

# **Report of the Strategic Director of Environment and Sport to the meeting of Bradford South Area Committee to be held on 22 January 2015.**

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**Subject:**

Street Cleansing

**Summary statement:**

This report provides a further update of Street Cleansing services in Bradford South in 2014.

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**Portfolio:**

**Environment Sustainability and Sport**

**Overview & Scrutiny Area:**

**Environment and Sport**



## **1. SUMMARY**

- 1.1 This report provides a further update of Street Cleansing services in Bradford South in 2014.

## **2. BACKGROUND**

- 2.1 This report provides an update on the operation and performance of the Street Cleansing Service.

### **2.2 New working times for ward based clean teams**

- 2.2.1 Following the Council's 2015/16 budget setting process, further savings are required in the service from 2015 financial year which will mean ward based clean teams will reduce working hours from 39.5 to 37. This will come into effect on 1 April 2015.

### **2.3 Performance**

- 2.3.1 The service conducts regular surveys of each Ward to establish a local snapshot of environmental indicators for performance management purposes. The grading methodology is derived from the former Best Value National Performance Indicator - NI 195 indicator and the sample selection process has been adapted to specifically suit Ward based surveying.

- 2.3.2 In each Ward approximately six to eight priority streets are graded every month. These are areas of high pedestrian footfall, main roads or retail areas. In addition the monitoring officer will select a further seven to nine streets to include in the survey.

- 2.3.3 Grades for litter, detritus, graffiti, fly posting and weeds are awarded as follows:

- A None present
- B+ Almost clear
- B Some present but not below acceptable standard
- B- Part of street falls below an acceptable standard (half-fail)
- C Street falls below acceptable standard
- C- Very poor condition
- D Street is completely affected

- 2.3.4 Appendix 1 shows the performance in terms of measured cleanliness with regards to litter, detritus, graffiti and fly posting from 2011 to 2014.

- 2.3.5 These indicators give an overall picture of the cleanliness of the Ward and serve as early warning signs for specific problems. They can also provide the information needed to move resources in order to target problematic areas.

- 2.3.6 In terms of litter over the area, the results show a slight increase on 2013/14. In terms of wards, Wibsey and Wyke show slight improvements but Great Horton, Royds, Queensbury and Tong have shown a slight deterioration. Officers will continue to monitor this closely for any potential trends. With the exception of Wibsey which has an improving trend year on year the other Wards show increases and decreases of litter fails over the past four years with no emerging trend.

- 2.3.7 Overall detritus shows a slight deterioration across the constituency from 5% to 6%. It has increased in all wards with the exception of Wyke and Queensbury but the numbers are still generally low. Royds, however has deteriorated from 1% to 6% fails which will need to be monitored closely in the future.
- 2.3.8 Graffiti data show an increase from 2% to 10%. However, this increase may not represent a trend and may be a result of one person doing lots of graffiti in a short space of time close to the survey date. This will be closely monitored.
- 2.3.9 There has also been an increase in flyposting in all wards with the exception of Great Horton. This practice appears to be an escalating problem and one which Ward Officers are liaising with Highway enforcement to deal with.

## **2.4 Reports of Street Cleansing Complaints (Appendix 2)**

- 2.4.1 Street cleansing reports to the call centre show a decreasing trend since 2010/11 for the constituency with numbers reducing from 885 in year 2010/11 and 911 in 2011/12 to a projected 690 in 2014/15.
- 2.4.2 Fly tipping reports to the call centre remain relatively unchanged if projected to the end of the financial year from last year's levels and actual numbers of calls are still relatively low.

## **2.5 Challenges and Opportunities**

- 2.5.1 The main challenge going forward is to maintain current levels of cleanliness with reduced resources. There are no plans to change where current resources are deployed at the present time unless members wish to do so.
- 2.5.2 In terms of opportunities management:
- (i) Has continued apprenticeships and work placements to provide additional support for the service, providing young people with NVQ1 and NVQ2 qualifications and the possibility of full time employment.
  - (ii) Has developed a new contract with the Probation Service for offenders to work on specific projects determined by Ward Officers.
  - (iii) Has continued the partnership with Bworks which is a social enterprise that supports long term unemployed people back into work through on the job training. The focus of this work has included snicket clearing and refurbishing litter bins.

