

## Appendix 5b Comments from the revised questionnaire

Any other comments please write them in this box

I am happy with the support I get from both care companies but I do feel that I could do with two cares of a bed time

I strongly agree that everything should stay the same in this part of the country.

Have not got a clue

I had some savings from my own pension which i thought i could use if i needed anything apart from the things i am intitled to where i stay at woodside court as it is ive been bullied into paying full amounts for single nurse help at less then 10 hours a week am paying full for all the care i dont even receive now i am pennyles and only have a pension. paying any of these bills that i am not suppoed to pay so you say. thank you

My father is entitled to 45 mins x1 plus 3x20 mins now that 2 come he gets 20 mins x 1 plus 3x10 mins so it should not make any difference . Each council works independently and have different prorties weather councils where there is more affulcence the elderly can afford private care. In my father' case and 92 years of age his money is spent trying to keep him at home for the remainder of his life it is cheaper for the council this way.

I think the standard policy is not as fair as the standard alternative which is easier to understand and better way to calculate the contribution

Will be at your meeting on the 19th July

The document is to hard to understand

Before the council didnt charge. Now the charges service use's 120 a month and say is it 20,000 user's council sets 40,000 in their pocket why? service's users need cloths food if you take money off disabled people it wrong

Standard policy leaves very little money for holidays clothing and person care equipment transport sports and gifts

the service given is very good. My husband does not appreciate all of it - as I am 'on duty' 24/7 & to have help is great for me. Thank you.

My daughter attends a day care centre 5 days a week - that is all the respite as her parentsreceive & we dont want any-more. My daughter has a very limited income and while we understand the financial problems the council has - our finances are stretched to the limit now. My daughter has had cuts to her benefits by this awful government - we cannot afford to pay any-more than we pay now. Outgoing's I filled in in th eform last year about my daughters living costs have gone up - but her finances have not. My daughter can-not read or write I have filled the form in for her as her legal appointee.

Whether you live in supported living accomodation or not everyone should be treated the same, and pay why should the people that have their own homes be penalised - AGAIN!!

The changes in your policy affecting my services which make my life uncomfortable and i am not happy. I do not receive state pension i am on limited income

Sorry but i do not understand still all these different charges. Happy the way things are still confused

X was supported with this form but found it hard to understand the changes. An wasy reas version would be a good idea.

Provide a good service enabing service users to live has independantley has possible. If you look at the cost of full time care i think the charge of the council services is very reasonable.

I am fortunate to be able to pay for my needs. What littel help i did have from the council was not needed at the time it was avaiable to me. I do not feel i am qualifield to answer these questions i feel if people can afford a payment they should pay toward cost.

I think the amount fo payment which is paid is far to much.I dont have any savings and never will have, because of the payment i have to pay. I never used to pay but now i have to. Some time the carers dont come of if i have to some where to go i still have to pay the same it all wrong.

As a disabled pensioner i do believe we should pay something towards our care and not rely on our government. But take into account i di not choose to be disabled and i think the goverment should do more.

how can i compare your council's policy with the rest of the council's if i dont know what it is? The problem with charging any system is that during change problems which effect the person needing the care usually arise. Obviously changes take time but in my experieince far to much time and its the people reuring the care who alway suffer no matter what assurances are made. having gone through the change from disability pension to PIP the emontional and stress caused was immense even though eventually imaintained the axact same status. others whom i know were given 3 week to sort out financing. it hard enough now with out changing the format. Beourocracy and red tape civil servant paper work computer files and re-assessingeach persons financies will cause chaos. Been there worn t-shirt had to go on extra medication as well as excema running riot.

It is very kind of your to exclude DLA and mobility however there is no mention of the £20.25 per week of fuel. there is no mention of extra heating bills etra washing bills ect. Extra clothing for soled cloths special dietes ECT. 3 examples does not fit all. Does the carer have to pay all these extras. It must be nice to finish your 37 hours work giong home knowing you have ripped some vunealbe perosn off by £30 or £40 er week. Try being a carer this a 24/7 job. My wife has severe back problems for continuously lifting my son for 45 years. By the way how much is the cost of the extra letters which are as clear as mud costing the tax payers. no doubt the letters will go in the bin.

Why the big change most people do not have the means coming into there house.

Why should old people have to pay when we have paid all or working life's. I dont have a carer so i need my scooter to do my shopping and other jobs i was told i could have a get out by my doctor. I will get a doctors note if required.

This is not an easy read format is not explicit enough.

This is not an easy read document not explicit enough

I feel i am penalised because i receive a teacher pension.

I have no complaints

Given that my mother is 101 next week and i have no end of bother with the carers re short visits never knowing when they are turning up ect. Life is to short to fill in this form.

I can not understand why the council think it is acceptable to charge a whopping 33% of my sons DLA care this is currently used to met his needs and to buy stuff for his autism. It is apparent you are using this income towards his needs and like every other goverment department it should be totally disregarded!! his is currenty no means of income therefore you are penalising hard working parentsyet again. This is disgraceful and the council should be ashamed this needs to be challanged legally.

The goverment should pay. I think disabled people pay enough now without charging more and more because once it start it will go up every year Why are disabled people who have enough in there lives to put up with. carers and old aged pensioners be penalised all the time. They seen to be at the bottom of the pecking order. My daughter has never walked since the day she was born and never will. If there was a possibility she ever would you could keep you money as that is all i have ever wanted.

I feel like we should not be charged for my son i am struggling to make ends meet.

I have 1 disabled arm and broke my other in a fall I am profoundly deaf and unalbe to use the phone to call anyone. I can not have an op as i will not survive or end up a cabbge. I try hard and still find i am unable to do things myself. This last fevs months i have had to have personal help and cant afford to pay any more toward help.

I dont totaly understand the figures you have made avaiable. All i can say is that at the present my mother has a comfortable but modest existance on the money she manages to save and receives from socila services. I have to save some of her income to pay for respite which you have reduced on your finances form 8 weeks 3 years ago to 4 week per year., which i had to fight for this year. she does not walk very well and thus requires the restpite which we manage at the moment. A reduction in the amount she receives at the moment would reduce the

standard of living she has paid her dues for during her working life from the age of 15 years to 60 years of age all in this country.

The service received by a third party (contracted out) was adequate.

Q2. I am retired but this still costs me money! Q3. It is all complicated & difficult for me to understand when written in local authority jargon! Q4. What will be will always be:- 'Wha'eva' Those whom can not afford it should not pay anything

People are already @ suicide position due to cuts in services and benefits, any further increase of contributions charges for services is more dangerous, please don't target disabled people for claw back DLA benefits find another route - At present climate disabled people are feeling no life and its means.

Not living in a purported liveing acomandation. 2) not fair because some of my benefits have been cut

As a 90 year old with memory problems how am i supposed to make any comment

I am 92 years old am I supposed to understand this.

My dad would be happy to contribute what ever is deemed fair.

Q1. No leave things as they are

Get very little help from the Council & the Social Services It's been 6 weeks I requesting Social inclusion but yet to hear anything.

