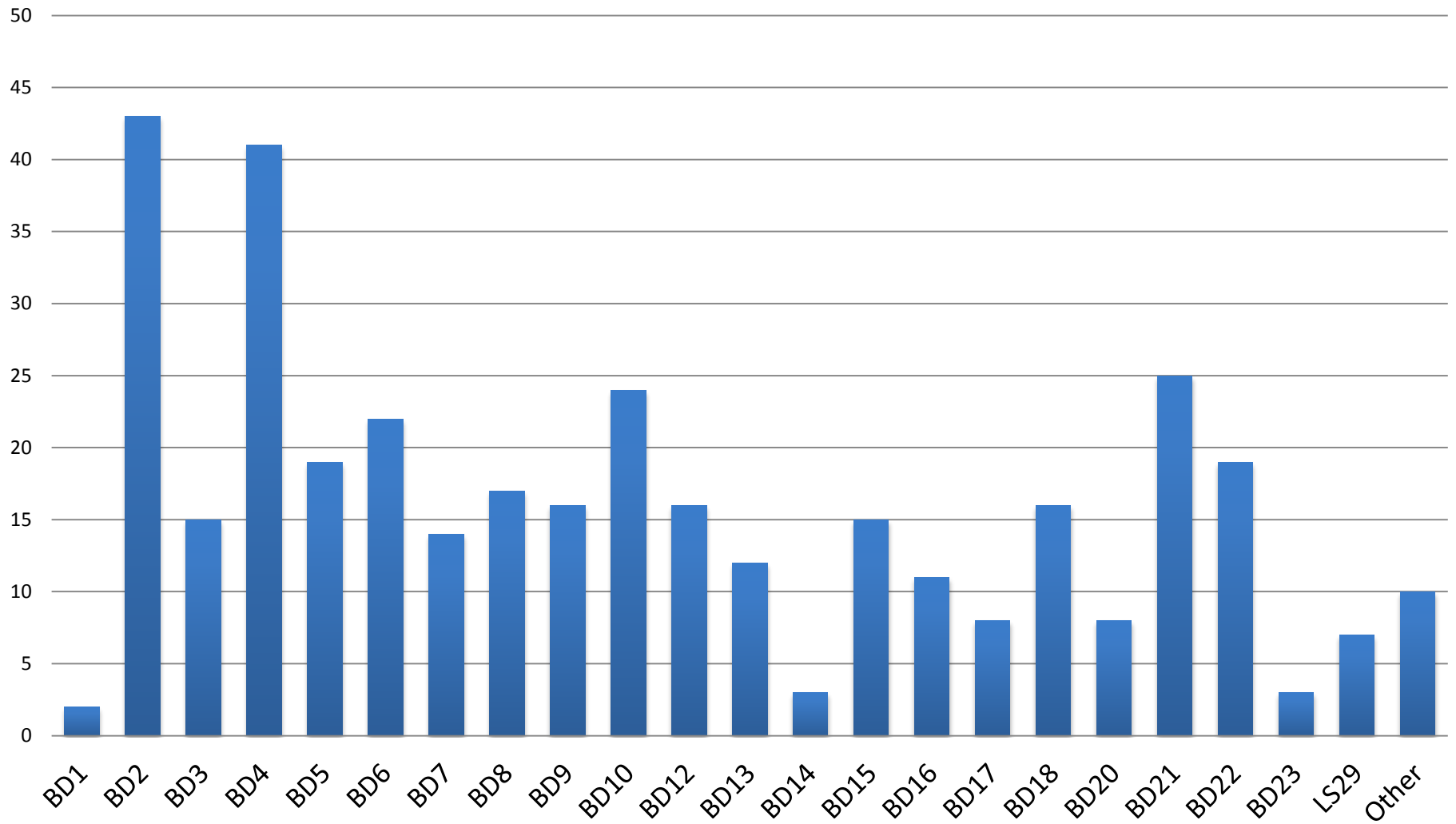
Bradford / Airedale Service User Postcodes

BD1	BD2	BD3	BD4	BD5	BD6	BD7	BD8	BD9	BD10	BD12	BD13	BD14	BD15	BD16	BD17	BD18	BD20	BD21	BD22	BD23	LS29	Other	Total
2	43	15	41	19	22	14	17	16	24	16	12	3	15	11	8	16	8	25	19	3	7	10	366



Postcodes

Postcodes



Eligibility Selections

- Below is the essential criteria required in order to access any of the F4CWW services. Service users can make several selections if more than one eligibility criterion apply.