## **3. OTHER CONSIDERATIONS**

- 3.1 The service is currently looking at procuring a new software programme to route the mechanical sweeping service with the intention of providing up to date routes based on frequency of clean. It will be the intention to provide a timetable of cleaning on the Council's app so that the public can see when streets will be swept. There is a lot of work to be undertaken on this system but it is hoped to have new routes by summer 2015.

## **4. FINANCIAL & RESOURCE APPRAISAL**

### **4.1 Financial**

The budget for Street Cleansing in Bradford South is provided from within the existing resources of Neighbourhood Service and Customer Services. Further detail will be given in the annual report in July on specific ward budgets.

## **5. RISK MANAGEMENT AND GOVERNANCE ISSUES**

5.1 There are no significant risks arising out of the proposed recommendations in this report.

## **6. LEGAL APPRAISAL**

6.1 There are no specific legal implications.

## **7. OTHER IMPLICATIONS**

### **7.1 EQUALITY & DIVERSITY**

7.1.1 The Street Cleansing Service provides coverage and support for all residents and visitors to Bradford South.

### **7.2 SUSTAINABILITY IMPLICATIONS**

7.2.1 Sustainability considerations are an element in actions taken to address priorities within all ward plans supported by the work of Clean Teams.

### **7.3 GREENHOUSE GAS EMISSIONS IMPACTS**

7.3.1 No significant implications. However in terms of waste collected Street Cleansing teams always separate and recycle materials where it is practicable to do so, thereby diverting waste for landfill.

### **7.4 COMMUNITY SAFETY IMPLICATIONS**

7.4.1 There are no specific community safety implications.

### **7.5 HUMAN RIGHTS ACT**

7.5.1 No direct implications arising from the Human Rights Act.

### **7.6 TRADE UNION**

7.6.1 Management continue to meet regularly with the trade unions with regards the impact of the budget proposals affecting the service and particularly staff.

## **7.7 WARD IMPLICATIONS**

7.7.1 The work of the Clean Teams will help to address issues in all the wards within Bradford South.

## **8. NOT FOR PUBLICATION DOCUMENTS**

8.1 None.

## **9. OPTIONS**

9.1 The Area Committee has the option to redirect the Street Cleansing resources within the Bradford South area.

9.2 As a devolved service the Area Committee has the option to have significant input into shaping the Street Cleansing service particularly when developing the Ward Plans.

## **10. RECOMMENDATION**

10.1 That the committee welcomes the progress of the Street Cleansing Service in Bradford South.

## **11. APPENDICES**

11.1 Appendix 1 – Performance – Litter, Detritus, Graffiti and Fly posting

11.2 Appendix 2 - Street Cleansing and Fly tipping Reports to the Contact Centre

11.3 Appendix 3 – Summary of Street Cleansing resources in Bradford South

## **12. BACKGROUND DOCUMENTS**

12.1 Document 'AE' Street Cleansing – Devolution, Bradford South Area Committee 22 November 2012

12.2 Document 'J' Deployment of Street Cleansing Bradford South, Bradford South Area Committee 27 June 2013

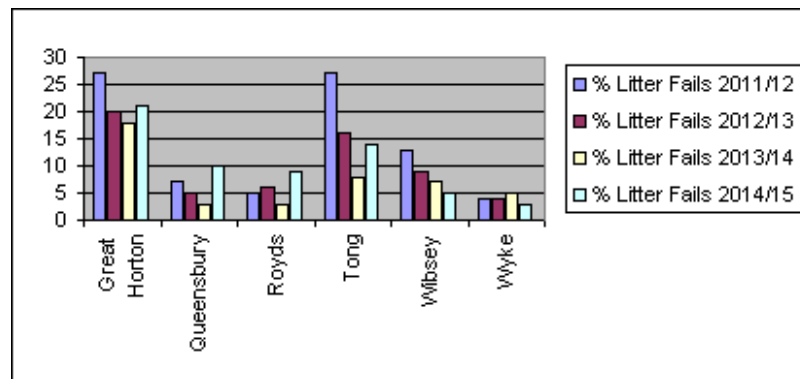
12.2 Document 'U' Street Cleansing – Devolution, Bradford South Area Committee 25 July 2013