This makes no sense at all my dad's 87. He only receives Disability Allowance.

non dependent part of rent should be part of the expenses has it has to be paid for by disabled if they are over 18 and it is not in their name on the housing benefit claim

both methods are qually confusing

none

If there is going to be further changes then the costs should not go up for those that are on pension credit and elderly

i am the daughter of Mrs X, aged 95 and have tried to make sense of this in order that I respond usefully. I read the examples, more than once and would suggest this was not a good way to promote understanding

virtually same scenarios only worded differently. your examples (unless i am being rather slow and dim) are not 'like for like'. Confusing! How can you justify, what appears to be double the existing payments? Bradford Council are a disgrace to their cause, you are bleeding some dry and allowing far too many (for various reasons) off free. If property is involved then national guidelines go out of the window - you are a law unto yourselves!

I go to day centre 2 days a week, they allow me £75 per week which goes to the day centre not to me. I was assessed 6 weeks ago by someone in Bingley. This is all I am allowed they said they will get in touch in 12 months time. Mrs X

cost to the user have to remain reasonable - NO MASSIVE INCREASES

I don't understand the systems you are using or proposed to use but that I understand is that the Authority.Government is squeezing the most vulnerable people and claw back as much as possible from their DLA Benefits - the strain is put so people would commit suicide and Gov / would save all the money - in the current situation people are feeling worthless to live and life's purpose - Gov should find different area and route to get money to their needs and not from disabled people. GB is moving towards third world country status. GREAT BRITAIN - ????

NO FURTHER COMMENT

Some areas have bigger wages than others like London. South England people don't mind paying if they get the time they should have as having to travel from one to another not having to rush because of traffic in some areas

Would like the service to remain the same.

Difficult to say as your examples make no sense anyway

It is difficult to comment when you do not know what other councils charge.

The policy does not take into account individual needs.

I don't know either your policy or that of the rest of the country so cannot answer. have insufficient knowledge to answer your questions

Under the new proposals if implemented service users on supported living will have no money left for recreation which isn't a luxury it is essential for the well being of the person. These people

are unable to indulge in free entertainment such as reading a book following a television programme or going for a walk without paid support. many will be depressed and others will exhibit such server behaviour problems they will end up needing double the staff support they have now at what cost?

I agree that 2 carers should be charged for but no one gets a refund when carers do not turn up this should be a general rule of the thumb now as it has happened numerous times at my parents and my father has had to give medication to my mum.

The examples given are still not very clear to understand so it didn't seem right to fill in this questionnaire. Still feeling a little baffled but I hope it helps I've answered the best I can with what I understood.

People not vetted who coming in the home. Not trained staff expected top money when no qualification. Bradford council upped the charges already.

Will not be able to pay for the services

Carer who take their own child to centre's morning and afternoon should be paid extra for fuel cost council saving 5 to 7 thousand pounds a year for mini bus.

I have help (1 helper) for 30 mins each day at breakfast time as I cannot stand for long periods. I am very grateful for this help and believe I am already paying for this service via Bradford Council. I have complete trust in them to do the right thing and will continue to pay whatever they ask.

I think the standard policy could be too expensive for service users, even though there are safeguards in place, I still don't feel reassured, any increases in contributions and paperwork etc can cause anxiety, my mental health could be affected and I think any change could also adversely affect other users.

This is not an easy read format.

Q2 - No idea - Am intelligent person but examples made no sense to me Q3 - Never had the current policy explained so no idea and still do not understand the new one. Specific personal examples would have been better but assume you did not want to do this. Please get on with this now - these letters are distressing please either tell me what I am to pay for definite as you are scaring me - or cancel it all off and stick with what we have now just make your minds up. If someone is able to pay for their care they should do. I do not think it is fair disabled people who live at home with parents and only get support for 4 days a week no rest bite or anything else should be charged the same as others who need two supports or a lot more hours. The system seems unfair at times.

Thank you for your statements for money I do not understand I'm just a poor pensioner not a private investor. Thank you for sending people here I do not ever remember asking you to come here. I have the data you did and what I said I will pay per hour? or half hour I get The social services ask for help when I left hospital my operation was on 20th April for 11 days when I cannot I still have some people she asked for shopping for my diabetes which is ignored my people who come here and disgusted with them also they are writing a book. Dignicare my ----. When I say you threaten me with will you get same treatment again, if I go some where else.

Dear Sir or Madam, I don't remember what I put on the form I did before. But I don't understand these things very much? There are very rich people - middle class poor & poorer? What can I say for those who can afford they should pay? My uncle had a stroke he get some help he needs 24/7 care. And even though he gets that I think he could do with a lot more to help him properly. I even help him as often as I can. So I don't want you to make your decision on what I say? I could be saying something that I know nothing about I also would not want to do the wrong thing sorry if I let you down.

I do not have 2 workers at present. However I think it is very unfair if people need 2 workers that they should be charged more. A person may have two workers because they are disabled or have mental health issues - I think to charge more for 2 workers would discriminate against those people.

Hi, I would like to comment of ---- pay ---- benefits the ---- ---- 2 ----. Support ---- ---- pay ----. Support is ----- 2 ----- too ----- pay from my benefit. I only receive £900 per month I barely survive and I cannot afford to pay for my (support)

I think it is fair to charge people who can afford it. However, benefits are not a lot of money and disabled people would much rather not have to have care but it is needed and should not cost a fortune!

I do not want to pay because why should I have to pay.

The examples are too complicated and none apply to my husband. Cuts are always targeted at the most vulnerable.

It is fine to charge for services as long as everyone is treated the same and people have enough money after charging to be able to afford some kind of quality of life and be able to afford the rest of their bills

I have and need 3 carers 3 times a day. Don't like two carers in flat at once. Don't know what one is up to

I consider the current contributions policy to be fair

If a person needs care and can't afford to pay they should not be charged. If the workers are needed then two should be paid for

I have one carer 3 times a day for 15 minutes each time. I do not have two carers at any time.

I do not need a double up and also my carers do not always use their 15 minutes but are here for about 10 minutes as everything is ready for them. The only time is in the morning when more time is spent as she has to help me get dressed. I really think I am charged a little too much @ 172.56 for what they do.

I am 77 in September, at the moment my savings are 15,944 I can continue my duties for the present. I require water bill & council tax, this comes to well over £1,000 a year. I have gas, electric and gas and safe & sound, safe & secure telephone, you gradually taking it all off me. I envisage it will all be gone in about 5 years, maybe a bit longer but no more, who pays the bills then. I won't have it, I require and answer to this.

I am 35 in November this year, currently I have one care worker visit me twice a week for 2 hours a visit as my care plan states I got for hours of care a week which is all I need at present. I am very happy to continue to pay my service contribution that you assist with you give me it is most viable

everyone should contribute a little, instead of penalising those people who have worked hard and been careful with their money. As opposed to people who have been careless and squandered their money

those that have plenty of money pay for care

It's not fair that people with severe disabilities should be charged for two people to help with care when it's not their fault that one person can't manage. If they have worked all their lives and managed to pay off their mortgage, worked for a good pension then they are penalised while other people take liberties with the service.

The system should stay as it is

The people we support have learning disabilities and can not fully understand the questions asked

The people we support have been asked the questions by staff, but do not fully understand the questions asked

My mother has 6 hours time out visit per week. She likes the lady very much and wouldn't like another person visiting. So under our circumstances two carers would certainly be overkill and mum would not be happy

Examples provided are not given for those in receipt of PIP. A weekly living cost can not be generalised expectation for each individual. A disgustingly phrased questionnaire for an appointee of 81 years to receive already been dictated to with current amount, contributed to and been told what my son should receive.