Fig 8

Eligibility	Selections
Aged over 75	76
Aged over 65 and living alone	53
Aged over 65 and LTC	65
Household income below £16,190	208
Long Term Condition	187
Accommodation in disrepair / not adequately heated	102
Resident has mental health condition	50
Resident has dementia	12
Resident has learning disability	30
Pregnant or children under 5 in household	54
Asylum seeker or refugee	8
In receipt of benefits	201
Total	1046

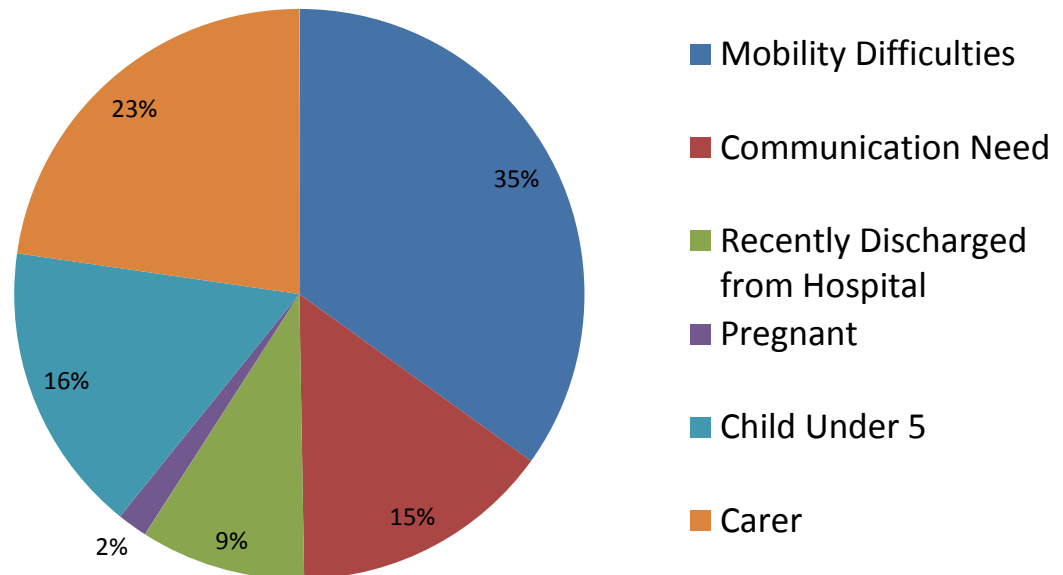
Supporting Selections

- The 'About You' selections include further information towards tailoring the support delivered appropriate to the service users need.
- Further free text information is available specifying the specific issues and needs relating to the selections below.

Fig 9

About You	
Mobility Difficulties	123
Communication Need	52
Recently Discharged from Hospital	33
Pregnant	6
Child Under 5	58
Carer	80
Total	352

About You Selections



Signposting

- The indication of where service users have been signposted to the F4CWW service from are shown below.