12.3 Document 'AL' Street Cleansing – Devolution, Bradford South Area Committee 28 November 2013

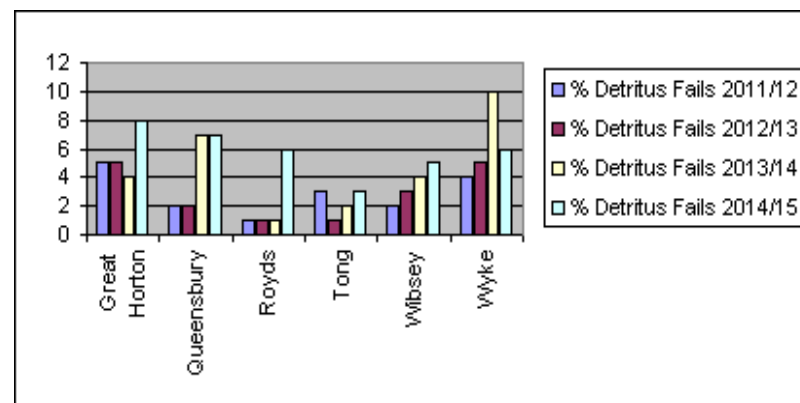
12.4 Document 'I' Street Cleansing – Devolution, Bradford South Area Committee 26 June 2014

PERFORMANCE ON LITTER, DETRITUS, GRAFFITI AND FLY POSTING

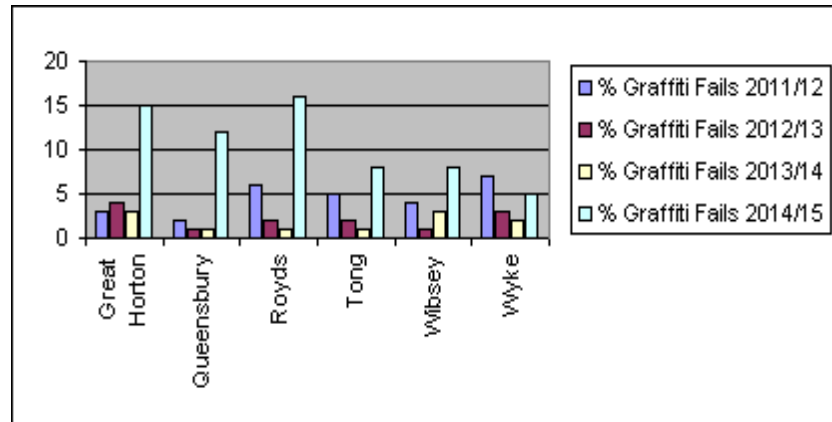
Ward	% Litter Fails 2011/12	% Litter Fails 2012/13	% Litter Fails 2013/14	% Litter Fails 2014/15
Great Horton	27	20	18	21
Queensbury	7	5	3	10
Royds	5	6	3	9
Tong	27	16	8	14
Wibsey	13	9	7	5
Wyke	4	4	5	3
<b>South Area</b>	<b>14</b>	<b>10</b>	<b>7</b>	<b>10</b>



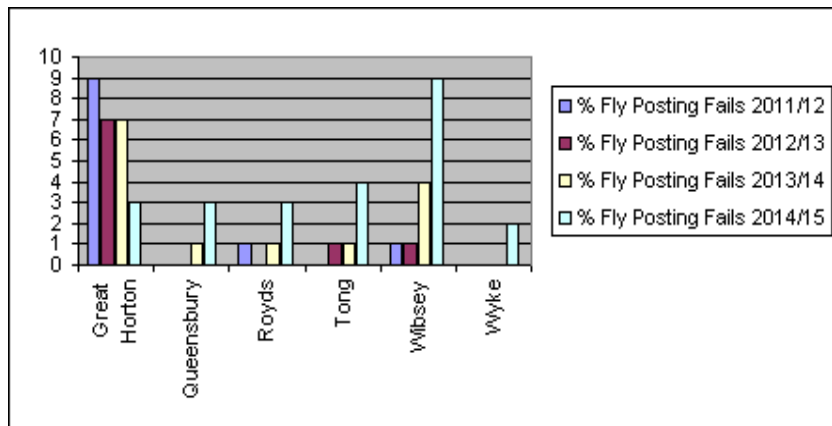
Ward	% Detritus Fails 2011/12	% Detritus Fails 2012/13	% Detritus Fails 2013/14	% Detritus Fails 2014/15
Great Horton	5	5	4	8
Queensbury	2	2	7	7
Royds	1	1	1	6
Tong	3	1	2	3
Wibsey	2	3	4	5
Wyke	4	5	10	6
<b>South Area</b>	<b>3</b>	<b>3</b>	<b>5</b>	<b>6</b>