As I take care of my family, I do not claim any allowances. I do agree that if a person can and have the finance to pay they should pay a higher contribution if the care they receive is good. The policy should be the same, why are they not, please tell me why. Do I have to pay for my care. I do not because I have had a brain injury. Thank you if you can help

The service used has learning disabilities and this is hard for him to think about, please don't send more information about this to him

I strongly disagree with the proposal of charging the actual cost of double up (x 2 workers) for 2 workers instead of 1 worker. Disabilities of people isn't their fault i.e. in wheelchairs where hoists are used which is why 2x workers are needed, but it is not their fault so shouldn't be charged for this. Somebody could have a higher disability but only needs 1 x worker so therefore would only be charged for 1. No logic at all.

Firstly thank you for the clear and concise explanation regarding the contribution policy. It is therefore now clear what has to happen, charges should be fair across the board

- Still confused by the examples - Are these examples correct? i.e. the contributor under the proposed policy includes Disability Living Allowance at the Middle Rate Care whilst for examples 1, 3 and 4 the contribution under the current policy, includes high rate care i.e. the proposed policy examples understate the assessed contributions.

Carers employed by care service providers work long hours on a minimum salary. Owners of service providing companies see to all extract millions each from their business. This can not be right. The council should select service providers who do not operate like this client doesn't have capacity to complete

My mother only gets one carer at a time, they help to support me in looking after my mother of 86 yrs with Vascular Dementia plus Alzheimers. I would have thought it was obvious that if people have substantial savings etc then they should pay for their care. Unfortunately my mother does not fall into this category. I recall the government suggested this in the budget, but of course Labour criticized it!! Funny that don't you think!!

Users should not be charged for services they are in need of these services. If they weren't then they would not be accessing such services. - people with disabilities and their carers are already stressed and find it difficult to cope with life or the disability they have and this is just a burden on them. - if they can not pay, they will be stressed out more and you should be helping reduce stress rather than causing it. - I strongly disagree with charging users and carers for any of the services that are available. These people did not choose to be disabled!

I strongly disagree with the payments you charge for going out my daughter hardly goes out she doesn't go to no Day Centres and she only may go out twice a week or sometimes not at all. She doesn't always use the services our daughter is very difficult so why pay for the services you are fiddling the disabled I have even told the social worker about this it is a waste of money. She doesn't even go out six hours. maybe two or three hours. I think it is a rip off how come it took you so long to tell us about charges since April 2015 why has it taken so long by telling us my daughter gets her money from the Government and you take it for services I don't think this is a fair system and it is no good sending letter to my daughter like this because she doesn't understand and can hardly read we have got to explain to her then she gets upset about it so the £23 constabushion a week just for a couple of hours. Sometimes she doesn't go out at all. You cannot make her go out if she doesn't want to so you are taking money of these people who don't understand I am not paying anymore until the circumstances change because so far we have paid £200 what for because my daughter won't go out

My husband is 81 and has dementia. He has his state pension, plus a small pension from his job and a low rate attendance allowance. we don't have DLA and we don't have any home care. He has 1 day a week @ day centre for which we pay a bill. That's alright. I also have arthritis and a 50 year old daughter with learning disabilities she does not have any home care. I do it all myself and I don't know what other people pay. I don't know what else to say.

X lives @ home with us, her parents. we don't have any home care workers. she goes to a day centre 1 day a week, 2 days in Bradford, food works, has 2 nights a month @ Rix House, respite care for which we get a bill. That's alright. X dad has dementia. I don't know what else to say

I don't think you should have to pay towards your care if you have D.L.A. My husband gets his state pension and pension credit, I only get D.L.A. High Rate Mobility High Rate Care My d.l.a. money goes to paying for my cleaning, shopping, overnight stays etc And I have to pay £72.72 towards my carer on direct payments I am only allowed 8.75 hours a week. It is completely unfair that someone should have to pay a sum greater than the cost of their care, as in example 4. Is this even legal?

Those who can avoid should pay. But those on little income should not have to pay the full amount.

please not i now only have a single carer

You may have to make difficult decisions in the near future BUT the care is poor and will not get better. No way will the Council suffer but old people will.

This form is quite difficult to complete as personally I do not know any one who has 2 carers per visit

The cost has always been clear. I hold a certificate in accounts. My question is how does a conclusion of cost occur without an assessment of time required? When is it legal to give information regarding charges to pay and the sum decided upon? My present plan was done in accordance to your readings. Costs are less than the estimated charges more time is involved?

If this is supposed to be easy to understand - I think you need to try again or get someone with a degree to fill it in.

Disability benefits especially care allowance should not be touched by the council. Indeed its illegal. Its awarded to that person to help with thier life needs.

Parent and carers pay for the centres Mon-Fri and we have to pay over £1000 for it. The policy is unfair.

I Find the new policy is unfair because we have no other payment that need to be paid for I write on behalf of my mum. My mum doesn't really understand any of this as life at 95 is about telly and getting her hair done. As long as there is some financial support to assist her to live safely and in comfort we are fine with the support at the moment.

What money i have i barley get through I pay for cleaning washing and ironing fridge cooker micr. I pay just under £200 for care for half hour breakfast 15 mins lunch 15 min tea and half an hour for supper and a shower wash up and make bed

I have to day read your questionnaire and cannot make head nor tale of it. My 81 year old father would certainly have been baffled. I suggest in future you send out only the information that is relevant to the individual and in much simpler form. I have written some comments but i am afraid it may be illegible my stress certainly shows in my writing. He pays £43.50 pw at the moment your proposal suggest he pays either £117.19 or 97.19 depending on what care cost you are willing to deduct from the following. £20 pw care pendant for extra care as and when needed he lives in an extra care facility. £15pw utility section of his rent. £20 pw petrol. Plus i use some of his income to take him out to try give him some pleasure in life. I am not in a position to always cover the cost. The fact that you are proposing such a financial life changing change to someone so ill is beyond me.

If care support needs are not included in the base cost of supported living accommodation, then they should be charged for. However as supported living accommodation can benefit from multiple service users living at the same location requiring fewer care staff, the cost should not be as high as for service users not in supported living accommodation.

This is still not clear for myself (the carer) or my daughter, needs a more simple questionnaire and clearer policy. X lives at home with her mother she does not have any carers and I do not claim carers allowance. She gets middle DLA no Mobility Allowance and has just received some ESA. She pays £18 on her direct payment.

My father lives in own house and just needs 3 visits per day to ensure he has meals which are already prepared and medication, sometimes 2 carers turn up but this is not necessary. I have spoken to service provider who says it is due to training & transport. I assume he would not be charged for the occasions 2 carers are there.

This explanation is still not very clear and I feel it's intentional on the part of the council to confuse the vulnerable.

I'm confused by this form. My mum receives a high level of care.

We have not had your previous correspondence 'in March', so can't compare. Thank you for asking our opinion, but the local authority, we hope, employs officers well qualified in care, finance and policy issues to take these decisions. If not, why not? As client I, X, find myself stressed and mentally overloaded by such letters/questionnaires which are complex to understand (the first one must have been very difficult indeed!) As wife/carer I, X, have a

similar reaction but, because we are supported by the Adult Services Department, feel beholden to reread the letter/questionnaire several times to make sense of it and then try to respond. We have already found the care and the financial assessment procedure lengthy and unwieldy. We are however very grateful for the support and happy to make a fair contribution. Our only criticism is that our agreed contribution is not simply subtracted from our allowance before payments are made to us. This would make our complex series of bank transfers (and the need to check they have been received) unnecessary. Would changing to the standard alternative correct this system?