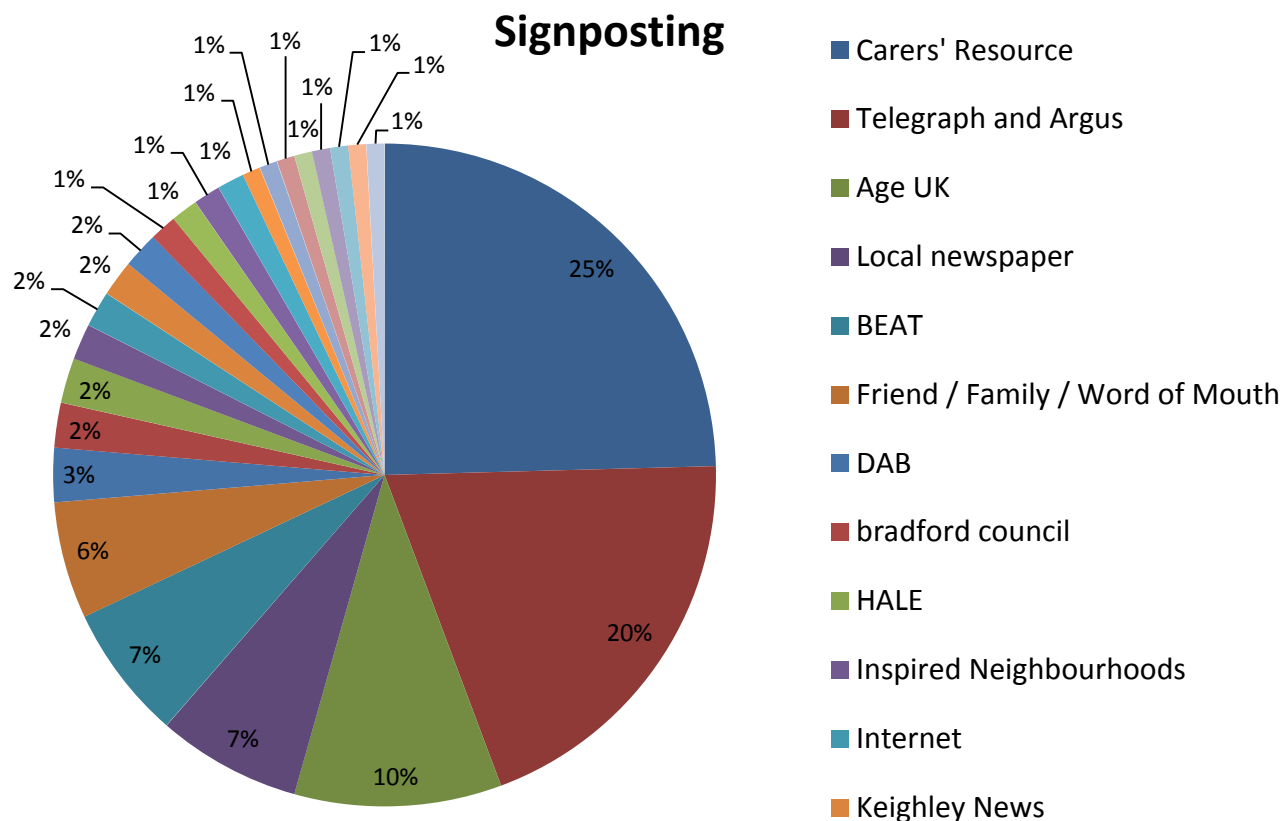
Where Did You Hear About the Service			
Age UK	23	Airedale Hospital via Internal Communication	1
Carers' Resource	56	Bradford Market - leaflet given	1
Telegraph and Argus	45	CAB	1
Local newspaper	16	community matron	1
BEAT	15	Crossley hall children's centre	1
Friend / Family / Word of Mouth	13	e mail	1
DAB	6	Fagley children's Centre	1
Bradford council	5	Family Nurse passed on the number	1
HALE	5	Family Support Worker	1
Inspired Neighbourhoods	4	Flu jab appointment	1
Internet	4	Library	1
Keighley News	4	local meeting for elderly	1
Leaflet picked up	4	Mechanics Institute Denholme	1
Energy company	3	Old Folks Lunch	1
GP surgery	3	Older Peoples Forum	1
housing department	3	Self care event	1
Support Worker	3	Sunrise Radio	1
charity	2	Sure Start	1
Children's Centre and other parent	2	Text - InCommunities	1
Eccleshill Mechanics Institute	2	The Welcome Project	1
Facebook	2	Volunteer centre	1
Family Development Worker	2	WHHP Briefing	1
Girlington Community Centre	2	Wrose Medical Practice	1
Inn Churches	2		
West Yorkshire Fire & Rescue Service	2		
Total	251		

Fig 10

Referral Pathway

- The split between professional referrals and self referral is indicated here.

Fig 11



Referral Pathway

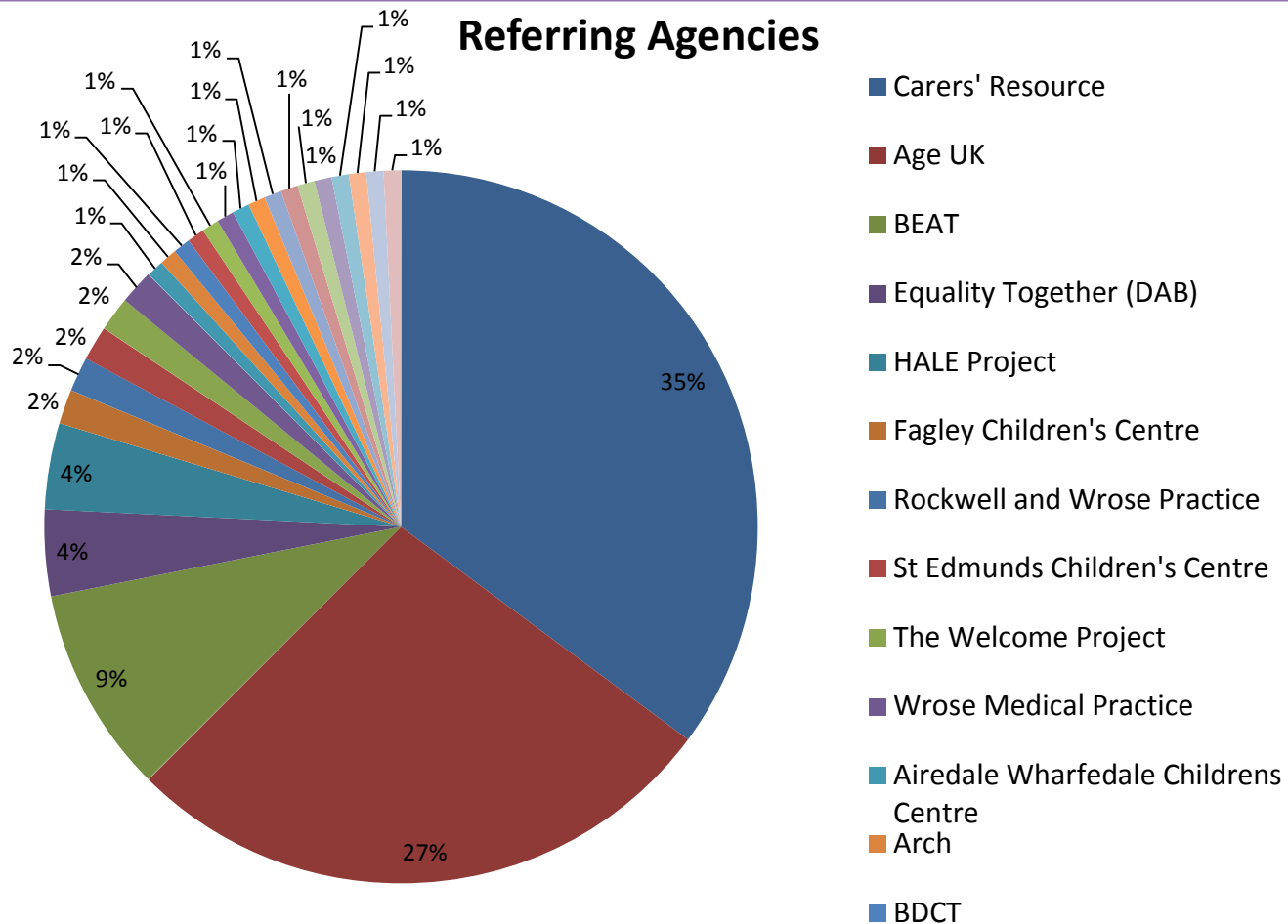
- The organisations of professionals referring into the service are indicated below.