Ward	% Graffiti Fails 2011/12	% Graffiti Fails 2012/13	% Graffiti Fails 2013/14	% Graffiti Fails 2014/15
Great Horton	3	4	3	15
Queensbury	2	1	1	12
Royds	6	2	1	16
Tong	5	2	1	8
Wibsey	4	1	3	8
Wyke	7	3	2	5
<b>South Area</b>	<b>4</b>	<b>2</b>	<b>2</b>	<b>10</b>



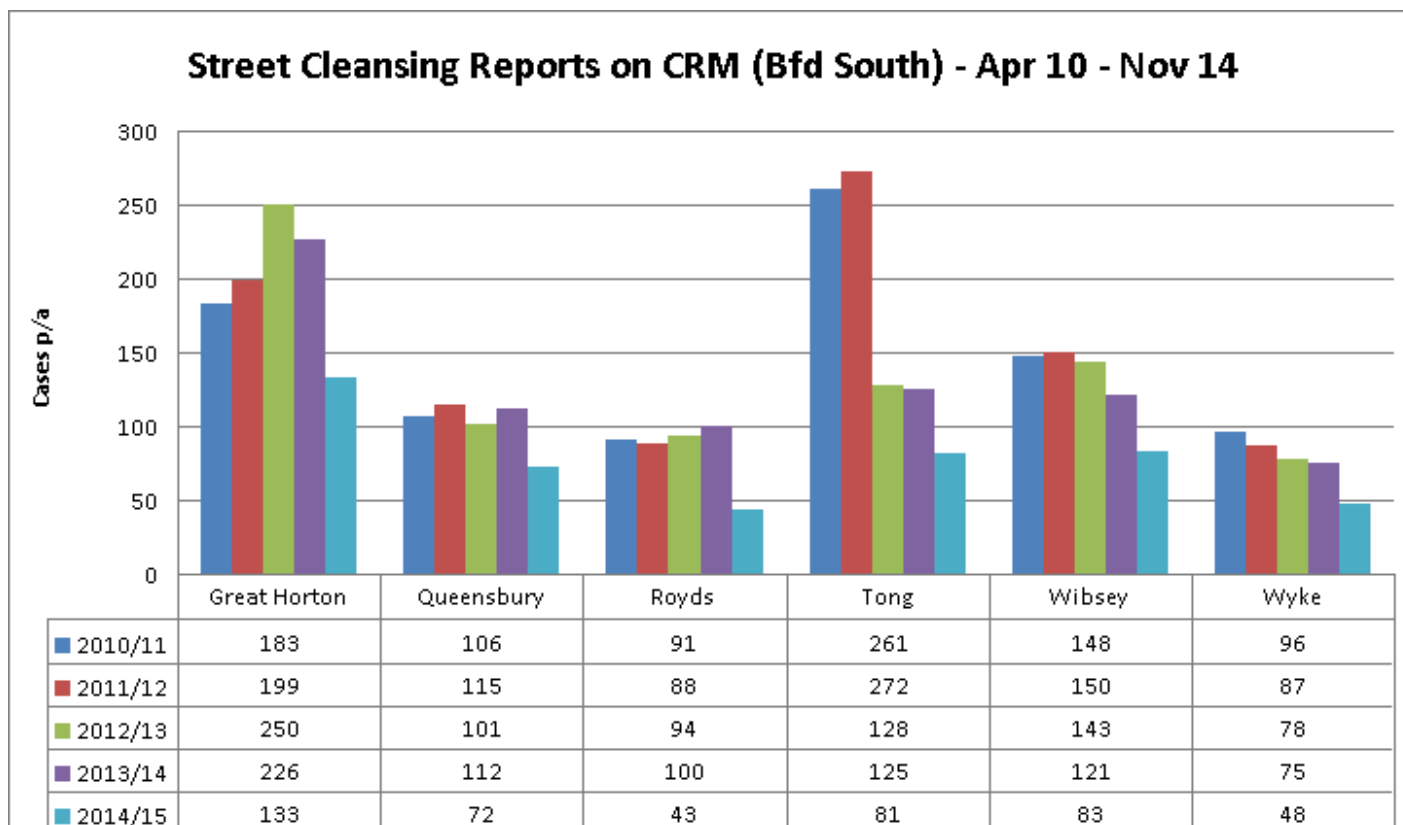
Ward	% Fly Posting Fails 2011/12	% Fly Posting Fails 2012/13	% Fly Posting Fails 2013/14	% Fly Posting Fails 2014/15
Great Horton	9	7	7	3
Queensbury	0	0	1	3
Royds	1	0	1	3
Tong	0	1	1	4
Wibsey	1	1	4	9
Wyke	0	0	0	2
<b>South Area</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>4</b>