I don't believe that anyone who requests for help through the Council can afford to pay any additional payments. If this was the case then they would organise care for themselves and not expect any help from resources.

I agree for those who can afford it.

I feel that the examples you have sent are not easy to follow and I am sure the changes are being made purely with the purpose of getting the people who need the care to pay more for it if they have the means to do so, which penalises them for having savings. I realise we are all going through difficult times and we also appreciate the care we get and pay for but as far as I can tell from your examples it seems a lot more complicated if you change to a different assessment policy.

It will cost us more, penalised for working all our lives & saving for a rainy day. Why should people who have a disability be penalised because they need two carers rather than just one when it's for everyone's benefit in terms of safety. There have been occasions when carers have not been required but there is no way we can cancel them.

If these forms were supposed to be easier to understand I am sorry to say that they are not. None of the examples apply to our situation so it is very difficult to make a judgement.

I am the carer/siter of X. I get no help from you for this service I provide and I give him a loving safe home I get no care allowance because I have recently lost my husband and get £54.22 widows pension which cancelled out my £62.00 care allowance. X social worker applied for a wage for me to continue this full time FREE support care. This was refused he is allowed to live here with FREE care and support 24/7 but you're willing to pay for anyone else to plunder around markets pictures ect at a price from me for entertainment and a wage of £13 per hour from HFT. Who on earth made these rules is beyond me. I will definitely use these hours also. I will need to go to work to support myself but at a cost I will NOT be working around X. Will be needing respite if I work I need sleep 7am - 9am will be working times respite needed nightly I would earn approx £85 weekly but your cost could be costing much more but sadly needs must

I think means testing for care would be a good idea

Once again this form is not clear. And the examples set out within it make no sense to me and my situation. I think the only way forward is for you to assess each individual case and put the information to us.

The information sent to us is not helpful and I don't understand your questions. Looking at the examples it seems some people will enjoy a reduction in charges but some will see a huge increase in charges esp on elderly people who would rather cancel their services and make do causing worry for their family and friends. A small increase we feel is acceptable but should be capped at no more than £?.

Putting the charge up by this amount in one go is very severe. I am aware services need to be paid for but not in such a drastic fashion. Why didn't Bradford Council adopt the charge form day one if they are now trying to fall into line with all other local authorities. It feels a very unjust way to treat disabled people living on benefits through no fault of their own.

I am the authorised of X who is my daughter and has an intellectual disability with a reading and writing age of 5 so her ability to comprehend the questionnaire or respond is limited. I have nevertheless discussed the content with her in basic terms and she and I have the following comments. Lack of increments over time of direct payments in line with inflation. X was assessed for direct payment in April 2012. Her needs have not changed and will not change as her difficulties are long term and evident from birth so a reassessment is not appropriate. Our concern is that there is a mechanism in place for increments in line with inflation. Therefore



is in real terms the value of the payments and the ability of the package to meet her needs is being undermined over time especially in light of increases in the living wage which has effected the number of mentoring hours which she can buy. At the same time her contribution have increased. X's personal contribution has been increased in line with increases in DLA. Therefore BMDC is benefiting from a percentage increase in a national award whilst making no corresponding increase in the element they fund. If there is never an increase in the D/P package it cannot continue to meet by daughters needs and her service will break down. I also have a general concern that under the proposals the greatest cuts to service will be to the largest recipient group adults with long term disabilities. The calculation proposal is that income should be base lined in line with a national minimum. Therefore bringing to zero all the benefits which are awarded in recognition that an individual with a long term significant disability has greater expenses than the average person. I would welcome feedback to point 1 of our comments as this had been a concern for some time regardless of the questionnaire.

This is not easy to understand and follow. If the support required included the need for extra care I think the government should pay however if its not essential and the individual has the ability to afford the price of extra care then this should be charged and paid for through the government. As the individual obviously needs that support for continuing to deal with their health needs a rehabilitating to cope with living a developing in the community.

It seems an awful waste of money sending these out yet again.

As a new comer to your services I don't feel I can comment on your questions As yet I do not know what my charges are. Also I wish to add to your information that in a question I am having fresh windows at the back of the house and a raised patio to coincide with the height surrounding my railings for safety reasons. This is so that I can sit outside for fresh air. There are steps at both outside doors which I cannot manage on my own. The cost will be 7 or 7 thousand.

I pay weekly for my husband's care, you send far too much paperwork for us to understand. My husband has dementia so I do what I can but forms I can't

The examples of the proposed policy are just as confusing to understand

How will you work out a charge based on the 'living costs' of a person living at home? How much do you allow for their contribution to running costs of their home? The fact the people in supported accommodation do not contribute to 40.5 hours of support and yet a person living at home (with parents) has to contribute! This seems to be the wrong way round - who is costing the council more?

do not understand how this will effect me

The changes just like a way of charging me more for the help I need to live a semi-normal life. I feel like you are punishing me for being disabled. I resent any charge when others get so much free of charge. Any increase in charge to me will mean I have to reduce my service which will put more strain on my husband who works full time. This will be unfair on him. I feel that you rely on him too much now - an unpaid carer - less help from an outside agency will probably mean he has to give up work, this means he will claim benefits thus costing you more in the long run. Just remember you may become disabled one day and may require help.

The layout of the numerous examples is appalling - hardly clear for older people, people with complex disabilities or other vulnerable groups. Its about time BMDC got a real grip on charging. The current system is charging too high, most of the examples for the proposed 'alternative' are asking those who can least afford to contribute more. Appalling! Go back to the drawing board and try some fresh and fair thinking. The questions asked don't even follow #2 asks if old policy is fair #3 asks if the 'alternative' is easier to understand.

The council's policy needs to change to what people want and service users. YOU are charging extortionate rates for services which should be paid by you.

I have filled this in for my son as he can't. He has during the past 3 months gone into residential care which has been exceedingly traumatic for me his mum, his dad and him himself. As yet no money from DWP has gone into his account and we are told we need to buy him a bed and the trimmings and supply money for treats. I believe those with learning disabilities should have funds so they can have treats and be able to spend money lavishly to

boost their mood and self esteem. My son has absolutely no concept of finance I do believe that consistency of charges throughout the country is essential.

People who need double ups may be for health and safety reason of care staff not fair to charge

My mum is 92 and takes her all her time to read so she just passed this to me. I don't understand the dispute or charges across the country.

Maybe care could be means tested.

Do not understand any of the examples. I don't think a person should be penalized for requiring two carers. What about respite care? How does that figure in to this/ What if the young adult is still living with parents are we expected to pay any shortfalls in covering persons everyday needs eg food coths heating gas electric etc? so that the person can afford to pay for care? How much would it cost to provide 24 hour care for someone? I am sure that it will be much more expensive as parents we provide excellent care but again if care becomes too expensive we will have to struggle unaided putting everyone's health at risk. Again last time my daughter was assessed she was told to cut down on her food to pay for home care. She is already under weight are we expected to starve her to pay for someone to bath her!

Not quite sure if having 2 workers you will get good value for money, 2 workers double the amount of work, will we get that!!! Also in supported living taking all allowance would leave the person with no expense.