Referring Organisation	
Carers' Resource	45
Age UK	35
BEAT	12
Equality Together (DAB)	5
HALE Project	5
Fagley Children's Centre	2
Rockwell and Wrose Practice	2
St Edmunds Children's Centre	2
The Welcome Project	2
Wrose Medical Practice	2
Airedale Wharfedale Childrens Centre	1
Arch	1
BDCT	1
BFD Council Social Worker	1
bradford council	1
Bradford South Childrens Centre cluster	1
Bradford west children's centre cluster	1
Childrens centre	1
Childrens Social Care	1
Famil Action-Perinatal service	1
FISHER MEDICAL CENTRE	1
Inn Churches	1
Picton Medical Centre	1
Royds Advice Service	1
Tyersal Children's Centre	1
West Bradford CC cluster-Crossley hall	1
Total	128

Fig 12

Referral Pathway

- The organisations of professionals referring into the service are indicated below.



Referral Pathway

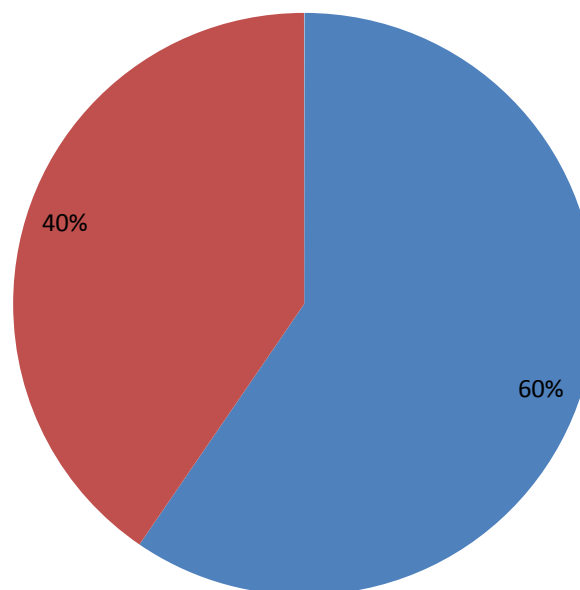
- The distinction between self Referrals and Professional / On behalf of another referrals is shown here.

Fig 13

Referral Pathway

■ Self Referral ■ Professional Referral / On behalf

Referral Pathway	
Self Referral	218
Professional Referral / On behalf	148
Total	366



GP Surgeries

- The registered GP surgeries of service users where this information has been provided is recorded here. **247** references to surgeries have been submitted in total. *Please note surgeries listed are indicative from free text entries*

Fig 14

Surgery Break down from free text entries TBC



Saiuqa Raney: First 4 Contact Co-ordinator
sraney@carersresource.org

David D'Arcy : First 4 Contact Co-ordinator
ddarcy@carersresource.org

Tel: 01274 449 660

www.first4contact.org