REPORTS TO THE CALL CENTRE ON STREET CLEANSING REPORTS AND FLYTIPPING

Street Cleansing Reports on CRM (SOUTH)

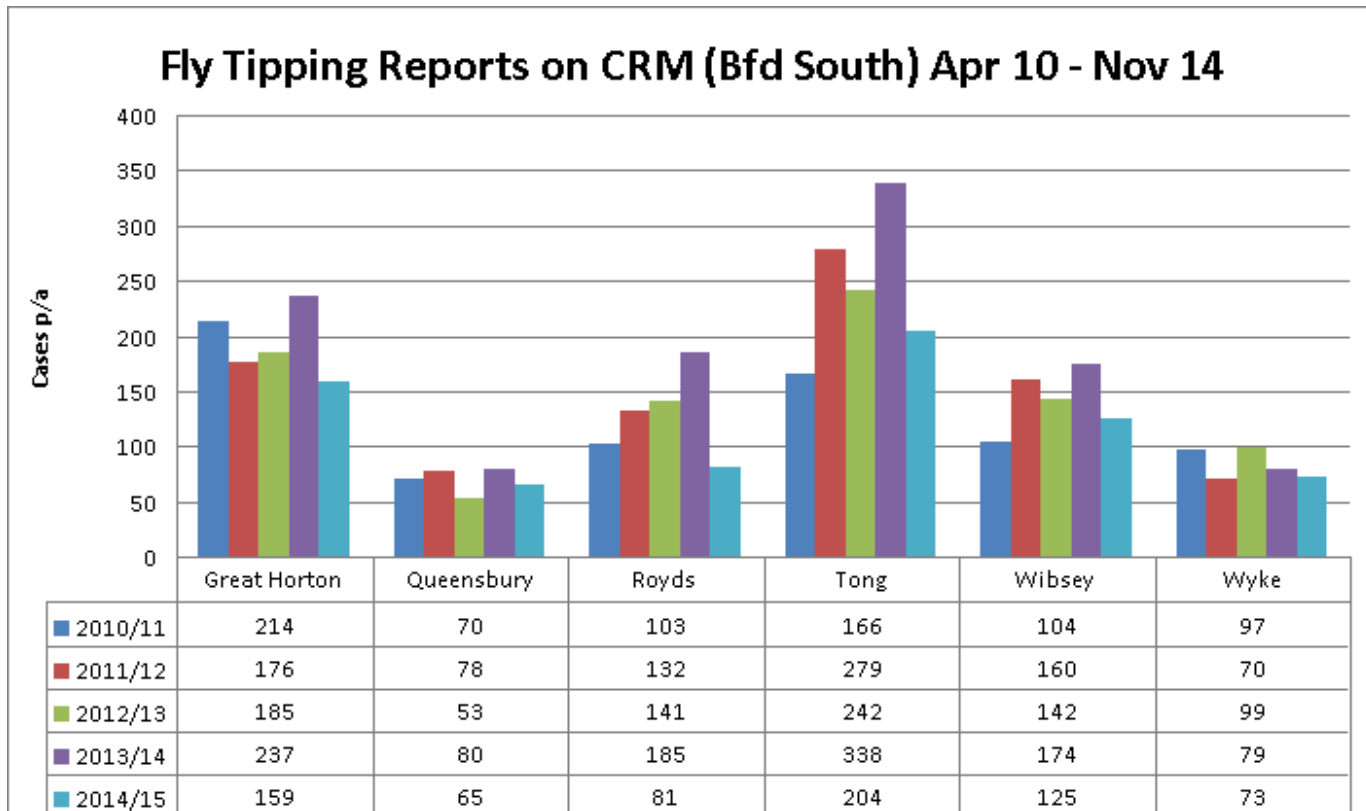
	Great Horton	Queensbury	Royds	Tong	Wibsey	Wyke	Total	
2010/11	183	106	91	261	148	96	885	
2011/12	199	115	88	272	150	87	911	
2012/13	250	101	94	128	143	78	794	
2013/14	226	112	100	125	121	75	759	
2014/15	133	72	43	81	83	48	460	Apr-Nov only (690 projection for full year)