Everyone's circumstances are different but I think everyone needs to be treated fairly and consider their capabilities. Some carers have more to do than others and most carers are not paid e.g people who are pension age caring for someone usually someone disabled or elderly. I am writing on behalf of my son and wish to say that anyone that needs care due to ill health or disability should pay what they can for that care or just to live a normal life they can a lot of people think that things come free but life does not work like that. When they get benefits to help them they should pay what they need by contribution from their benefits and not let others think what they save for later in life is going to be there's when things come to an end of their 'life' If 2 carers are needed they should pay for 2 carers but they should also be given time with them they are caring for not 20 mins slots some people need more time than others.

The DRE is not fairly applied it needs to include travel especially when social services is slashing support social workers need to listen and include these in their care assessments report because it's not made clear to service users that by specifying what they use their bills will be reduced. I.e people say we don't need someone else to come and wash because they do it, it doesn't mean they don't have that expense, travel taxis etc. I think it's quite underhanded the way the assessments are being proposed for vulnerable people. The examples for cost are doubled and poorly explained again very poor and underhanded! There is not enough tables set out who attended the consultation 19/7/16 Parents forum meeting a few forms on a table and on one there to explain it was ridiculous It was not a serious consultation. The questions on tables no board maker not clear for people with severe learning disabilities. The May consultation was ignored and repeat paper work set out again no support for people with LD consultation breaks DDA for disability.

SAvers are penalised. most needy are penalised. Not enough information to answer the questions.

I believe that charges should be the same for all if a loaf costs £1 we all pay a £1 but if you can't afford a loaf you should receive more benefits to pay the same price it's very easy to work out.

I don't have a feeling that the standard alternative financial contribution policy would be fairer. There are winners and losers on both sides but I can see that it would be better to administer. I don't think that a second carer should be charged at the same rate as the first carer. It would be fairer for the second carer to be charged at a cheaper rate eg half or a quarter of the full rate. Although I can see a clear difference between the charges currently made to people living in supported accommodation and those in their own home. I am uncomfortable that those living in support accommodation will suddenly be billed for a lot of hours.

I would prefer the system to stay as it is I could not afford to pay any more than I currently do.

Its hard enough t live off these amounts of benefits with rent and houses although i live with my family. It is still hard to make ends met sometimes therefore i would not recomend any changes.

For people living in supported living they should by paying a biasic rent and then extra care paid for as required. This is because some people do not require as much help as others often the people in this accommadation are helping out those who cannot help themselves. but this is often misread by jealous and greedy people. And these reviews should often be done at the homes of the disabled people because like my son who i am filling this form out for suffers from autism and finds the way things are very hard to sorce and find out even the basic's Been a carer is a hard thankless job All the money given goes on the person with special needs. Why oh why do they keep trying to make life even harder for people. If we dont do the care at honme and have carers coming in it would cost the govement a lot more money PLEASE give people a break the job we do as caers with carers should be paid let alone wanting more and more money form poeple.

Disabled people need more help and less paperwork.

Every one should pay these charges and be fair to all

Fiolled out to the best fo my knowledge

At present i am happy with the current policy and strongly disagree with the proposed policy plan

I think the care required is different for every person therefore you cant put a price on any ones care till they have been correctivley assessed this includes personal living and indivual needs.

Dear whoever this may concern I dont know what you lot mean by giving meless as I have got epilepsy and slight cabsy palsy I alot of activities and work to do. I also have moved to be inderpent which I am enjoying and I find it disgustreia. I am very concerred about my money please can you find a way to make me feel a bit better because I am finding it annoying when i get to Wednesday when I have less to last till Money day which is Saturday and I have to do my rent bills etc. Why is it done so I dont understand? and I cant fill forms in myself, I have found jobs in town that are urgent to report anddo and I have been sent something I cant do or inderstand. If you can make themso I can do them and undertand I get frustated and anoyned when some stupid forms or letter arive that is complcated for when youmean I have got to pay for my carrers to look after me I dont agree with it and asfor TV lience I find reallydisgussing when I have to pay for a new lience aInd I hate it how it ischanging again why is it alwayschanging everyday oneday I is right the next day somethingelse and so one I also have jobs I do get one job pay for 18 year and enjoying and love it and I am not changingmy shifts forno one not even you lot which notonly anyoying but I have trains buses and other sort of transport to do what do I doif I cant get to my deination I get angray and also seasand durning the Autumn, Winter, spring I only like it Summer and I go out, I find it not fair and not om either. I makes me as if amhaving to find anotherway of doing my things I just cant work out howto do thepolicy, Disability Living allowance. what does it mean when you put eveything like youhave because I like it in order and told how it is beendone and wrote so I alsodont like it what do you think you are? please read and think what you lot have done stop be so anoying.

1. The letter to Service Users, dated 29 June 2016 and entitled 'Reviewing your financial contribution to care services you recive', places a distinct emphasis on 'the aim is to make things easier to understand and that if you move to another part of the country you should not need a new financial assessment or care plan'. With respect, this is a side issue for the vase majority of the service users that this is addressed to, since the main thrust of the exercise is, dependent on which side of the fenceyou sit, either to augment the Council's care services budget or to prop up the Council's finances by extracting money from some of the most vulnerable people in society. 2. The letter referred to in point 1, says that 'we want to make clear that anybody who has limited income will not be asked to contribute financially unless they can reasonably afford to pay', but the method of calculating an individual's 'spare cash' is d!emonstrably unreasonable. The worked examples provided to the consultation meeting on 19 July 2016 contain the statement 'Disability related costs will be considered in the financial assessment where the expenditure is needed to support independentliving and where a service user has little or no choice but to have the expense because of their disability/illness

and that this is written into their care plan.' However the schedule of Disability Related Expenditure (DRE), presented at the same meeting (admittedly prefaced with the word 'examples'), worryingly does not include significant items of expenditure that many disabled people have. Using my own relative as an example, in order to support independent living he needs accompanying whenever he leaves his accommodation and this inevitably leads to doubling up on incidental expenses, snacks, entrance charges to entertainment venues, holidays etc. To go shopping or to go for a meal, a taxi is often required. I don't see reference to any of these expenses on the DRE list and, unless the Council recognise these additional costs, they can expect challenge on all the assessments issued on the grounds they are discriminatory. The overall perception of whether the assessed contributions are fair will be heavily influenced by the policy adopted as regards DRE.

3. Given that the recognition of DRE is going to be influenced by what is written into care plans, there is an urgent need for updated care plans for every single individual targeted in these proposals, before commencement of the financial assessment. Old and outdated care plans (or care plans with a lack of sufficient detail for assessment purposes) are not a reliable basis for informing the financial assessment. Again, expect challenge if care plans are not fit-for-purpose.
4. The minimum amount that a service user requires in order to live is handled by way of the 'Minimum Income Guarantee'. However, the calculation of 'Minimum Income Guarantee' is inconsistent. The worked examples indicate that this minimum income requirement varies according to what benefit the service user is in receipt of. A service user on a state pension of £117.20, Pension Credit of £11.12 and Private Pension of £27.28 is said to need £194.50 per week minimum income, whereas the service users on the two different rates of Employment Support Allowance (ESA) are said to need only £156.31 and £137.31 minimum income respectively and, presumably, those service users on Income Support and Disability Living Allowance will also only be assessed at needing the lower amounts. The Disability Living Allowance is a case in point, it is given for a reason (the clue is in its name) yet the proposed formula recognises only approximately one-third of it as being required. In summary, it makes no sense to calculate a service user's minimum needs from variable rates of benefit. It should be a flat, more generous, amount.
5. The worked examples provided to the consultation meeting indicate that the whole of any income calculated as 'excess' will be confiscated. These people are by no means living a life of luxury and the individual should be allowed to retain a part of the 'Excess' (particularly as their income is so low) in order to lead a life somewhere above the breadline. Therefore, having established an 'excess' of income, the Council should take only a part of it, and not confiscate the lot.
6. The Council should establish a cap on the amount it will take from any one service user.
7. Where an increase in financial contribution is agreed, there should be transitional arrangements whereby the increase is phased in over a number of years. There is a precedence for this in the way that Business Rates are collected after a rating revaluation.
8. Before the assessor comes to a final judgement on how much the service user must pay as a financial contribution, they should 'sanity-check' the result by establishing how much net income that leaves the individual and whether it is sufficient for them to meet the basic cost of living. The Council's idea of the basic costs of living need not consist of more than half-a-dozen items, but should be published. To repeat a point made earlier, one cannot establish what it costs an individual to live from a calculation based on what benefits they get.
9. Where an increase in financial contribution is assessed, there should be a period for comment by the service user or their representative and, indeed, an appeal process.
10. In summary, given the subject is so controversial, it is essential that the Council's position is seen to be fair and reasonable under the circumstances. It will not be sufficient, in the event of legal challenge, to fall back on the excuse that the general methodology is that used by other local authorities.

Why are some people going to be better off?? Surely a raise should be across the board

Whatever the council needs to raise share the cost with everyone. Fair!

How can the Council put a charge up 100% in one stage. Is that legal!!

Please don't take double money

X does not think it fair that some people may be better off when you are taking over £40 off her per week.

I think everyone should pay the same amount then it may be fair. Some peoples contribution only go up a bit! The government have already discussed what we need to live on they give us that in benefits!

100% increase in one go!! is that legal.

Q1. Do not know about other areas

X began to get very upset about this so stopped as really could not understand.

I suggest Bradford Council only change people who have means to pay. They already increased Council tax this year. If you have 4 kids & special needs child to look after 24/7. The Council have been closing down facilities for young people with special needs. They should have more inhouse facility to cater for.

Do not understand all the ins & outs

It is not fair that a person who requires two carers should be charged extra. To be highly disabled is a miserable, helpless state to be in, and to charge extra for something they have no control over is adding harshness to injury.

I don't understand sorry.

Whats the point, you probably know already what your going to do.

We are only just able to make the current contributions, any further increases would be extremely difficult for us to meet. I hope our views are taken into consideration.

Charge on capital & savings too high.

The cost of caring for some one at home is not consider - some one who workes for basic wage for 35 hrs a week would earn £252 but as carer - gets £62.10. Unfortunately the harsh reality is the disable persons income is used for extra heating car petrol insurance extra shopping etc. I think minimum charge is better than ----- people may be driven to poverty by contributing more just because they need more care.

Q1. There should only be change if the policy in the rest of the country is an improvement on the present policy in Bradford. Q2 & Q3. Even though I have a good level of intelligence I have found it difficult to comprehend. Q4. I definitely need two carers. At the moment I am paying the full cost of one carer. I cannot afford to pay for 2 carers. I simply need to know whether my contribution under the new scheme will be the same, more or less. If things change it should only be because there is an improvement, both in service and charges.

The proposal seems to affect anybody with any savings more adversely. Plus it isn't clear how their contribution is calculated. I vehemently diasgree with having to pay for two carers!! Why should somebody who requires two people be penalised financially. Is it their fault they are so incapacitated. My husband is bed ridden and has carers each day to wash & dress him - the lead carer does all the work and the other just stands and does almost nothing until they use a slide sheet to move him up the bed!! On occasion I have been asked to be the double up???

We have savings and we are having to use them to live as I have had to give up work to care for my husband! I would agree to pay half the cost for a second carer. It's as if people expect us to use our savings until we are down to the minimum level and then get subsidised even more by the council - why? Also I do not really understand th epremise of taking into account level of d!isability who makes that decision and how?

People pay enough taxes to this government that they make old peoples life misry by charging the in their old age again.

I live on my own and my bills are high I have committed to pay things and I may not be able to pay them I am very worried.

I do think everyone should contribute but I have to spend more money when I go out as I need a support worker with me. This is not taken into account. I get seven hours per week I now pay £43 - it will go up to £85.69 I think I may say don't bother & let probation support me like before!

For me this would be a 100% increase in one fell swoop. I don't think that its ok to do?

Charge should be fair and not excessive taking into account cost of other expenses an ill person has to pay

We dont know what the other councils charge?

Do not understand what you mean about suppoerted living

Depends if you need 2 carers sometimes 2 carer come and not needed

I don't understand this at all. I haven't got a clue what you are on about at all. I am confused. You are between a rock and a hard place as no one wants to pay anything! But most reasonable people realise these things have to be funded and those receiving help need to contribute. In these notes and rules there is no mention of a maximum contribution- so someone with severe problems may use all their savings and capital eg house to pay for things. Your examples should have been relating to the person you have written to. Your system has details of care plan so why you cloud the issue for a 92 year old, against an 18 year old is difficult to understand. Something that is missing from your examples is a description of how saving or capital are dealt with. Question 4 whilst we 'tend to agree' that 2 women should be charged at a higher rate you may consider that say of a 15 minutes visit 2 carers are needed to help with toileting for half the time only and the second carer can then be free to move off to another client. You may of course already account for this but we mention it because if the overall charges are increasing then the clients contribution is effected more BUT please also consider the care given as that person may feel some clients demands are in need of 2 staff and this is not always only need!

I apologise but I am unable to answer your questions because I do not fully understand them. Your examples do not help me as the circumstances are no way near mine. If it helps I am finding it hard paying what we are charged now. If the cost increases I would not be able to pay thank you.

If a client needs more than one carer they should be charged appropriately.

I have had a lot of problems with my son ripping up his clothes and coming home with dirty clothes when he needs the toilet and he also has said he has a headache.

I don't think disabled people should pay anything they should find the money elsewhere. For someone who lives independently in their own flat with a private landlord where the flat has been fully adapted to the tenants needs paid for by the landlord. The need to then charge this person for electronically receiving a direct payment that's all you do!!

This questionnaire is still extremely difficult to understand. The examples sent actually make it more confusing. I am sure I am not the only one to think this!. Does everyone understand exactly how much they receive I am sure most of the elderly do not!. I think the whole exercise has been a complete waste of taxpayer money. Whilst I understand the council has to make changes whoever compiled this questionnaire has not put it in terms the 'general public' can understand. Please think gain before you waste more money sending out yet another questionnaire!

I don't think that anybody should have to pay for care should be provided by the NHS

The proposed standard contribution policy is hard to understand.

Because of age the people aged 25 to 65 are to be discriminated against for 40 years why? Why does it increase so much for the age group equality!!. The weekly charge is due to quadruple!!