**Fly Tipping Reports on CRM (SOUTH)**

	Great Horton	Queensbury	Royds	Tong	Wibsey	Wyke	Total	
2010/11	214	70	103	166	104	97	754	
2011/12	176	78	132	279	160	70	895	
2012/13	185	53	141	242	142	99	862	
2013/14	237	80	185	338	174	79	1093	
2014/15	159	65	81	204	125	73	707	Apr-Nov only (1060 projection for full year)



### **Appendix 3: Summary of Bradford South street cleansing resources**

#### **ROYDS/WIBSEY: Staff and positions**

Driver Co-ordinator: Full time  
Operative: Full time  
Operative: Full time  
Apprentice: Four days per week

Working hours 7.15 am to 15.45 pm Mon to Thurs, 7.15 am to 15.15pm on Fridays. 39.5 hours per week.

#### **WYKE: Staff and positions**

Driver Co-ordinator: Full time  
Operative: Full time  
Operative: Full time

Working hours 7.15 am to 15.45 pm Mon to Thurs, 7.15 am to 15.15pm on Fridays. 39.5 hours per week.

#### **GREAT HORTON/ QUEENSBURY: Staff positions**

Driver Co-ordinator: Full time  
Operative: Full time  
Operative: Full time  
Agency: Full time working.

Working hours 7.15 am to 15.45 pm Mon to Thurs, 7.15 am to 15.15pm on Fridays. 39.5 hours per week.

#### **TONG: Staff positions**

Driver Co-ordinator: Full time  
Operative: Full time  
Operative/ Spare Driver: Full time  
Operative: Full time  
Operative: Full time

Some staff from this team split working between Queensbury & Tong ward.

Working hours 7.15 am to 15.45 pm Mon to Thurs, 7.15 am to 15.15pm on Fridays. 39.5 hours per week.

## **Coordination of Clean Teams work**

The duties that the clean team carries out are co-ordinated on a daily basis by the driver co-ordinator. The Coordinator's duties include litter picking, clearing of dog fouling, fly tipping, dyking, small scale ground works, emptying of litter bins, sweeping of small road traffic islands.

The Co-ordinator will prioritise work on a day to day basis. The department's priorities are main roads which all teams are expected to keep up to. On top of the above, all teams will have to carry out customer requests on a daily basis and emergencies such as dead animals or spillages. All teams liaise with the Council Warden service on a day to day basis. The team also looks out for such things as over hanging trees, missing grate covers, graffiti which they will pass to the Street Cleansing Manager to deal with.

### **Mechanical Sweepers: Staff positions**

Senior Mechanical Sweeper Driver:  
Mechanical Sweeper Driver x2:

Working hours: Mon to Fri - 6.00am – 15.00pm, Sat to Sun - 6.00am – 12.00pm

Bradford South has three dedicated mechanical machines and three drivers. The mechanical's main duties are to sweep detritus both in the channels and on the foot paths also around the small traffic Islands and the chevrons that lead up to them. On occasions they sweep litter to help out the clean team in a given area. They also attend to customer requests on a daily basis. In addition to the three designated sweepers there is a large mechanical sweeper that sweeps the main road channels across the district, this works on a map routing system.

### **Mechanical Sweeping work patterns.**

After City Centre, all South's machines that are available that day will sweep in the areas as follows.

Monday: Tong Ward  
Tuesday: Great Horton Ward  
Wednesday: Royds Ward  
Thursday: Wibsey Ward  
Friday: Wyke or Queensbury depending on need

The senior driver liaises with the clean team co-ordinators in any given area and will work together to prioritise the sweeping and will sweep only where they feel is necessary, unless otherwise directed by their senior driver. They will also attend to any emergencies i.e. broken glass and spillages and appropriate customer requests.