It will not be worth having or keeping a personal budget for us a rise from £92 per month to £342 a month. We already have to provide our transport out of the person benefits this is on top of the charge. How can they lead a full life. People who live in supported accommodation may not be able to afford to continue living there with the proposed charges. If they do they will have none of their living income left over to have a life other than basic. How is this person centered or enabling? This is about needs about human beings about a duty to meet care needs which is already subject to massive limitations because of budgets. Risk: Vulnerable people will be unable to afford to go out and do choice and life will be limited there is a risk of isolation social exclusion, access to work and training and volunteering yet the push to increase independence and enablement. This is not the best way to do it. When the impact of the implementation of the proposals take effect parents/carers will end up picking up the pieces. They have the same rights as the person with disabilities to have work, life, education your proposals will effect their rights!

Disability related costs? that's a bit vague purposefully so I bet a chance to claw back some money no one trusts the council

It seems you are discriminating against severely physically disabled people if you charge for 2 carers. This is a health and safety issue also surely it seems morally unjust to charge for 2 carers because of the severity of physical disability means 2 carers are needed.

The examples you give do not cover my son who is 32 years old and living at home with a gentleman who takes him out for 1 or 2 times a week. We pay £90 per month my son only has his benefits money to live on and all the support we give him free of charge.

I have been a nurse for 23 years with health and money benefits etc. The information and examples you sent with this questionnaire are hard to understand it is terribly worded and confusing with no glossary examples. It is hard to understand and it's not the amount but quality of information that is the problem.

Everyone should pay the same people who have saved all their lives are paying the price now. People who have lived recklessly are receiving everything they want.

It appears that disabled adults under pension age will pay double. Is that really fair? Some pensioners are paying a lot more and that all the people that have contributed all their lives not really fair.

The lack of providing the care is very hard and the support available is disappearing so we feel fear and concerned for the future.

Each case must be looked at on its own merits and these are regional differences with provision of services including different levels of pay rent etc.

Each case should be looked at on its own merits.

Depends how the care is worked out.

I believe the proposed change will mean the most vulnerable people will be worse off by having to pay more from their benefits, they already live on minimum income.

Keep the whole thing simple all I need to know is :- What are we paying now? and what will we pay? after the change.

The disabled people need to be looked after so why should they be charged it's not their fault if they were normal people I am sure they would pay their way. These people can't work it's not that they want work.

I do not fully understand what it all means. It seems to me you intend to want me to pay extra money. I am happy with the help I am receiving at the price I now pay. But I don't feel that it is worth any more money. If that is not the case then perhaps you could spare someone to explain it to me fully.

Did not understand.

X thinks everyone can pay towards their care. It would be fair if all paid same increase.

Mr X doesn't have the capacity to answer any of these questions. He has a learning disability and a degenerating condition this letter was sent to his mother. X now lives at the Gables.

X (Carer) feels that the contributions are too much to pay, given her daughter has high needs. Contribution bill comes in a lump sum which can be difficult and feel overwhelming to pay.

Families should be provided with a different way to pay. Weekly/fortnightly. Annual bill needs to be broken down to an easier way to pay. Although the contribution is based on service and income it still feels a lot to pay, specially with X being a single parent.

Everyone should pay towards care. The council need to think of a fairer way. The impact on the client group could be great in some cases and lead to more support/health needs.

It should only be charged for if people can afford it. The carers who come to see my mum are there 5 mins give her tablets and go that is not a service we desire.

I'm not absolutely sure of the questions regarding my daily help I get from the 'carer' (one) but I have done my best - aged 86 plus (born 23.10.29).

I have committed to go to things and pay for a contract phone could you put it up in stages.

X has just moved and is very busy but he is very worried cos he does not know what his bill will be.

Don't understand the questions.

Current system is satisfactory as long as care service provider is satisfactory.

Did not understand questions.

Did not understand questions.

Don't understand any of this.

Don't understand any of this.

Giving examples no good. Everyone is different so still confusing. So people pay other on benefits. All that can be said prices will go up.

increase should be shared by all

X is worried because he does not have £40 a week spare and he will be sad not to go out he says it will make him depressed and lonely

Had no comprehension of what I was saying

My contribution will double in one I think it will be hard

I have lots of expense due to disability. I wear my shoes out quicker because I walk differently. I stain my clothes more. I need a support walker to go out with me so I often pay double. I may not be able to go out often may get depressed.

April lives on her own and her heating bills are quite high she does not accumulate money so taking over £60 per week extra will have a massive impact

Did not understand

X says the council need to do this in better way and spread the ease of contribution evenly

X does think everyone should pay towards their care. She also thinks the increase should have been absorbed by everyone. Why should some people be better off. When others are a little but worse off and some people are having to pay double

The service user does not understand

Why have you picked on the most vulnerable people? I agree everyone needs to pay towards their care but all same

Did not understand

Share the money you need to raise within adult social service with everyone who gets a service

We struggle as a support provider to get this lady to pay her contribution when I asked her about the charges going up she was verbally abusive

Last time I had an assessment it went to a panel and they said can I pay for some of the things - activities out of my money which I agreed to but now I don't think I will be able to

Did not understand

Example 1 has 222.96 left to live on Example 3 272.62 left to live on Example 4 14.50 left to live on An adult with LD between 25 & pension age 178.11 To pay bills, food, petrol, car or taxis water rate. Often for two people out in the community because they can't go unsupported.

X thinks he should have to pay for his service but thinks everyone should have had the same increase and thinks it's not good if some people are better off

Unfair - Price should go up to everyone same

X is unable to understand this document as he has learning disability supported living

This is not very easy to understand without more information please

If the care was better I think the level paid now would be fine. However some carers barely step over the threshold. Never gets bathed etc so therefore too expensive plus leaving just £14,000 doesn't leave much to improve home to stay out of care homes longer. Making a downstairs toilet would use this.

It always seems that cutting down on costs, is the older people are at the top of the list

Want policy to stay as it is as it is fairer clients/service users

Some of the points are very unclear. How can I make a comment on council policy in the rest of the country when there isn't any specific information. The examples do not make it clear as they are not suitable for ALL circumstances. I had to ring up for clarification. Once the principle of assessing total income and taking account of expenditure was explained, this clarified the position somewhat. Still a confusing questionnaire. The examples complicate and confuse the reader.

Because people who are just over the total income, end up paying full rent, if they need, glasses, dentist, chiropadist, don't have a mobility car, have to pay for car tax, insurance, so they end up paying more for services as well. You work all your life and are paying for those who didn't and are better off

Not sure I still understand, I think everyone should get the care they need and deserve but they also need to be able to afford to enjoy life to the best they can, so which policy would allow that? If people need help with day to day care surely it is up to the Government to see everyone get that help without taking all their money. Savings isn't the system we have now enough. The proposed policy is ridiculous, people will cancel and there will be a lot more



problems. People should not be penalised for being old or disabled they need the care they deserve at a price they can afford.

When a person reaches the stage of needing residential care and the person's pension is taken towards the cost of their care often leaves the spouse with insufficient funds to pay for the upkeep of their home. This is particularly so when the woman has not paid a full stamp as in my case and her income is insufficient to pay the bills. This puts an intolerable strain on the person

I generally find the examples different to follow but think that the service users who can not afford to pay should be assessed carefully for their degree of disability and income and also assessed for amount of family support available.

As a parent of a disabled person I feel strongly regarding rising costs to them they already have a short straw in life and feel they should be helped more. We discount them already and if charges were increased for them to continue with their activities and holidays it is us who would suffer - both pensioners! The council could make cuts in other areas - not the most needy in society. Wake up, if we are pushed much further we also will need care costing you even more. From an angry parent

My son is unable to fill this form. I suspect there are a lot of people in this situation, I have done it for him, don't know if this is acceptable. My son who is Autistic lives with me and I receive no payment for this. 2 overnight stays per month he goes to stay with carers and we contribute to this the rest of the time he lives with me and as I have said I receive no payment for this so I hope you will not deduct this from his money. If you wish to interview me, or my son please let us know

Who decides if 2 carers are needed? What is the distinction of SLA? Is this sheltered housing? If so my mother is visited once a day by the warden but only Mon-Fri 09.00 - 05.00. There is no other support other than careline. A standard policy is fair if applied consistently. There are standard parameters for all claims... I'm afraid the examples still don't help without a list of distinctions for all the different benefits regarded to eg what are disability related costs and how are they calculated? I have been a civil servant for 40 years and struggling to understand this - my 88 year old mother is just anxious because she doesn't know what is happening will there be an online calculator available? will there be a right to appeal will the assessed contribution be fully implemented how does this impact on care home fees a council assisted funding

Insufficient information has been provided on which meaningful comments can be made. For example, it is not stated which other councils use the standard alternative. Is Bradford the only council in the country not to use the standard alternative? The basis upon which the charges have been determined under the present system is not explained. There is presumably a rationale for why those rates had previously been set. It is clear that in all but one example the service user pays more and is worse off under the new policy. To dress this up as a means of harmonising these charges so that when a person moves to another authority there is no change, is nothing other than a window dressing exercise to avoid stating that this is about providing the disabled adult with greater costs to maintain themselves, leaving them worse off, but saving the council money. Why does this consultation exercise not say that? Of course people with money should contribute if they can. For example if a person had a significant pension that could be taken into account. But every example you use considers only those on DLA. That is all that is taken into account. These benefits are not significant sums. It is simply unfair to foist greater hardship upon vulnerable people in this way. Ironically, the one example in which the service user is better off is from someone of pension age. So, yet again, those with the triple lock pension assurance are sheltered, in contrast to the young. My son has autism and shall have a lifelong need for residential care and support. We shall not be there forever and shall need to be reassured that he will not live in extreme circumstances in his later years. This is yet another example of the salami slicing which has taken place over the last few years, to impoverish those on limited means and who have special needs. It has been said that a civilised society is measured by how it treats those who, through no fault of their own, fall at the lower end of the human heap. This is a shameful proposal by that standard.

- Examples provided dont allow for a comparison to be made. eg. Charging for a double up - What savings does the individual have? (I recognise they havent declared so how could you impose?) -Some service users are already paying all their care components. -Vulnerable adults who have severe learning disabilities have no choice but to accept the expence. I find this very complicated and not at all clear. It seems you are asking me to approve a scheme which you have already decided on, to allow you to charge more on the whole. Nothing here is totally relevant to my own payments and its unclear whether my charges would be increased or not. As far as people needing 2 carers is concerned, I think cases should be judged individually. We have people in their late 90's here, who need 2 carers in their later years, but may not be able to afford higher charges. Im not sure about such decisions. Living at home with family and one has to pay all the charges and bills etc. Living in a supported accommodation is cuttently not charged. This is not fair. They use more hours - ie. 40+ hours. I think every person using the service should be charged. This will help the council pay every worker. This will not burden service users that need more workers. I hope this is helpful Thankyou

Unable to complete - did not understand the questions.

Minimum contributions will be appreciated as already we have hardships to meet his livelihood.

1) Cost for 2 carers + charging for care in supported living : - I find it very difficult to comment on other peoples circumstances/proposals which do not, at present, apply to our case. The exammples do not really help, as they do not fit our case. 2) On the face of it, the Standard Contributions Policy sounds a better idea, in that it means service users could move to other parts of the country (eg. if they need to be near relatives, to avoid isolation from family) without the need for continued re-assessment, writing of care plans etc.

Dont really understand the policy.

Why should people who can afford to pay - have to pay for 2 carers when they only need 1?. I wondered why the care company we employ began sending 2 carers.

Didnt really understand the policy

Under proposed policy those with disability will be at a disadvantage and in a worse position. They would be required to pay more and many could face financial difficulty. This would have an effect on other daily activities, which are already expensive to cover.

Areas should NOT be the same as cost of living is different in north + south - urban + rural. Current policy is better than the standardised. All these costs, while I agree things like DLA + PIP are there to provide income to pay for services, it still feels like we are penalised for our disabilities. - Example shows a disabled adult under pension age paying double! Doesnt seem fair. - Pensioners should be paying less not more. They have contributed all their working lives and should get credit for that by paying LESS not MORE.

When someone needs care because of e.g. illness, disability or dementia, their needs are assessed and may increase over time. I feel that care is the important factor, not how many people it takes to give that care. A charge for the 'care visit' would be fairer and more appropriate.

I do not agree with what you are proposing. I still do not understand most of it but I think the payments should stay as they are. Most people will have been paying these payments for a long time but they will have gone up each year so thaty should carry on as they are. I have worked jolly hard for any money I have and i have never had any money left for me. I used to go out and find any work to do so its not fair that we have to pay from our savings.

1. How can anyone assess the councils policy to the rest of the country when they dont know what the rest of the countries policy is? 2. The standard policy is not wholly fair in so much as looking after and caring for a person at home twenty four hours a day seven days a week is far less expensive for the council and much more rewarding both socially and mentally for the person concerned. Therefore more support in every way should be given. If more time and energy were put into practical care and creative support instead of wasted time in meetings and unnecessary form filling and paperwork employing surplus staff, everyone needing care would benefit.

I notice that in assessments the figure is £22.73 The amount we pay is £37.18

The amount of benefits does not cover their cost of living costs anyway currently. All the proposed additional costs, especially when a young person turns 25, they face quadruple the contribution costs and will not be able to afford to live. Parents/carers will end up not being able to afford to care for them at home or put them into supported living. Its very difficult for parents/carers to maintain normality as it is and this proposal should focus on needs and not the cost. This is making life even more of a difficult fight. The jump from 24 to 25 years old is ridiculous. Vulnerable people are being discriminated against because of their age and for 40 years!

(comment was crossed out but may still be useful) It is very unfair that I have to pay for adjustments made to my property to meet my needs due to my wifes income. Her outgoings were not considered and I personally know people living in manchester with the same condition/needs as me, their partners are earning a lot more than my wife but they have had all adjustments without having to contribute anything which means my wide will not be able to care for me at home soon. I will have to move to a residential/nursing home where the council would have to pay a majority of my care fee and in the long term this would not be viable for the council.

I disagree with many of your suggestions. Many of us are not paid enough to get enough looking after, or to pay for so much care.

You have not given examples of someone over 25 living with parents/relations in their own home. How is cost of living/expenses worked out? You have not given examples of someone receiving only 1-2hr service per week/fortnight. How will they be assessed? Who will decide how much 1 hour of service will cost?

Impossible to assess as the BMDC annual assessment charge per week show one weekly contribution charge and is not broken down in detail, and cannot be compared with your examples given. The council charges should be clearly set out in detail to see if calculations are correct. Minimum income guarantee needs explaining. For the ordinary person calculations for weekly contributions are difficult to verify without an explanation